Original instructions

Pallet truck

EXH 14
EXH 16
EXH 18
EXH 20
EXH-L 16
EXH-L 20
EXH-SF 16C
EXH-SF 20C



2030 2031 2032 2033 2034 2036
2061 2062

first in intralogistics

11558011551 EN - 03/2025 - 08

Address of manufacturer and contact details ▷



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1

Introduction

Your industrial truck

General

The truck described in these operating instructions corresponds to the applicable standards and safety regulations.

If the truck is to be operated on public roads, it must conform to the existing national regulations for the country in which it is being used. The driving permit must be obtained from the appropriate office.

The truck has been fitted with state-of-the-art technology. Following these operating instructions will allow the truck to be handled safely. By complying with the specifications in these operating instructions, the functionality and the approved features of the truck will be retained.

Get to know the technology, understand it and use it safely - these operating instructions provide the necessary information and help to avoid accidents and to keep the truck ready for operation beyond the warranty period.

Therefore:

– Before commissioning the truck, read the operating instructions and follow the instructions.

– Always follow all of the safety information contained in the operating instructions and on the truck.

Copyright and property rights

This manual - and any excerpts thereof - may not be reproduced, translated or transmitted in any form to third parties without the express written permission of the manufacturer.

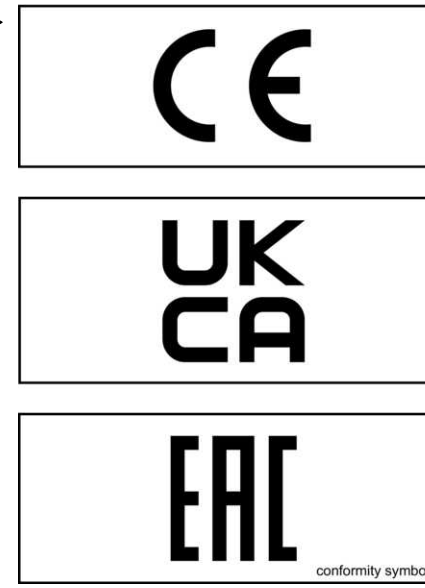
Conformity marking

The manufacturer uses the conformity marking to document the conformity of the industrial truck with the relevant directives at the time of placing on the market:

- CE: in the European Union (EU)
- UKCA: in the United Kingdom (UK)
- EAC: in the Eurasian Economic Union

The conformity marking is applied to the nameplate. A declaration of conformity is issued for the EU and UK markets.

An unauthorised structural change or addition to the industrial truck can compromise safety, thus invalidating the declaration of conformity.



conformity symbols

Declaration that reflects the content of the declaration of conformity

Declaration

STILL GmbH
Berzeliusstraße 10
22113 Hamburg Germany

We declare that the specified machine conforms to the most recent valid version of the directives specified below:

Industrial truck type	**corresponding to these operating instructions**
Model	**corresponding to these operating instructions**

– "Machinery Directive 2006/42/EC" [1)]
– "Supply of Machinery Safety Regulations 2008, 2008 No. 1597" [2)]

Personnel authorised to compile the technical documents:

See declaration of conformity

STILL GmbH

[1)] For the markets of the European Union, the EU candidate countries, the EFTA States and Switzerland.
[2)] For the United Kingdom market.

The declaration of conformity document is supplied with the industrial truck. The declaration shown explains the conformity with the provisions of the EC Machinery Directive and the Supply of Machinery Safety Regulation 2008, 2008 No. 1597.

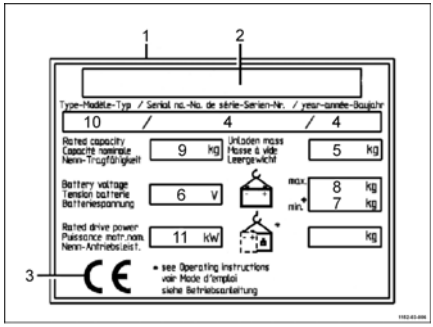
An unauthorised structural change or addition to the industrial truck can compromise safety, thus invalidating the declaration of conformity.

The declaration of conformity must be carefully stored and made available to the responsible authorities if necessary. It must also be

handed over to the new owner if the industrial truck is sold on.

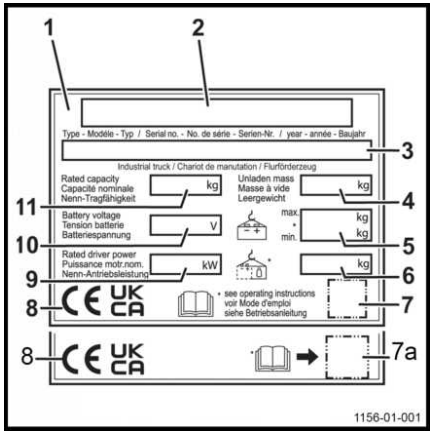
Identification label

Version 1



1 Identification label
2 Manufacturer
3 CE symbol (this symbol means that the machine complies with European regulations for industrial trucks)
4 Serial number/year
5 Unladen weight
6 Battery voltage
7 Minimum battery weight (for a lithium-ion battery, the weight of the ballast container is included)
8 Maximum battery weight
9 Nominal capacity of the truck
10 Model
11 Nominal motor power

Version 2



1 Identification label
2 Manufacturer
3 Model/Serial number/ Manufacturing year
4 Net weight
5 Battery maximum weight/ Battery minimum weight
6 Ballast weight
7 Placeholder for "data matrix code" (truck serial number)
7a Placeholder for "data matrix code" (Internet address of the customer portal with the truck serial number *)
8 Conformity marking:
CE marking for EU markets, EU candidate countries, EFTA states and Switzerland
UKCA marking for the UK market
EAC marking for the Eurasian Economic Union market
9 Nominal drive power

10 Battery voltage

11 Nominal load capacity

NOTE

- *Several conformity markings may appear on the nameplate.*
- *The EAC marking can also be located in the immediate vicinity of the nameplate.*

***)** Type the address **still-smart.com/QR/ms/XXXXXXXXXXX** into a web browser or scan the QR code to access the documents (for example the operating instructions and the spare parts catalogue).

NOTE

XXXXXXXXXXX should be replaced with the truck serial number.

List of abbreviations

This list of abbreviations applies to all types of operating instructions. Not all of the abbreviations that are listed here will necessarily appear in these operating instructions.

Abbreviation	Meaning	Explanation
ArbSchG	Arbeitsschutzgesetz	German implementation of EU occupational health and safety directives
BetrSichV	Betriebssicherheitsverordnung	German implementation of the EU working equipment directive
BG	Berufsgenossenschaft	German insurance company for the company and employees
BGG	Berufsgenossenschaftlicher Grundsatz	German principles and test specifications for occupational health and safety
BGR	Berufsgenossenschaftliche Regel	German rules and recommendations for occupational health and safety
DGUV	Berufsgenossenschaftliche Vorschrift	German accident prevention regulations
CE	Communauté Européenne	Confirms conformity with product-specific European directives (CE labelling)

List of abbreviations

Abbreviation	Meaning	Explanation
CEE	Commission on the Rules for the Approval of the Electrical Equipment	International commission on the rules for the approval of electrical equipment
DC	Direct Current	Direct current
DFÜ	Datenfernübertragung	Remote data transfer
DIN	Deutsches Institut für Normung	German standardisation organisation
EG	European Community	
EN	European standard	
FEM	Fédération Européene de la Manutention	European Federation of Materials Handling and Storage Equipment
F_{max}	maximum Force	Maximum power
GAA	Gewerbeaufsichtsamt	German authority for monitoring/issuing regulations for worker protection, environmental protection, and consumer protection
GPRS	General Packet Radio Service	Transfer of data packets in wireless networks
ID no.	Identification number	
ISO	International Organization for Standardization	International standardisation organisation
K_{pA}	Uncertainty of measurement of sound pressure levels	
LAN	Local Area Network	Local area network
LED	Light Emitting Diode	Light emitting diode
L_p	Sound pressure level at the workplace	
L_{pAZ}	Average continuous sound pressure level in the driver's compartment	
LSP	Load centre of gravity	Distance of the centre of gravity of the load from the front face of the fork backs
MAK	Maximum workplace concentration	Maximum permissible air concentrations of a substance at the workplace
Max.	Maximum	Highest value of an amount
Min.	Minimum	Lowest value of an amount
PIN	Personal Identification Number	Personal identification number
PPE	Personal protective equipment	
SE	Super-Elastic	Superelastic tyres (solid rubber tyres)
SIT	Snap-In Tyre	Tyres for simplified assembly, without loose rim parts

Abbreviation	Meaning	Explanation
StVZO	Straßenverkehrs-Zulassungs-Ordnung	German regulations for approval of vehicles on public roads
TRGS	Technische Regel für Gefahrstoffe	Ordinance on hazardous materials applicable in the Federal Republic of Germany
UKCA	United Kingdom Conformity Assessed	Confirms conformity with the product-specific directives that apply in the United Kingdom (UKCA labelling)
VDE	Verband der Elektrotechnik Elektronik Informationstechnik e. V.	German technical/scientific association
VDI	Verein Deutscher Ingenieure	German technical/scientific association
VDMA	Verband Deutscher Maschinen- und Anlagenbau e. V.	German Mechanical Engineering Industry Association
WLAN	Wireless LAN	Wireless local area network

Rules for the operating company of industrial trucks

In addition to these operating instructions, a code of practice containing additional information for the operating companies of industrial trucks is also available.

This guide provides information for handling industrial trucks:

- Information on how to select suitable industrial trucks for a particular area of application
- Prerequisites for the safe operation of industrial trucks
- Information on the use of industrial trucks
- Information on transport, initial commissioning and storage of industrial trucks

Internet address and QR code ▷

The information can be accessed at any time by pasting the address **https://m.still.de/vdma** in a web browser or by scanning the QR code.

Digital operating instructions

According to the latest revision of the guidelines for the application of machinery directive 2006/42/EC, the original operating instructions no longer have to be supplied in paper form.

The operating instructions for the industrial truck and other relevant documents (e.g. spare parts catalogue) are available in the customer portal.

Procedure:

- Scan the QR code on the nameplate of the industrial truck, or
- Enter the address **still-smart.com/QR/ms/XXXXXXXXXXXX** in an Internet browser.

NOTE

XXXXXXXXXXXX is a placeholder for the serial number.

NOTE

To locate the QR code, see the section entitled "Nameplate".

Spare parts list

The spare parts list can be downloaded by entering the address **https://sparepartlist.still.eu** into a web browser or by scanning the QR code displayed to the side.

When the web page is open, please type in the following password: **Spareparts24!**.

On the next screen, please enter your email address and truck serial number to receive the link by email. Then download the spare parts list.



Permissible use

The truck described in these operating instructions is suitable for lifting and transporting loads.

The truck should only be used for the purposes for which it was designed, as described in these instructions.

If the truck needs to be used for purposes other than those specified in these instructions, you should first:

- Obtain permission from the manufacturer
- Obtain permission from the competent authorities, if applicable

The purpose of obtaining these permissions in advance is to limit danger as far as possible.

Description of use and climatic conditions

Normal use

– Indoor and outdoor use.

– Ambient temperature in tropical and Nordic regions ranging from -10°C to 45°C

– Start capability from -10°C to 45°C.

– Maximum start time of 20 seconds

– Use at up to 2000 metres above sea level.

Special use (partly with special measures) for trucks equipped with Gel or Lead batteries

– Use, for example, in the event of abrasive dust (such as AL203), lint, acid, leach, salt and incombustible substances.

– Ambient temperature in tropical regions up to 55 °C.

– Start capability at -25°C.

– Use at up to 3,500 metres above sea level.

Unauthorised use

Any danger caused as a result of unauthorised use becomes the responsibility of the operator or driver and not that of the manufacturer.

Use for purposes other than those described in these operating instructions is prohibited.

Transporting people is prohibited.

The forklift truck should not be used in areas where there is a risk of fire, explosion or corrosion, or in areas that are particularly dusty.

Stacking or unstacking is not permissible on inclined surfaces or ramps.

Explanation of symbols used

⚠ DANGER

Compulsory procedure that must be followed to avoid life-threatening danger or physical harm.

⚠ WARNING

Compulsory procedure that must followed to avoid injury.

⚠ CAUTION

Compulsory procedure that must be followed to avoid damage to and/or destruction of equipment.

NOTE

For technical requirements that require special attention.

ENVIRONMENT NOTE

To prevent environmental damage.

Disposing of components and batteries

The truck is made up of different materials.

If components or batteries must be replaced and scrapped, they must be:

- disposed of
- treated or
- recycled in accordance with regional and national regulations

NOTE

The documentation provided by the battery manufacturer must be observed when disposing of batteries.

ENVIRONMENT NOTE

We recommend working with a waste management company when disposing of components and batteries.

2

Safety

Safety regulations

The truck operating instructions must be communicated to all those concerned and in particular to personnel responsible for maintenance and driving. The employer must make sure that the forklift operator has properly understood everything, particularly all the safety information.

Please observe the directives and safety regulations attached, in particular:

- Information concerning the operation of industrial trucks
- Regulations concerning traffic lanes and working areas
- Appropriate behaviour, rights and responsibilities of the driver
- Use in particular areas
- Information about the weight and dimensions of pallets or any other container
- Information concerning starting, driving and braking
- Information for maintenance and repair
- Regular checks and technical inspections
- Recycling of lubricants, oils and batteries
- Residual risks.

Care is recommended both for the user and the person in charge (employer) with regard to adhering to all safety rules concerning the operation of industrial trucks.

When instructing forklift operators, we recommend the following points are emphasised:

- The features of the truck
- The special accessories
- The specific features of the working environment.

Train the user in how to drive the truck, until it is under proper control.

Then, and only then, proceed to transferring pallets.

Forklift truck stability is guaranteed when the unit is used correctly.

Safety regulations for handling consumables

Permissible consumables

⚠ WARNING

Consumables can be dangerous.

It is necessary to follow the safety regulations when handling these substances.

Refer to the maintenance data table for the permissible substances necessary for operation.

Oils



⚠ DANGER

Oils are flammable!

- Follow the statutory regulations
- Do not allow oils to come into contact with hot motor parts.
- No smoking, fires or flames!



⚠ DANGER

Oils are toxic!

- Avoid contact and consumption
- In case of inhalation of steam or fumes, breathe fresh air immediately.
- After contact with the eyes, rinse thoroughly with water (for at least 10 minutes) and then consult an eye specialist.
- If swallowed, do not induce vomiting. Seek immediate medical attention.



⚠ WARNING

Prolonged intensive contact with the skin can result in loss of skin oils and cause irritation.

- Avoid contact and consumption.
- Wear protective gloves!
- After any contact, wash the skin with soap and water and then apply a skin care product.
- Immediately change soaked clothing and shoes.

⚠ WARNING

There is a risk of slipping on spilled oil, particularly when combined with water!

- Collect spilled oil immediately using an oil-binding agent and dispose of it in accordance with regulations.

ENVIRONMENT NOTE

Oils are water pollutants!

Always store oil in containers that comply with the applicable regulations.

Avoid spilling oils.

Collect spilt oil immediately using an oil binding agent and dispose of it in accordance with regulations.

Dispose of old oils according to the applicable regulations.

Hydraulic fluid



⚠ WARNING

During operation of the forklift truck, hydraulic fluids are pressurised and are hazardous to your health.

- Do not spill these fluids!
- Follow the statutory regulations
- Do not allow the fluids to come into contact with hot motor parts.
- Do not allow to come into contact with the skin.
- Avoid inhaling the spray
- Penetration of pressurised fluids into the skin is particularly dangerous if these fluids escape at high pressure due to leaks in the hydraulic system. In case of such injury, seek medical advice immediately.
- To avoid injury, use appropriate personal protective equipment (e.g. protective gloves, industrial goggles, skin protection and skin care products).

ENVIRONMENT NOTE

Hydraulic fluid is a water-polluting substance!

Always store hydraulic fluid in containers complying with the regulations.

Avoid spilling.

Spilt hydraulic fluid should be removed with oil-binding agents at once and disposed of according to the regulations.

Dispose of old hydraulic fluid according to regulations.

Battery acid



⚠ WARNING

Battery acid contains dissolved sulphuric acid. This is toxic.

- Avoid contact and consumption.
- In case of injury, seek medical advice immediately.



⚠ WARNING

Battery acid contains dissolved sulphuric acid. This is corrosive.

- When working with battery acid, always wear protective clothing and eye protection.
- Do not allow any acid to get onto the clothing or skin or into the eyes; if this does happen, rinse immediately with plenty of clean water.
- In case of injury, seek medical advice immediately.
- Immediately rinse away spilt battery acid with plenty of water.
- Follow the statutory regulations

ENVIRONMENT NOTE

- Dispose of used battery acid in line with the applicable regulations.

Disposal of consumables



ENVIRONMENT NOTE

Materials that have to be disposed of following maintenance, repair and cleaning must be systematically collected and disposed of in accordance with regulations. Observe the national regulations for your country. Work may only be carried out in areas designated for this purpose. Take care to minimise, as far as possible, any impact on the environment.

- Any spillage of fluids such as hydraulic oil, brake fluid or gear lubricant oil must be immediately soaked up with an oil-binding agent.
- The regulations for disposal of used oil are applicable.
- Any spillage of battery acid must be neutralised immediately.

Emissions

Noise emission values

Calculated during the test cycle performed in accordance with standard EN 12053.

Acoustic pressure level in the driver's compartment			
EXH14 truck	L_{PAZ}	=	57 dB (A)
EXH16 / EXH18 / EXH20 trucks	L_{PAZ}	=	63 dB (A)
EXH-SF 16C and EXH-SF 20C trucks	L_{PAZ}	=	65 dB (A)
EXH-L 16 and EXH-L 20 trucks	L_{PAZ}	=	60 dB (A)
Uncertainty	K_{PA}	±	2.5 dB (A)

NOTE

Lower or higher noise values may occur when using industrial trucks, e.g. due to the mode of operation, environmental factors and other sources of noise.

Vibration characteristics for vibrations to which the body is exposed

The values were determined according to EN 13059 using trucks with standard equipment according to the datasheet (driving over test course with humps).

Specified characteristics for upper limb vibrations	
Vibration characteristics	< 2.5 m/s^2

NOTE

The vibration characteristics for bodily vibrations cannot be used to determine the actual load level of vibrations during operation. This depends on the operating conditions (state of ground, mode of operation etc.) and should therefore be determined on site, where appropriate. It is mandatory to specify the hand-arm vibrations even where the values do not indicate any hazard, as in this case.

Residual dangers, residual risks

Despite all operational precautions and compliance with standards and rules, the possibility of additional risks when using the truck cannot be entirely excluded.

The truck and all its components comply with the regulations relating to current applicable safety rules.

Persons in the vicinity of the truck must be particularly cautious and react immediately in the event of any malfunction, incident, breakdown etc.

⚠ WARNING

Personnel in contact with the truck must be informed of the risks related to using the truck.

These operating instructions draw your attention to the safety rules.

The risks are:

- Escape of consumables due to leaks, ruptured lines and tanks etc.
- Risk of accident when driving over difficult ground such as slopes, soft or irregular surfaces or in poor visibility etc.
- Falling, tripping etc. when moving on the industrial truck, especially in the wet, with leaking consumables or icy surfaces.
- Loss of stability due to the load being unstable or the load slipping etc.
- Risk of fire and explosion due to batteries and electrical voltages.
- Human error - Disregarding safety regulations.

It is important to adjust the speed of the truck depending on the load and ground conditions.

The stability of the truck has been tested to the latest standards. These standards only take account of the static and dynamic tilting forces that can arise during operation that complies with the specifications and operating rules. Risks caused by misuse or incorrect operation that jeopardise the stability cannot be ruled out in extreme situations.

Stability

Forklift truck stability is guaranteed only if the unit is used according to the indicated recommendations.

It is not guaranteed in the event of:

– cornering at excessive speeds

– moving with the load raised

– moving with a load that is protruding to the side (e.g. sideshift),

– turning and driving diagonally across descents or ascents,

– driving on descents or ascents with the load on the downhill side,

– loads that are too wide or too heavy,

– driving with a swinging load,

– ramp edges or steps.

Definition of responsible persons

Operating company

The operating company is the natural or legal person or group who operates the truck or on whose authority the truck is used.

The operating company must ensure that the truck is only used for its intended purpose and in compliance with the safety guidelines set out in these operating instructions.

The operating company must ensure that all users read and understand the safety information in these instructions.

The operating company is responsible for the scheduling and correct performance of regular safety checks.

It is recommended that these checks comply with national performance specifications.

Specialist

A specialist is deemed to be:

- A person whose experience and technical training has allowed him to develop relevant knowledge of industrial trucks
- A person who is also familiar with national health and safety regulations and generally recognised technical directives and conventions (standards, VDE regulations, technical regulations of other European Union member states or countries that are signatories to the treaty that established the European Economic Area). This expertise allows him to assess the condition of industrial trucks in terms of health and safety

Drivers

This truck may only be driven by suitable persons who are at least 18 years of age, have been trained in driving, have demonstrated their skills in driving and handling loads, and have been specifically designated to drive the truck. Specific knowledge of the truck is also necessary.

Driver rights,duties and rules of behaviour

The driver must be duly informed of his rights and duties.

The driver must be granted the required rights.

The driver must wear protective equipment (protection suit, safety helmet, industrial goggles and protective gloves) that is appropriate for the conditions, the task and the load to be lifted. The driver must also wear safety footwear to be able to drive and brake in complete safety.

The driver must be familiar with the operating instructions and have access to them at all times.

The driver must:

- Have read and understood the operating instructions
- Have familiarised himself with safe operation of the truck
- Be physically and mentally able to drive the truck safely

⚠ DANGER

The use of drugs, alcohol or medications that affect reactions impair the ability to drive the truck.

Individuals under the influence of the above-mentioned substances are not permitted to perform work of any kind on or with the truck.

Prohibition of use by unauthorised persons

The driver is responsible for the truck during working hours. He must not allow unauthorised persons to operate the truck.

When leaving the truck, the driver must secure it against unauthorised use.

Safety tests

Regular safety inspection of the truck

Safety inspection based on time and extraordinary incidents ▷

The operating company (see chapter entitled "Definition of responsible persons") must ensure that the truck is checked by a specialist at least once a year or after noteworthy incidents.

As part of this inspection:

- A full check of the technical condition of the truck in terms of accident safety must be performed
- The truck must be thoroughly checked to detect any damage that may have been caused by improper use
- A test log must be created.

The results of the inspection must be retained until at least a further two inspections have been carried out.

The inspection date is indicated by an adhesive label on the truck.

– Arrange for the service centre to perform periodic safety inspections on the truck.

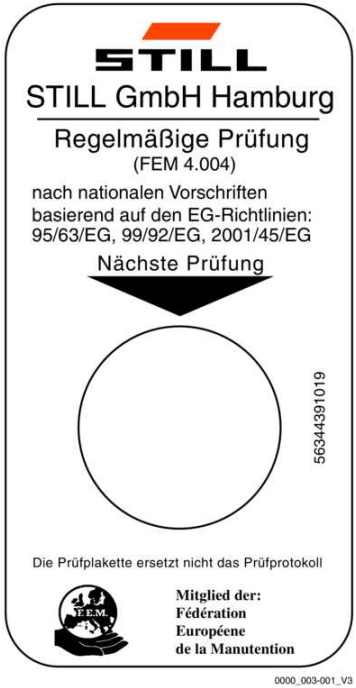
– Observe the guidelines for tests carried out on the truck in accordance with FEM 4.004.

The operator is responsible for ensuring that any defects are remedied immediately.

– Contact your service centre.

NOTE

Observe the regulations in force in your country.

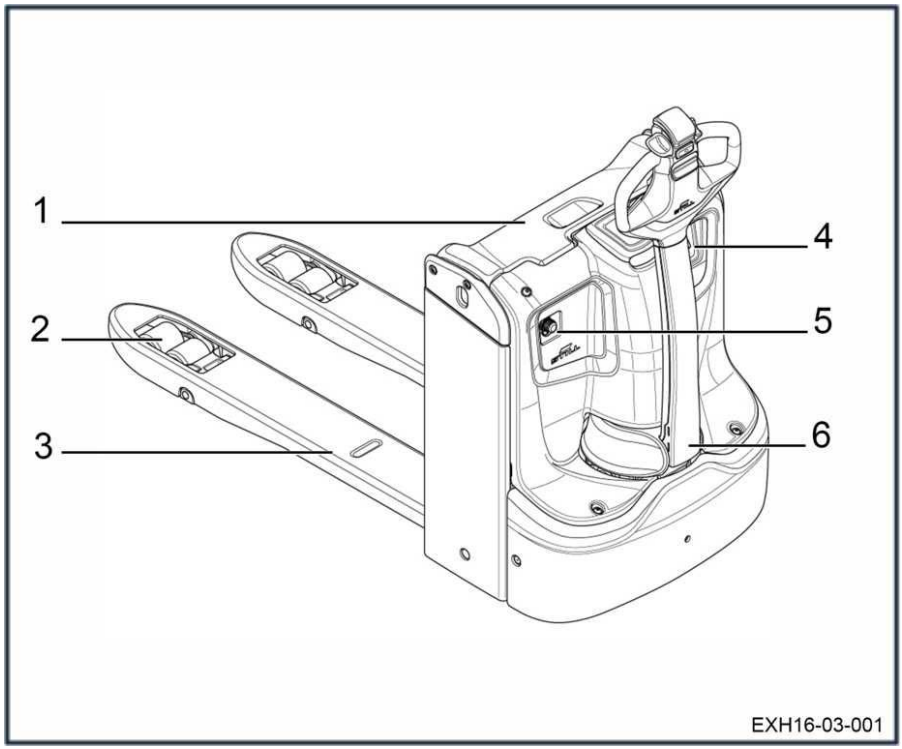


3

Overviews

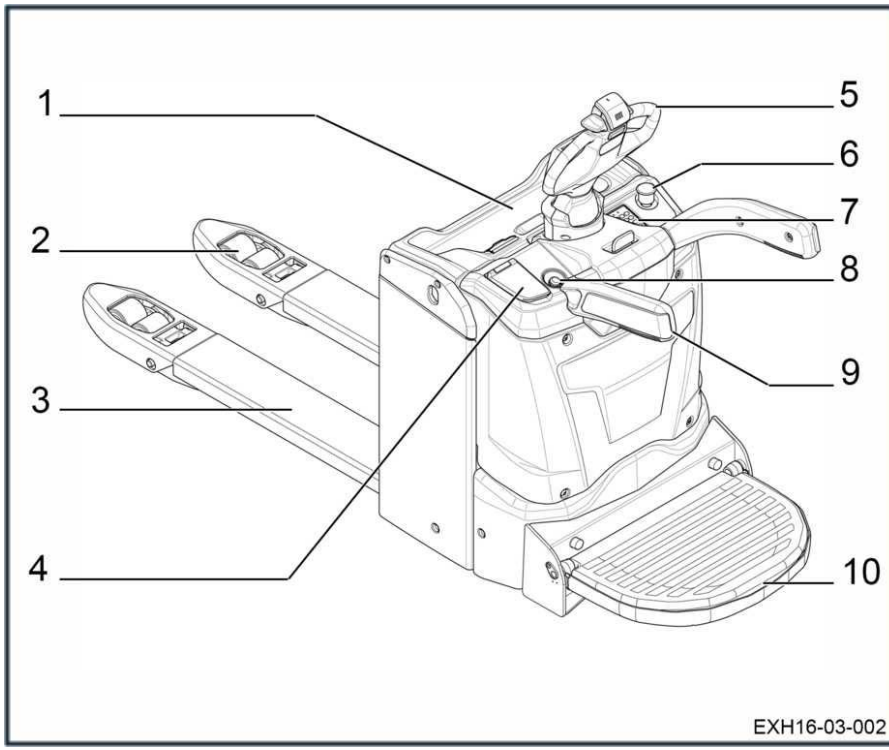
Overview

General view of EXH 14, EXH 16, EXH 18 and EXH 20 trucks



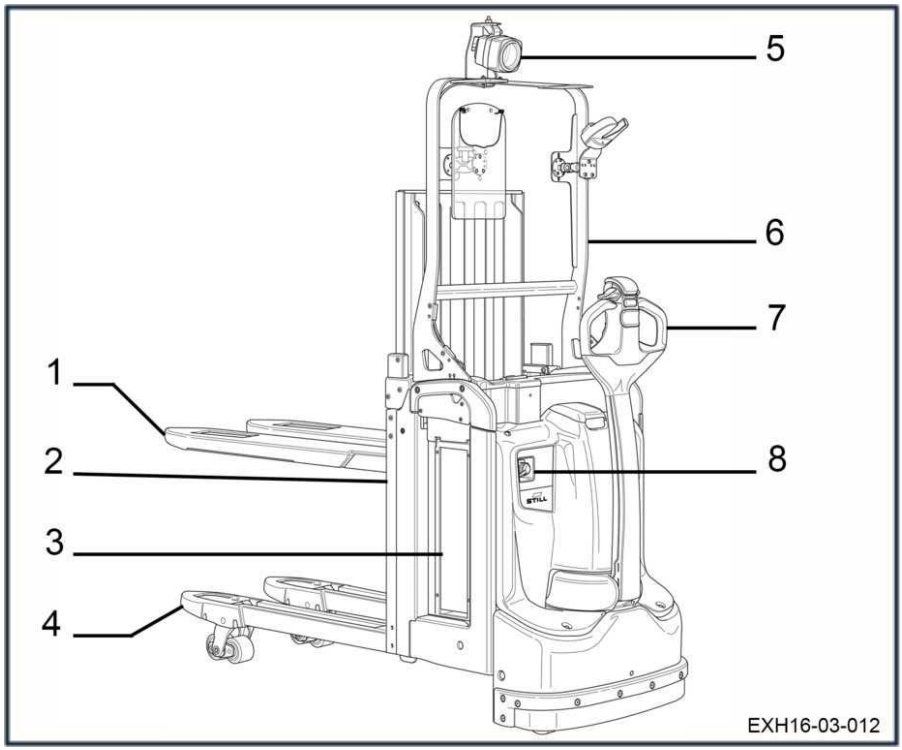
1	Battery hood	4	Key or electronic key
2	Wheels	5	Diagnostic connector
3	Load arms	6	Tiller

General view of EXH-SF 16C and EXH-SF 20C trucks



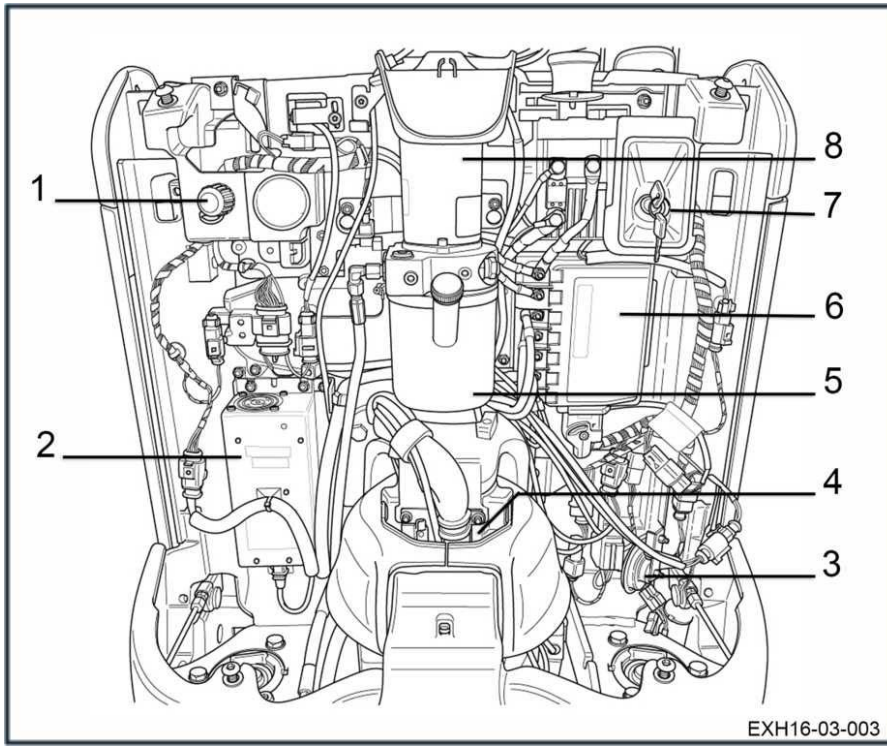
1	Battery hood	6	Emergency off switch
2	Wheels	7	Ignition key or digital control panel (depending on the model)
3	Load arms	8	Diagnostic connector
4	Plug for external charger or opportunity charging (depending on models)	9	Side protection guardrails
5	Tiller	10	Platform

General view of EXH-L 16 and EXH-L 20 trucks



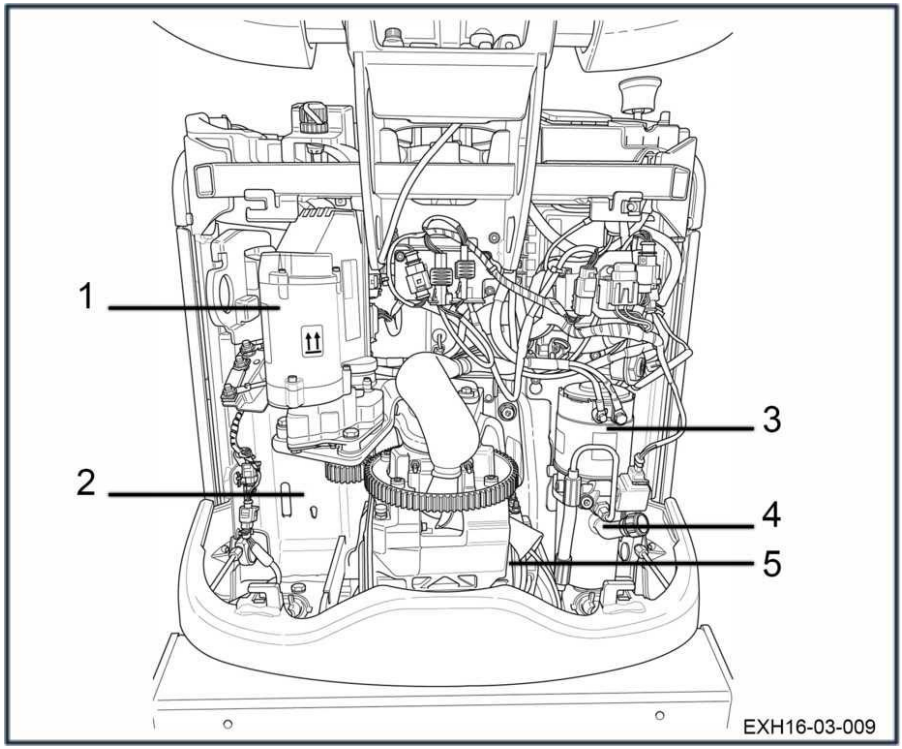
1	Forks	5	Working light (option)
2	Small mast	6	Accessory holder (option)
3	Battery compartment	7	Tiller
4	Load arms	8	Diagnostic connector

View of the technical compartment for EXH 14, EXH 16, EXH 18 and EXH 20 trucks



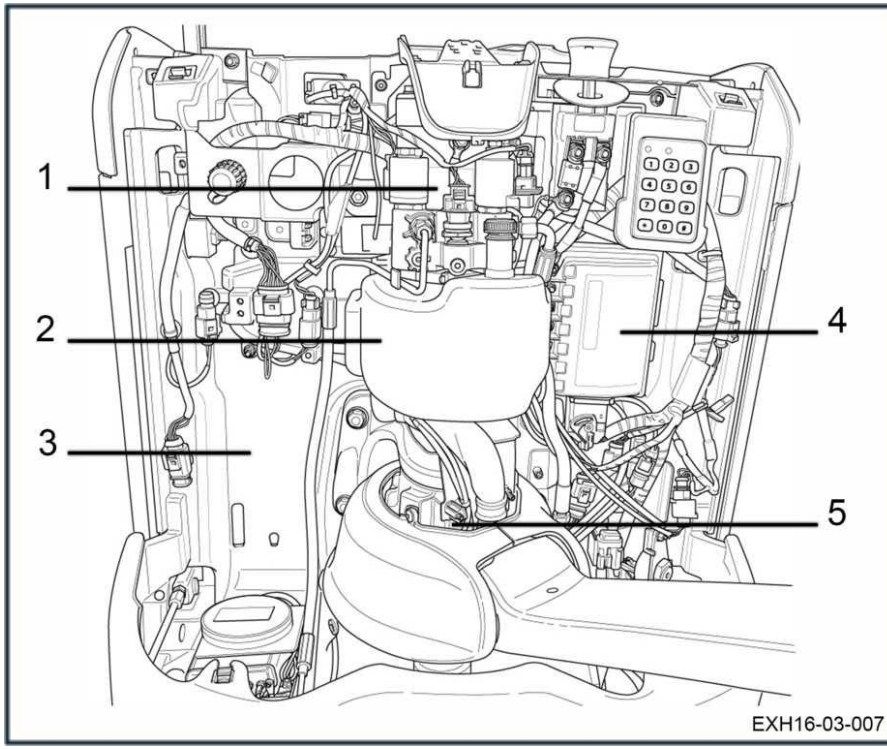
1	Diagnostic connector	6	Controller
2	On-board charger	7	Ignition key or electronic key (depending on the version)
3	Horn		
4	Traction motor	8	Pump unit
5	Tank		

View of the technical compartment for EXH-SF 16C and EXH-SF 20C trucks



1	Steering unit	3	Pump-motor unit
2	Slot for the on-board charger (if the truck is fitted with this option)	4	Tank
		5	Traction motor

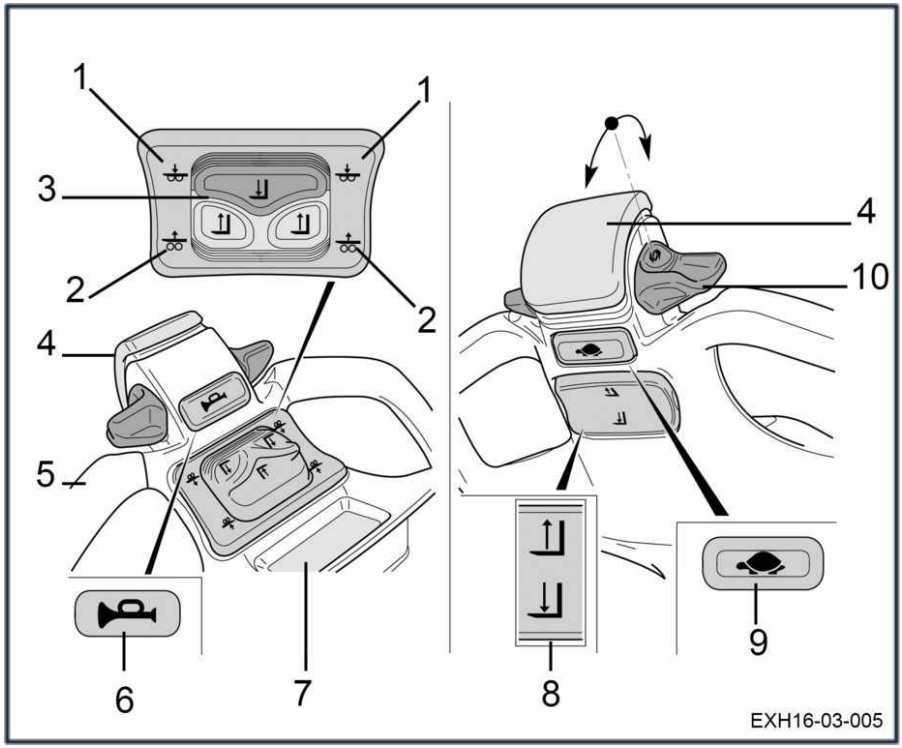
View of the technical compartment for EXH-L 16 and EXH-L 20 trucks



1	Pump-motor unit	4	Controller
2	Tank	5	Traction motor
3	Slot for the on-board charger (if the truck is fitted with this option)		

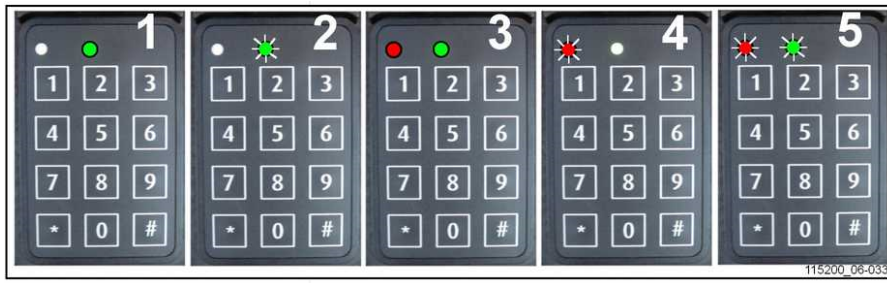
Operating and display devices

Truck controls



1	Initial lift lowering control
2	Initial lift lifting control
3	Fork lifting and lowering control
4	Double throw safety switch
5	Tiller handle
6	Horn
7	Display
8	Fork lifting and lowering button when the Tortoise button is activated
9	Tortoise button
10	Drive switch

Electronic key (option)



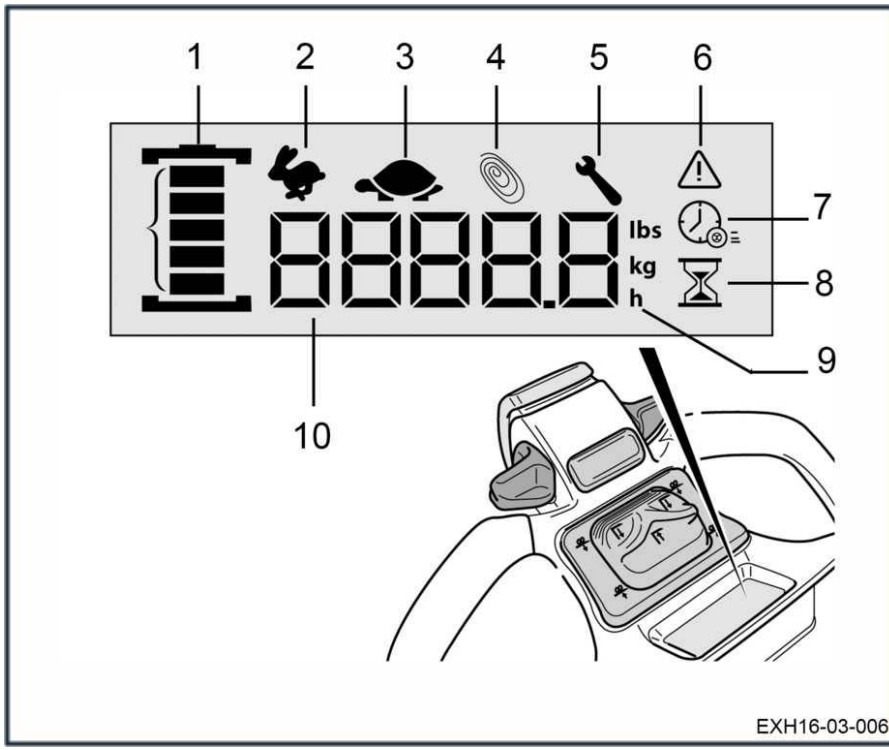
1 Switch ON (operating mode)
2 Switch OFF and awaiting code
3 Programming mode active
4 Key fault or incorrect code
5 Time delay of automatic switch-off

Operation	Enter	Status of LEDs	Comments
USE			
ON	[*][1][2][3][4][5][#] (by default)	○ red off ● continuous green (1) (correct PIN) ● red flashing ○ green off (4) (incorrect PIN)	[1][2][3][4][5] default PIN
OFF	[#] (3 seconds)	○ red off ● green flashing (2)	Truck power off

PROGRAMMING (truck switch OFF only (2))			
ADMINISTRATOR CODE ESSENTIAL FOR ALL ELECTRONIC KEY SETTINGS	[*][0][0][0][0][0][0][0][0] [#] (by default)	● continuous red ● continuous green (3)	Once the LEDs have gone out, the electronic key automatically reverts to "operating mode".
New operator code	[*][0][*][4][5][6][7][8][#]	○ red off ● green flashing (2) (code accepted)	Example of new operator code: 45678
Allocating operator codes	[*][2][*][5][4][3][2][1][#]	○ red off ● green flashing (2) (code accepted)	*2*: operator reference 10 options from 0 to 9
Deleting operator codes	[*][2][*][#]	○ red off ● green flashing (2) (deletion accepted)	*2*: operator reference (between 0 and 9)
Modifying administrator codes	[*][*][9][*][1][2][3][4][5] [6][7][8][#]	○ red off ● green flashing (2) (code accepted)	

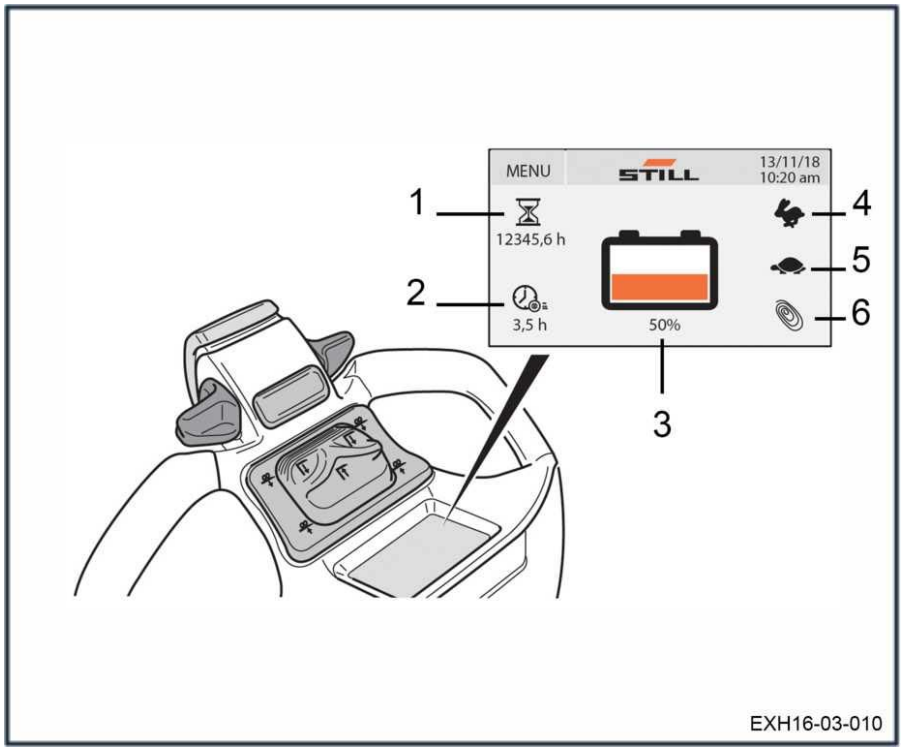
PROGRAMMING (truck switch OFF only (2))			
Restoring the initial administrator code			To reactivate the default administrator code (00000000), please contact your agent or nearest dealer.
Activating the automatic switch-off	* * 2 * 1 #	● red flashing ● green flashing (5) (5 seconds before switch-off)	Power switches off automatically after 10 minutes (600 seconds by default) if the truck is not in use.
Setting the time delay of the automatic switch-off	* * 3 * 6 0 #	○ red off ● green flashing (2) (value accepted)	Example: automatically switches off after 1 minute (60 seconds) if not in use. Minimum setting = 10 seconds/maximum = 3000 seconds
Deactivating the automatic switch-off	* * 2 * 0 #	○ red off ● green flashing (2) (command accepted)	

Basic display operating unit



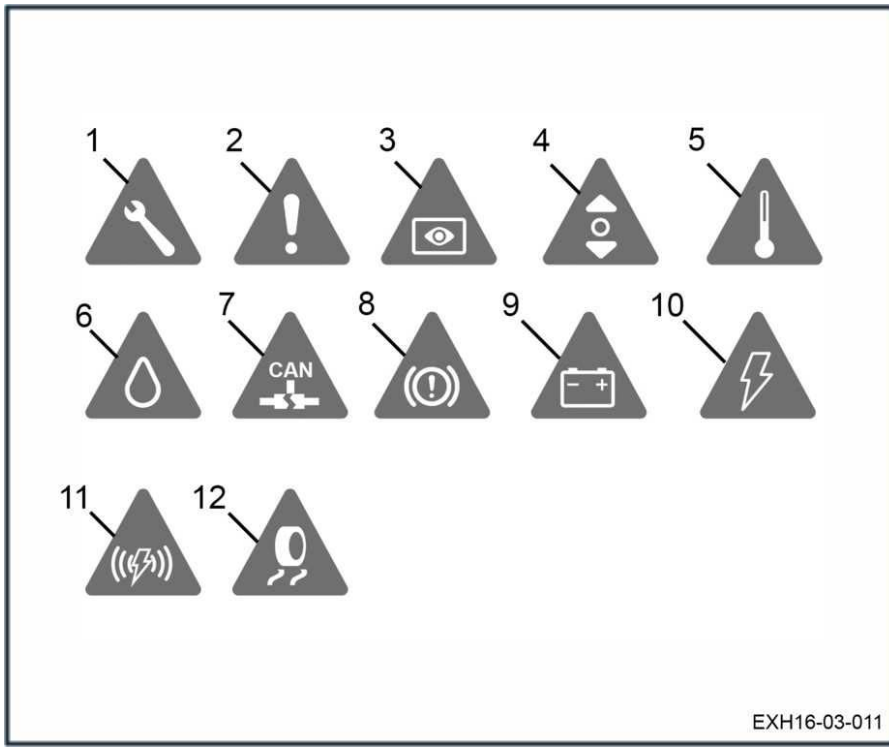
1	Battery indicator	7	Icon indicating the remaining operating hours for the truck
2	Hare icon	8	Icon indicating the total operating hours for the truck
3	Tortoise icon	9	Units of measurement
4	Blue-Q icon	10	Hour meter/weight/warning code
5	Maintenance interval		
6	Warning indicator light		

Standard display operating unit



1	Icon indicating the operating hours of the truck	3	Icon indicating the battery charge level
2	Icon indicating the remaining operating hours of the truck before the battery is discharged	4	Hare icon
		5	Tortoise icon
		6	Blue-Q icon

List of error codes on the Standard display



1 The alarm warns you that the scheduled maintenance deadline has been reached or is approaching. Contact the After-Sales Service to organise a service.

2 The alarm is a generic alarm. Restart the truck and contact the After-Sales Service if the alarm reappears.

3 The alarm indicates a problem with the display. Restart the truck and contact the After-Sales Service if the alarm reappears.

4 The alarm indicates a generic problem with the drive control. Restart the truck and contact the After-Sales Service if the alarm reappears.

5 The alarm indicates a problem with truck overheating. Switch off the truck and wait for it to cool down before restarting. If the warning reappears, contact the After-Sales Service.

6 The alarm indicates a problem with the truck hydraulics. Restart the truck and contact the After-Sales Service if the alarm reappears.

7 The alarm indicates a data transfer problem between the different truck controllers. Restart the truck and contact the After-Sales Service if the alarm reappears.

8 The alarm indicates a problem with the brake system of the truck. Restart the truck and contact the After-Sales Service if the alarm reappears.

9 The alarm indicates a problem with the battery. Charge the battery. If the problem persists, contact the After-Sales Service.

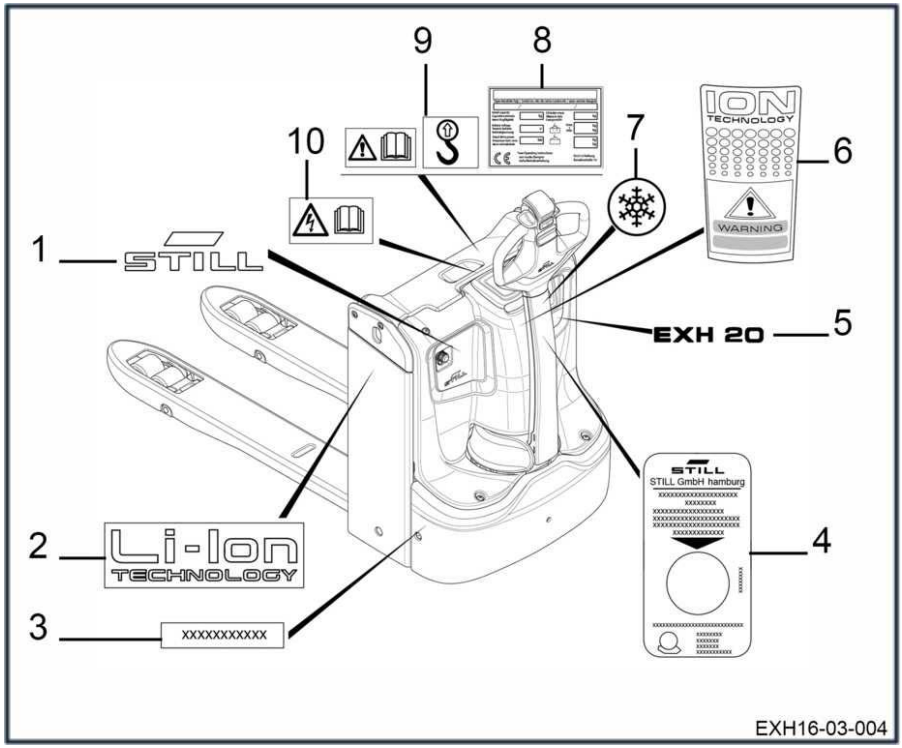
10 The alarm indicates a problem with the electrical system of the truck. Restart the truck and contact the After-Sales Service if the alarm reappears.

11 The alarm indicates a malfunction on a sensor in the truck. Restart the truck and contact the After-Sales Service if the alarm reappears.

12 The alarm indicates a problem with the steering system of the truck. Restart the truck and contact the After-Sales Service if the alarm reappears.

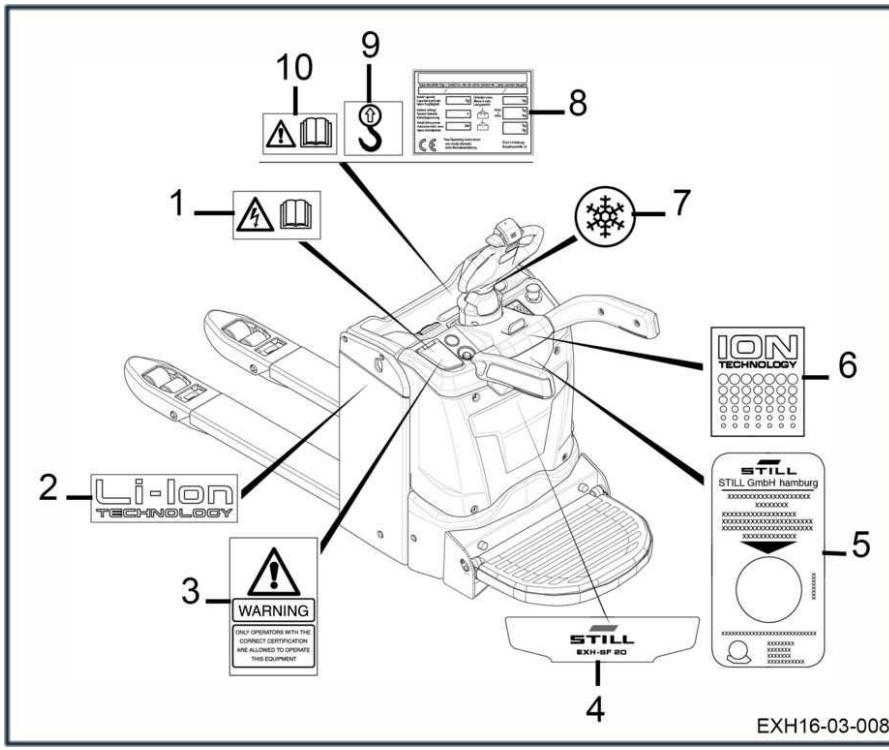
Markings

Labels for EXH 14, EXH 16, EXH 18 and EXH 20 trucks



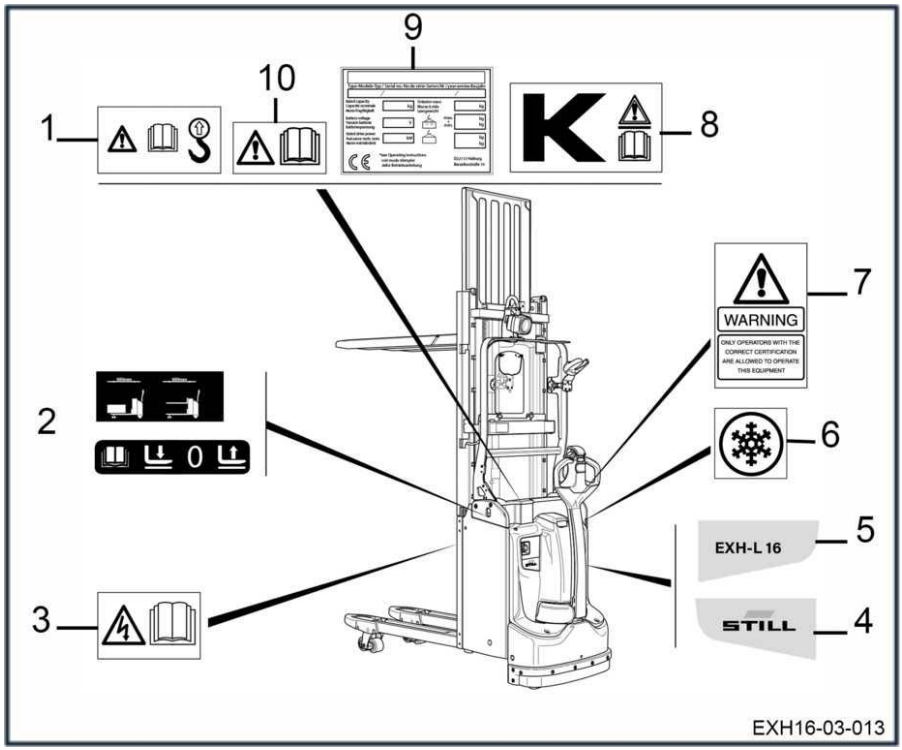
1	Brand label
2	Lithium-ion label
3	Serial number label
4	Next inspection label
5	Truck type label (depending on model)
6	Lithium-ion warning label
7	Cold store label
8	Identification label (depending on the version present on the truck)
9	Slinging label and "Danger instructions" label, consult the operating instructions
10	"Electrical danger" label, consult the operating instructions

Labels for EXH-SF 16C and EXH-SF 20C trucks



1 "Electrical danger" label, consult the operating instructions
2 Lithium-ion label
3 Warning label
4 Still company and truck type label (depending on model)
5 Next inspection label
6 Lithium-ion label
7 Cold store label
8 Identification label (depending on the version present on the truck)
9 Slinging label
10 "Danger instructions" label, consult the operating instructions

Labels for EXH-L 16 and EXH-L 20 trucks



1 Slinging label. Read the operating instructions.
2 Autolift label
3 "Electrical danger" label, consult the operating instructions
4 Brand label
5 Model label
6 Cold store label
7 Warning label
8 New-generation-compatible lithium-ion battery label. Read the operating instructions for the battery.
9 Identification label (depending on the version present on the truck)
10 Danger instructions label, consult the operating instructions

Serial number

NOTE

Indicate the serial number for all technical enquiries.

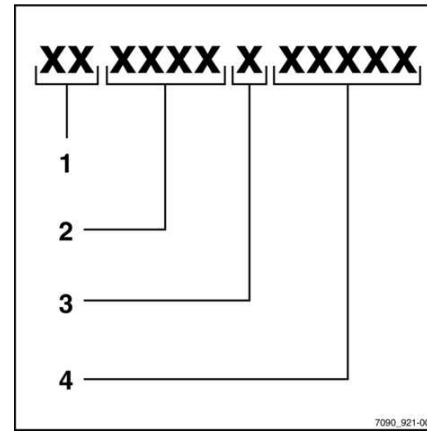
The serial number contains the following information:

1 Production location

2 Type

3 Year of production

4 Count number



4

Use

Technical description

The EXH 14, EXH 16, EXH 18, EXH 20, EXH-L 16, EXH-L 20, EXH-SF 16C and EXH-SF 20C electric pallet trucks are used to move pallets or containers.

Their small size, their ease of driving and their performance make these trucks highly suitable for loading and unloading operations.

They are pedestrian models.

The EXH-SF 16C and EXH-SF 20C models are equipped with a platform and side protection guardrails. They can be used in pedestrian mode or in ride on mode.

The EXH-L 16 and EXH-L 20 are equipped with a small mast.

Features

Speed during pedestrian driving:

- **6 km/h** unladen

- **6 km/h** laden

Capacity:

- In pallet truck mode: from 1400 to 2000 kg depending on the model

Drive system

The truck drive system comprises:

- Power traction motor 1.1 kW (EXH 14 models) and 1.3 kW (EXH 16, EXH-L 16, EXH-SF 16C, EXH 18, EXH 20, EXH-L 20 and EXH-SF 20C models)
- KWPC controller to control traction and lift
- Power pump unit 1 kW (EXH 14, EXH 16 and EXH 18 models) and 1.2 kW (EXH-L16, EXH-SF 16C, EXH 20, EXH-L 20 and EXH-SF 20C models)

Steering

A long or short, robust, ergonomic tiller allows the operator to direct the drive/steering wheel effortlessly.

The various controls: forward travel, reverse travel, lifting and lowering of the load arms and the horn are grouped together at the end of the tiller.

For safety reasons, the tiller automatically returns to the upper position when it is released.

The speed of the truck is limited to 6 km/h in both directions of travel.

Batteries

Power is supplied by:

– A lead battery

– A gel battery

– Or a lithium-ion battery (the truck therefore has specific characteristics)

EXH 14, EXH 16, EXH-L 16, EXH-SF 16C, EXH 18, EXH 20, EXH-L 20 and EXH-SF 20C trucks are compatible with old- and new-generation lithium-ion batteries. No specific label is affixed in the battery compartment to state this.

The types of battery removal that are available are as follows:

- Vertical access
- Side access

These different battery types are not available on all models.

Braking

The truck is equipped with two brake systems:

- An electric counter-current brake:

- When releasing the drive switch
- By reversing the drive direction
- Controlled by the rear safety button

- An electromagnetic brake:

- For safety purposes, controlled by the emergency off switch
- For safety purposes, controlled by whether the tiller is in the upper or lower position
- For parking, applied when the supply is cut off

Stabilisers

The 5-point chassis has 2 suspended stabilisers which compensate for ground irregularities.

Driver's compartment

The tiller groups together control functions: steering, lift, forward and reverse traction, initial lift, horn and double throw safety switch.

The various models are equipped with:

- An emergency off switch.
- A display.
- A diagnostic connector.

Equipment available as standard or as additional options:

That can be added to the truck:

- Load backrest.
- Load wheels: single, double or triple wheels.
- Lithium-ion battery.
- Creep speed.
- Central refilling system.
- Cold store (-35°C).

List of checks prior to start-up

⚠ WARNING

Damage or other defects on the truck or attachments (special equipment) can result in accidents.

If damage or other faults are noticed on the truck or attachments (special equipment) during the following inspections, do not use the truck until it has been properly repaired. Do not remove or disable the safety systems and switches. Do not change the pre-set values.

Before start-up, ensure that the truck operates correctly.

To do this, perform the following checks:

– The load arms must not show any signs of noticeable damage (for example: bending, cracks, significant wear).

– Check that there are no signs of leaking consumables under the truck.

– Do not restrict the field of vision. Ensure the visible area specified by the manufacturer is observed.

– Attachment parts (special equipment) must be properly secured and function according to their operating instructions.

– Damaged or missing stickers must be replaced in compliance with the marking position table.

– The roller channels must be coated in a visible layer of grease.

– The wheels must show no signs of defects or heavy wear. They must be mounted correctly.

– Check that there are no foreign objects that could hinder the operation of the wheels and rollers.

– The warning devices (horn etc.) must work.

– The battery hood must be closed.

– Check that the hoods are correctly positioned.

– The operator must be qualified to drive the truck. The operator must be able to reach the controls and operate them (especially the anti-crush device). Do not obstruct access to the controls.

Please inform your supervisor if you notice any defects.

Starting up

⚠ DANGER

Risk of sparks

Using the truck with the battery hood open is prohibited.

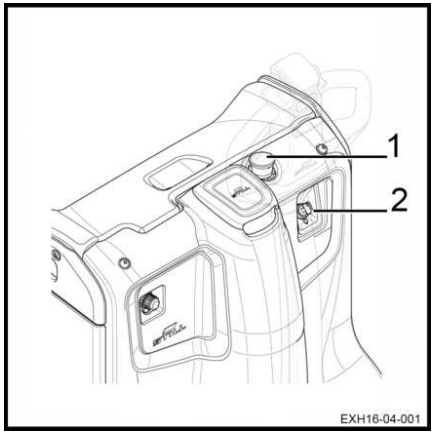
– Check that the battery hood is closed.

– Check that the battery is locked.

To start the truck, proceed as follows:

– Pull the emergency off switch (1) to the top position ▷

– Turn the switch key (2) or enter the PIN on the electronic key screen and start the truck.



The display switches on.

The brake is automatically disengaged.

– Lower the tiller then reposition in the rest position to unblock truck use.

– Raise the load arms a few centimetres.

NOTE

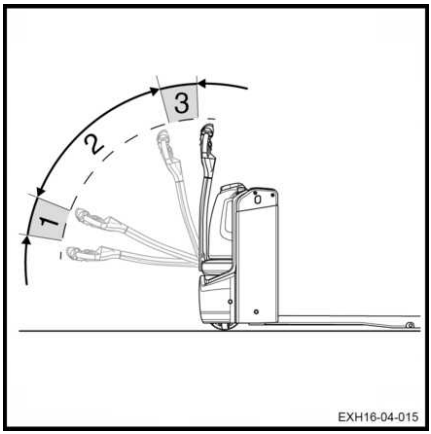
Always adjust the speed to suit the route, any dangers and the load. Use the truck on ground that has the correct surface and hardness.

⚠ WARNING

Risk of accident or loss of load.

Driving on slopes steeper than 10% is prohibited due to braking capacity and stability. The load being transported could tip over.

– Tilt the tiller into the drive area (2). ▷

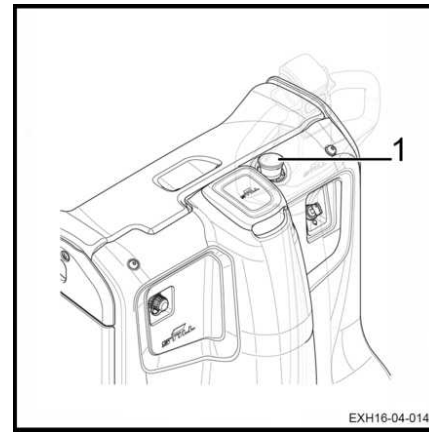


NOTE

In areas (1) and (3), the electromagnetic brake is applied and it is not possible to drive the truck.

Checks and actions prior to commissioning

Checking the emergency off ▷



To check the operation of the emergency off switch, proceed as follows:

– Start up the truck.

– Drive the truck.

– Press the emergency off switch (1).

The truck stops immediately. The truck power supply is cut. The electrical controls and motors are no longer supplied with power.

– The brake is applied.

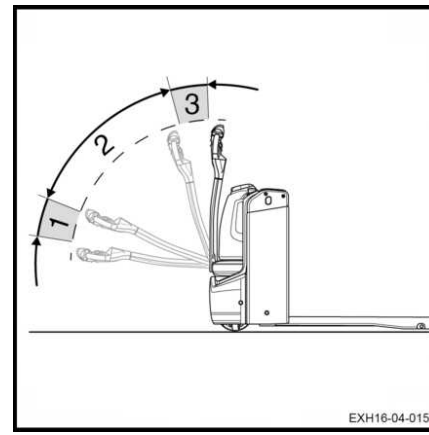
– Pull the emergency off switch (1).

The functions are available again.

NOTE

Ensure that the stabiliser wheels operate correctly. This influences braking effectiveness.

Checking the brake ▷



NOTE

Perform this check on a flat surface.

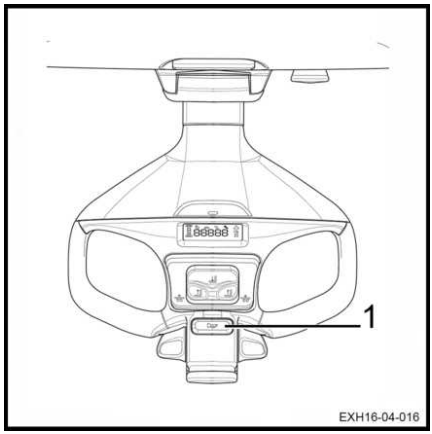
– Start the machine moving.

– Tilt the tiller in areas (1) and (3).

In these two areas, the machine is braked and the drive unit is no longer powered.

Releasing the tiller in the drive area (2) sends the tiller into area (3) and cuts traction.

Checking the horn



– Press the horn button (5) located on the upper part of the tiller.
– The horn sounds.

Checking the anti-crush safety device

Anti-crush safety function

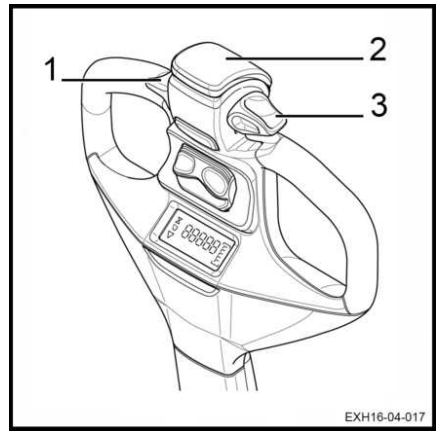
The machine moves in the opposite direction when the anti-crush button (2) is pressed.

If the truck is being operated in narrow areas (such as in a lift for example), the operator may get stuck against the wall if care is not taken. Without an anti-crush safety device, the tiller could injure the operator.

The truck immediately moves off in the opposite direction when the anti-crush device on the tiller head comes into contact with the driver's body. When the operator moves away from the anti-crush safety device, the machine stops even if a drive direction is selected again.

Normal operation may be resumed after releasing the drive switches.

Checking the anti-crush safety device ▷



⚠ WARNING

Ensure that the test zone is free of people and objects, both in front of and behind the truck.

– Move the drive switch (1) or (3) to move the truck towards you.

– Activate the anti-crush safety device (2).

The truck stops and accelerates in the opposite drive direction.

– Release the anti-crush safety button.

The truck stops.

Truck operating instructions

The trucks are designed for indoor and outdoor use in non-hazardous atmospheres. The temperature should be between -10°C and +45°C and the relative humidity of the air less than 95%.

NOTE

A cold store option is available for lower temperatures.

The places where the truck is used must comply with the applicable regulations (condition of the ground, lighting etc.).

The trucks must be used on dry, clean and flat ground.

Before using the truck, it is essential to check the working environment. This check can take the form of visual inspection.

The work area must be clear. The truck's path must be free of obstacles and people.

The forklift operator must be alert to anything that might prevent manoeuvres being carried out safely. The following may create a potential danger:

- A person near the truck
- The forklift operator must not use an MP3 player or any other electrical equipment that could impair awareness of his/her surroundings
- There must be no signs of oil or grease on the floor

The forklift operator must take care when transporting a load. The load dimensions can interfere with manoeuvres and restrict the field of vision. The speed of the truck must also be reduced as the truck could tip over when breaking or cornering.

The loads must be consistent, with a maximum recommended height of 2 m.

For uses other than those shown above, please consult the After-Sales Service Centre.

It is important to use pallets that are in good condition.

Speed must be reduced when moving over obstacles to prevent the truck from becoming unbalanced and vibrations in the forklift operator's arms.

The trucks can drive across ramps and shallow inclines. With an initial lift, they can cross larger obstacles.

⚠ WARNING

Risk of loss of stability

– Always adapt your driving to the ground conditions (uneven surfaces etc.), particularly hazardous working areas and the load.

NOTE

- *To prevent the bottom of the load lift system from scraping the ground, always move the load arms to the raised position before setting off*
- *Always switch off the ignition before leaving the truck*

⚠ WARNING

Risk of injury

Always keep your hands on the controls. Never put your hands near moving parts and assemblies without first lowering the load arms to the ground and disconnecting the battery.

For effective protection, safety shoes must be worn.

⚠ WARNING

Driving safety guidelines:

– The driver must drive slowly around corners and when entering narrow passageways.

– The driver must always maintain a safe braking distance from vehicles or people in front of him.

– The driver must avoid stopping suddenly, making U-turns too quickly and overtaking in dangerous areas with poor visibility.

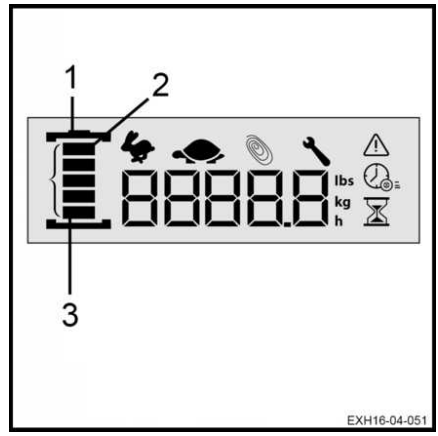
⚠ CAUTION

Risk of injury

Before using a side access truck, check that the battery is correctly locked.

Using the Basic display-operating unit

Battery indicator



The battery indicator (1) shows the battery charge status. Each bar (2) represents 20% charge.

Battery fully charged:

Five bars (2) are displayed. The number of bars on the display decreases as the battery discharges.

Battery with 20% remaining charge:

Only the last bar (3) is illuminated. It is advisable to charge the truck battery.

For a lithium-ion battery, the last bar (3) remains illuminated (continuous light).

For another battery type, such as a lead-acid battery, the last bar (3) remains illuminated with a flashing light.

Battery with 10% remaining charge:

The battery must be recharged immediately.

For a lithium-ion battery, only the last bar (3) remains illuminated with a flashing white light.

For another battery type, such as a lead-acid battery, only the last bar (3) remains illuminated with a continuous red light.

With less than 10% residual charge, truck performance may be limited (reduction of maximum speed, prevention of fork lifting etc.).

Battery fully discharged:

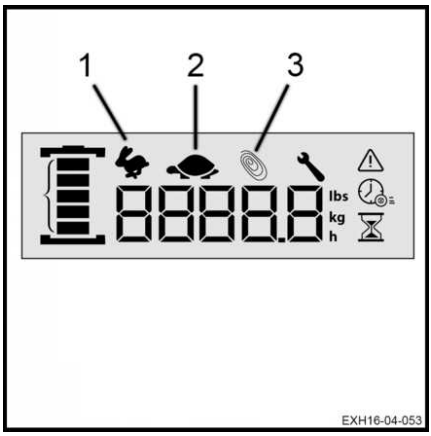
The battery must be recharged immediately.

Only the last bar (3) remains illuminated with a flashing red light.

Charge level	Lithium-ion battery	Other battery types	Truck performance	Required action
100%	Five bars displayed on the screen	Five bars displayed on the screen	Optimum performance	
20%	The last bar (3) remains illuminated Continuous light	The last bar (3) remains illuminated Flashing light	Normal performance	Battery charging recommended

Charge level	Lithium-ion battery	Other battery types	Truck performance	Required action
10%	The last bar (3) remains illuminated Flashing white light	The last bar (3) remains illuminated Continuous red light	Limited performance	Please charge the battery
0%	The last bar (3) remains illuminated Flashing red light	The last bar (3) remains illuminated Flashing red light	The truck no longer works	Please charge the battery

Different performance modes



The truck has three performance modes:

- Hare mode
- Tortoise mode
- Blue-Q mode

Only one mode can be activated at a time.

Hare icon (1)

When the Hare icon (1) is illuminated, truck performance is at maximum.

Tortoise icon (2)

When the Tortoise icon (2) is illuminated, truck performance is automatically reduced and limited.

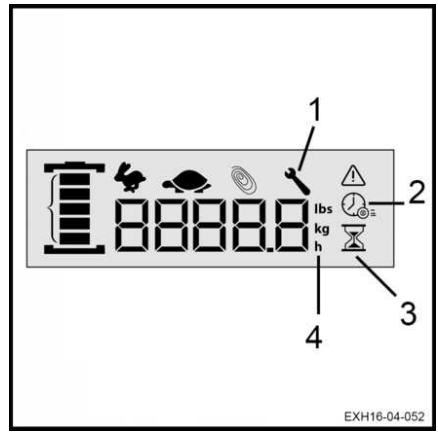
Blue-Q icon (3)

When the Blue-Q icon (3) is illuminated, truck performance is optimised to save as much battery power as possible.

NOTE

For each performance level, the corresponding icon switches on when the level is activated and switches off when it is deactivated.

Other display icons



The maintenance interval (1)

When this indicator flashes, this means that the maintenance interval is approaching. Contact the After-Sales Service Centre for further information.

If the indicator is illuminated continuously, this means that maintenance is overdue. Contact the After-Sales Service Centre.

The remaining number of operating hours for the truck (2)

This icon indicates that the value displayed in the central numeric field corresponds to the remaining number of operating hours for the truck.

The number of operating hours for the truck (3)

This icon (6) indicates that the value displayed in the central numeric field corresponds to the total number of operating hours for the truck. This value is usually displayed when the truck is switched on.

The units of measurement (4)

When the "h" icon is illuminated, the value displayed on the screen is in operating hours.

When the "kg" icon is illuminated, the weight displayed on the screen is in kg.

When the "lbs" icon is illuminated, the weight displayed on the screen is in pounds.

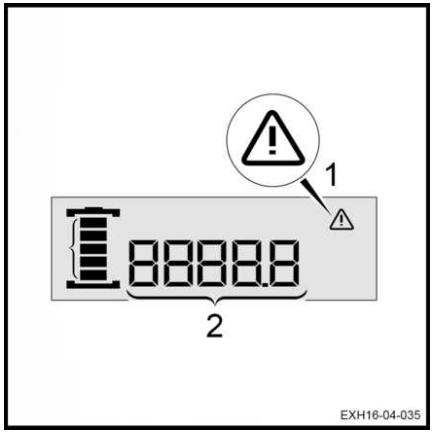
Warnings on the display

Incorrect switch-on sequence

The warning indicator light (1) illuminates on the display and the standard information (for example, the number of operating hours) remains on the display in the field (2).

The warning indicates that the forklift operator has performed an incorrect switch-on sequence. The forklift operator must release all the controls (tiller, drive switches etc.) then wait for a while before using the truck again.

If the warning reappears, switch the truck off and on again.



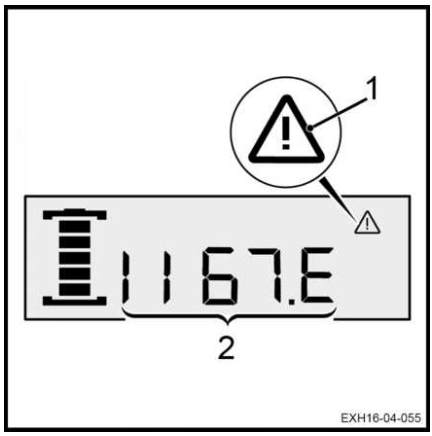
Generic warning

The warning indicator light (1) illuminates on the display and an error code appears in the field (2).

The warning indicates that there may be various issues with the truck.

Switch the truck off and on.

If the warning reappears at start-up, contact the After-Sales Service Centre. During this time, park the truck in a safe and suitable place.



Specific warning for battery charging ▷

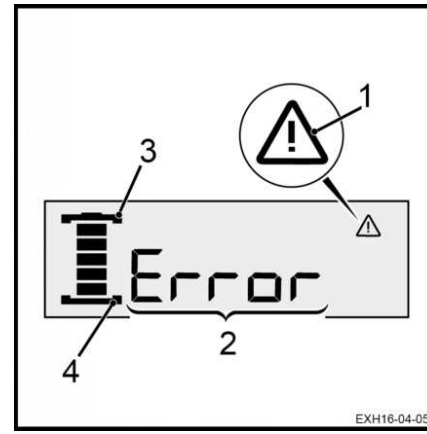
This warning relates specifically to charging the battery via the on-board charger (if option available).

The warning indicator light (1) illuminates on the display. Error is displayed in the field (2) and segments (3) and (4) flash.

The warning indicates that there are issues with charging the truck via the on-board charger.

Switch the truck off and on.

If the warning reappears at start-up, contact the After-Sales Service Centre.



Using the Standard display-operating unit

Start-up screen

When the truck is started, the display lights up and shows the STILL logo.

For a few seconds, the display shows the number of days remaining (1) before the next service. This indication appears only if the notification option is activated. Contact the After-Sales Service for further information.



Display for entering the PIN code

If the "PIN code" option is present, the forklift operator must enter their five-digit personal code to start the truck.

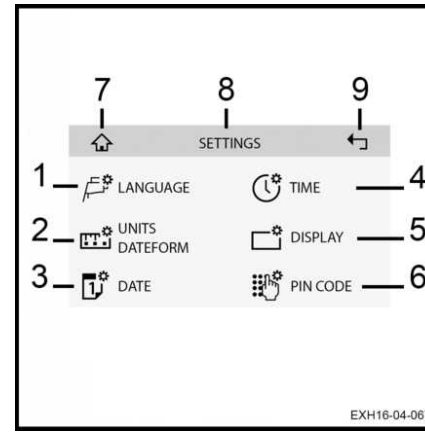


Settings menu

On the Settings display, you can find the following:

- Language options (2)
- Units of measure and date format (3)
- The date (4)
- The time (6)
- The brightness and noise level of the display (7)
- Access codes (6) if this option is enabled

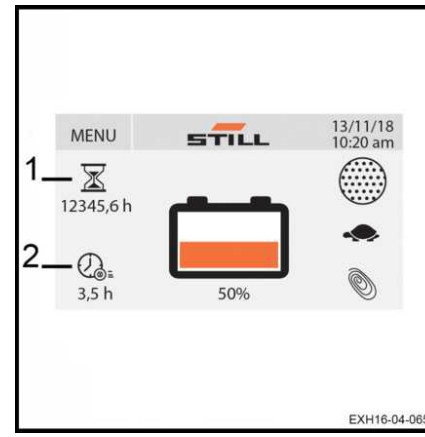
Press key (1) to return to the main page or press key (5) to return to the previous page.



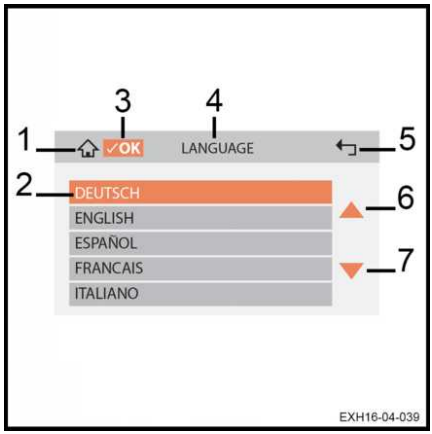
Time menus

By pressing Menu, you can access:

- Operating hours (1): Indicates the total number of operating hours of the truck
- Hours remaining (2): Indicates the operating hours remaining (estimated value) before the battery is completely discharged.



Selecting the operating language in the menu



It is possible to select and change the operating language (4) of the truck at any time. Proceed as follows:

– Select the Language menu (4).

– Scroll through the list using buttons (6) and (7).

– Press the desired language (2).

The row of the selected language changes colour (2).

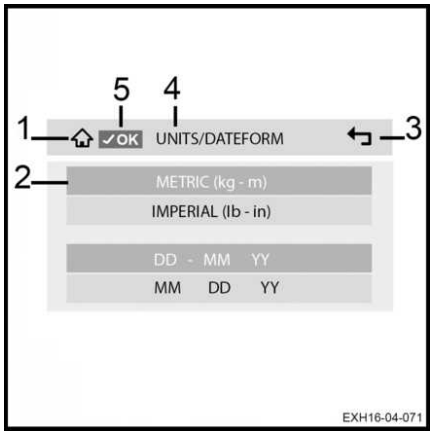
– Then press the OK key (3) to confirm your choice.

– Press the key (1) to return to the main menu.

You can return to the previous page without saving your changes by pressing the Back key (5).

Setting the unit and date format

Setting the unit



The unit of measure (4) can be set to METRIC (kg - m) or IMPERIAL (lb - in).

Proceed as follows:

– Select the desired unit of measure.

The selected row changes colour (2).

– Press the OK key (5) to confirm your choice or the Back key (3) to return to the previous page.

The key (1) is used to return to the main menu.

Setting the date format

The date (4) can be set to European (day/ month/year) or American (month/day/year).

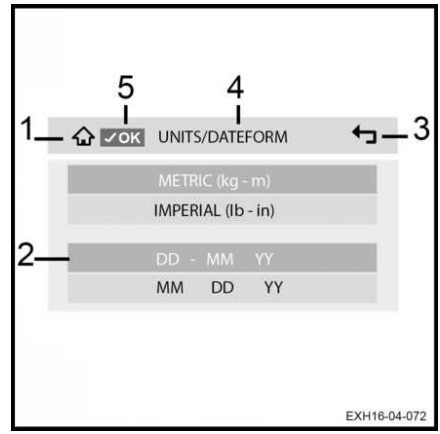
Proceed as follows:

– Select the desired date format.

The selected row changes colour (2).

– Press the OK key (5) to confirm your choice or the Back key (3) to return to the previous page.

The key (1) is used to return to the main menu.



Setting the date and time

Setting the date

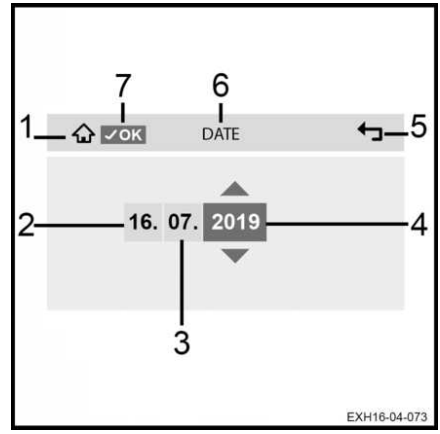
To set the date (6), proceed as follows.

– Select the desired date by setting the day (2), month (3) and year (4).

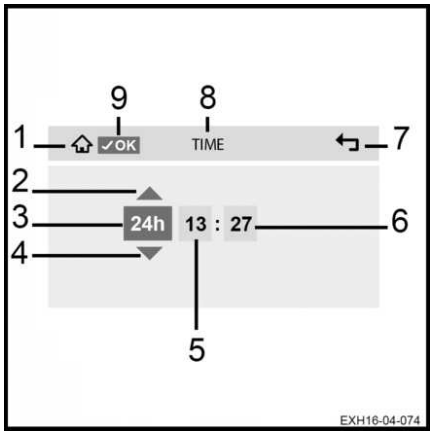
The selected data changes colour (4).

– Press the OK key (7) to confirm your choice or the Back key (5) to return to the previous page.

The key (1) is used to return to the main menu.



Setting the time



To set the time (8), proceed as follows.

– Select the desired format, 24 h or 12 h (3), using the arrows (2) and (4).

The selected data changes colour (3).

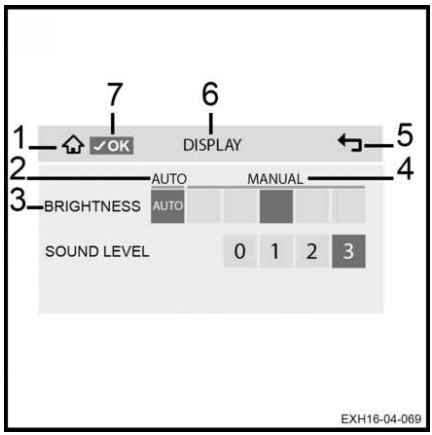
– Select the desired time by adjusting the hours (5) and minutes (6).

– Press the OK key (9) to confirm your choice or the Back key (7) to return to the previous page.

The key (1) is used to return to the main menu.

Setting the brightness and sound

Setting the brightness



In Auto mode (2), the brightness of the screen is adjusted automatically according to the level of brightness outside.

– To activate Auto mode (2), press the AUTO tile (which then lights up orange) and set the desired average brightness value of the screen using the other tiles.

To adjust the brightness (3) manually (4) in the DISPLAY menu (6), proceed as follows.

– Make sure that the AUTO tile is not active; it should be greyed out.

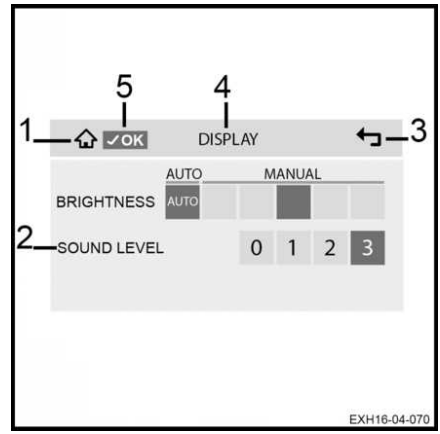
– Press one of the tiles to set the fixed brightness of the screen.

The selected tile lights up orange. When adjusting the brightness, the set value is displayed on the screen.

– Press the OK key (7) to confirm your choice or the Back key (5) to return to the previous page.

The key (1) is used to return to the main menu.

Setting the sound



The noise level (2) of the display can be set from the available noise levels

- Level 0: The noise level is at its lowest, but it is not silent. If the DLC option is installed, the sounds emitted specifically by the DLC system are completely switched off. .
- Level 1: The noise level is set to the minimum.
- Level 2: The noise level is set to medium.
- Level 3: The noise level is set to the maximum.

To adjust the sound (2) in the DISPLAY menu (4), proceed as follows.

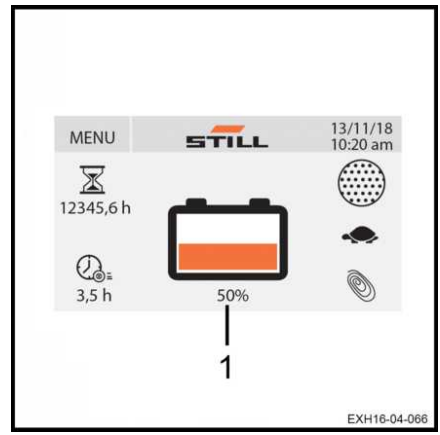
– Press the desired level.

The selected noise level field lights up orange

– Press the OK key (5) to confirm your choice or the Back key (3) to return to the previous page.

The key (1) is used to return to the main menu.

Battery charge level



The icon (1) on the display shows the battery charge level in real time.

PIN code menu

The fleet manager for the forklift operators using the truck must enter the programming code (eight zeros) "00000000" when logging in for the first time. It is recommended to change the programming code afterwards as explained below.



PIN code menu

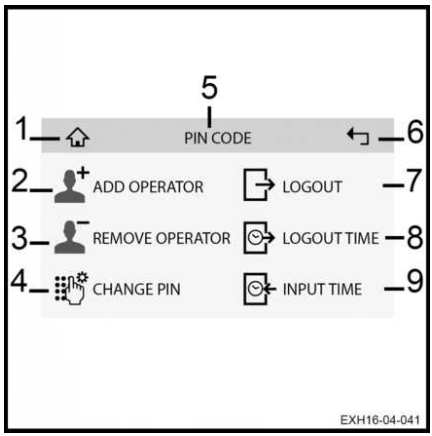
From the PIN code menu (5), the fleet manager can access the individual configuration pages using the programming code at when starting the truck.

The following list of operations are possible from the PIN code menu (5):

- Add a forklift operator (2)
- Remove a forklift operator (3)
- Change the PIN code (4)
- Set a manual or automatic logout (7)
- Set the number of seconds of truck inactivity (8) The truck will be disconnected after this set period of inactivity.
- Set a maximum time (9) for entering the PIN code when the truck is switched on. Once this time has elapsed, the entered code is erased and the forklift operator must re-enter the access code.

The Home key (1) is used to return to the main page.

The Back key (6) is used to return to the previous page.



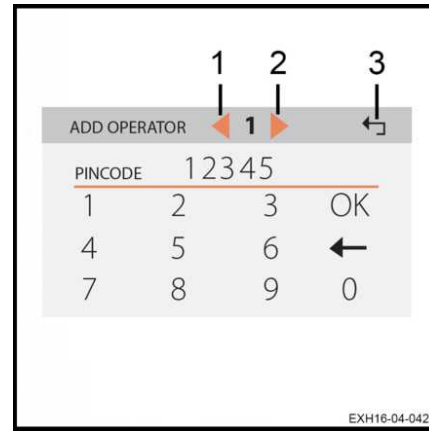
Adding a forklift operator

This function allows you to add a new forklift operator. Enter the access code of the new operator, then press OK to confirm and return to the previous page (3).

On this page, the fleet manager can change a forklift operator's access code by deleting the code and entering a new code. The arrows (1) and (2) allow you to scroll through the list of operators.

A maximum of ten forklift operators can be stored in the memory.

Operator one with access code "12345" is already set as part of the factory parameters.

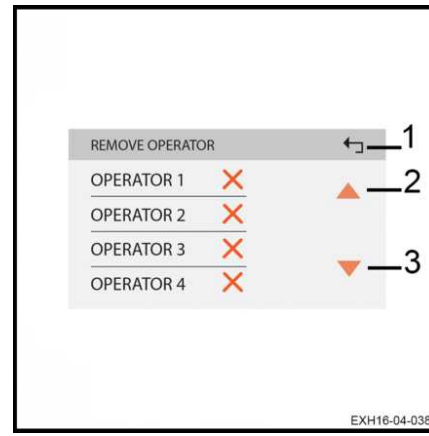


Removing a forklift operator

To remove a forklift operator, press the X corresponding to the operator you wish to remove. To scroll through the list of forklift operators, use the arrows (1) and (2).

NOTE

If one forklift operator is deleted, the numbers of the other forklift operators remain the same.



Changing the PIN code

On this display, the fleet manager can change the access PIN. Proceed as follows, then press OK to confirm and return to the previous page

– Delete the existing PIN code.

– Enter a new PIN code.

– Press OK.



Modifying the logout process

The Change Log Out (8) display allows you to set logout modes.

Manual logout (2):

Pressing the NOW button (6) will log out the user immediately.

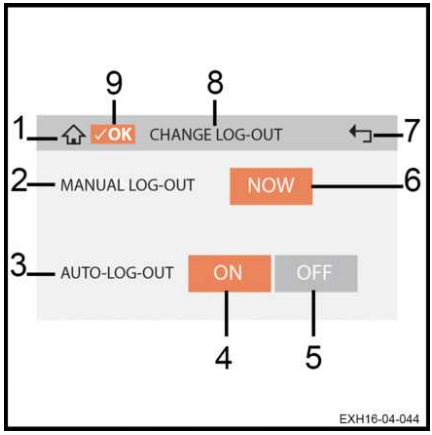
Automatic logout (3):

To enable automatic logout, press the ON button (4). To deactivate this, press the OFFbutton (5).

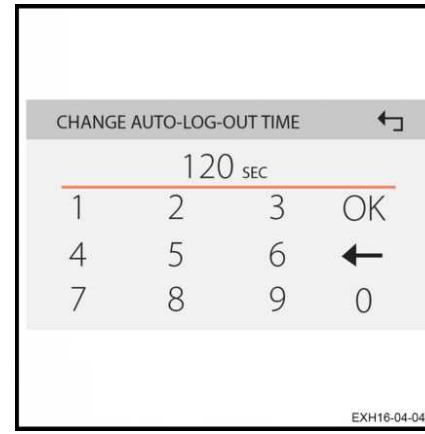
When automatic logout is enabled, the truck logs out after a defined period of inactivity. This can be set in the timeout function.

– Press the key (9) to confirm your selections or the Home key (1) to return to the main page.

– Press the Back key (7) to return to the previous page without saving your changes.



Changing the timeout period for automatic logout



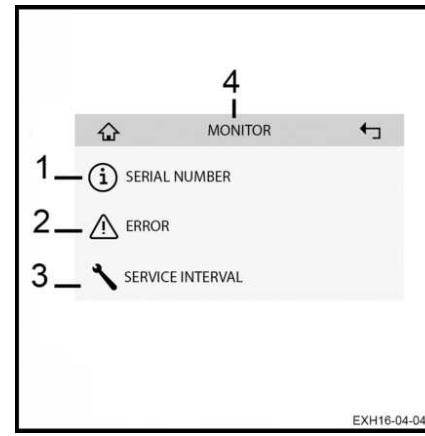
To set a defined period of inactivity after which the truck disconnects, proceed as follows:

– Enter the timeout period.

– Press OK to confirm the setting.

– Return to the previous page.

Monitor menu

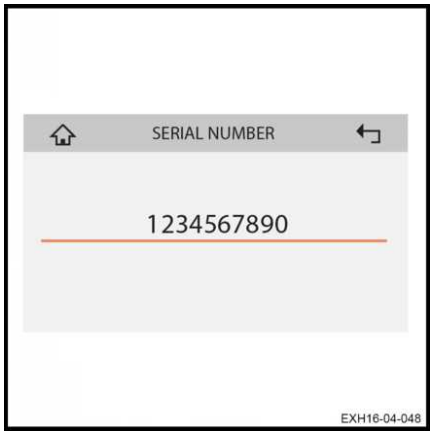


The Monitor menu (4) shows:

- The serial number (1)
- The fault codes (2)
- The next maintenance (3)

Serial number

The serial number can be viewed on this screen of the Monitor menu.



Fault codes

If the truck cannot operate correctly, an error code is displayed immediately in the Monitor menu.



Next maintenance

The Monitor menu shows you when the next maintenance is due.



Blocking alarms

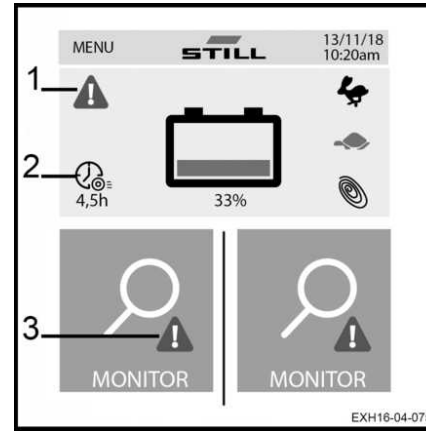
If one or more blocking alarms activate during operation, the symbol (1) is displayed on the main page of the display.

In the main menu, symbols (3) and (4) appear.

– Press the symbol (1) to go directly to the error page.

– Press the symbol (2) to display the total number of operating hours of the truck.

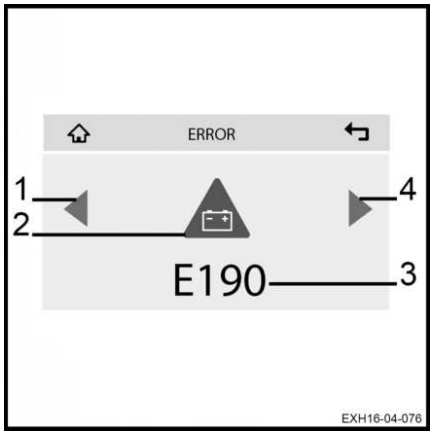
After ten seconds or if the symbol (2) is pressed again, the previous screen (estimated operating hours remaining) is displayed again.



Error code

On the alarms page (if alarms are active), the icon (2) is displayed with the error code (3) below.

In the event of multiple errors, these can be viewed by scrolling through the pages using the arrows (1) and (4).



Warnings

Various warnings may appear on the display. The following list is not exhaustive.

Drive control warning

This warning (1) indicates that the drive control will be deactivated if the auxiliary hydraulic function option is active.

– Deactivate the auxiliary hydraulic function using the controls for the auxiliary hydraulic function.

The truck drive control is restored.



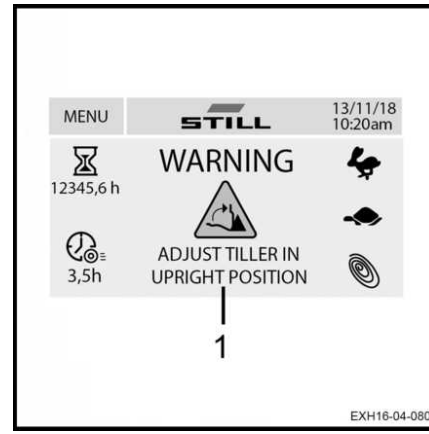
Incorrect starting procedure warning

This warning (1) appears on the display when the truck starting procedure is incorrect.

– Release the tiller and all controls then re-start the truck.

– Or release the travel controls, push the tiller to the lower stop and then to the upper stop.

The truck is unlocked.



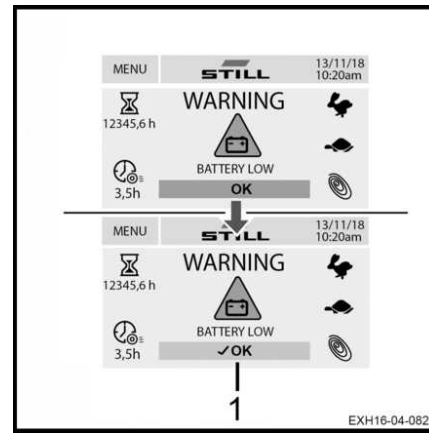
Low battery charge warning

This warning (1) indicates that the battery charge is low.

– Press the yellow OK bar (1).

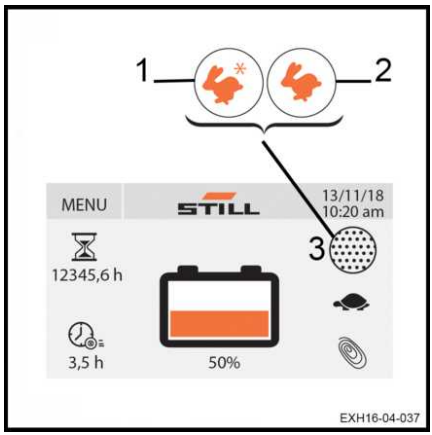
– Hold it down until it turns green.

When released, the main page reappears. It is recommended to recharge the battery as soon as possible.



Truck performance icons

Hare icon



Press Menu to access the operator menu page, where you can set or select the display settings and settings for certain truck functions.

At position (3), the display shows the hare icon (2) or the hare* icon (1).

Each time the dial is pressed in position (3), the display alternates between the hare icon (2) and the hare* icon (1).

To switch from one to the other, simply press the hare icon that is illuminated. This will disable the hare icon that is currently active and enable the one that was inactive.

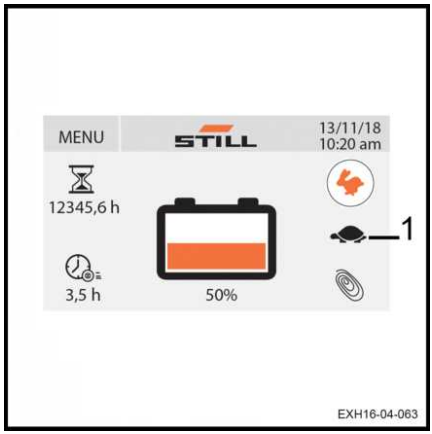
Hare icon (2):

Switches on to give maximum performance to the truck driving mode.

Hare* icon (1):

Switches on to provide user-customisable performance for the truck's driving mode.

Tortoise icon



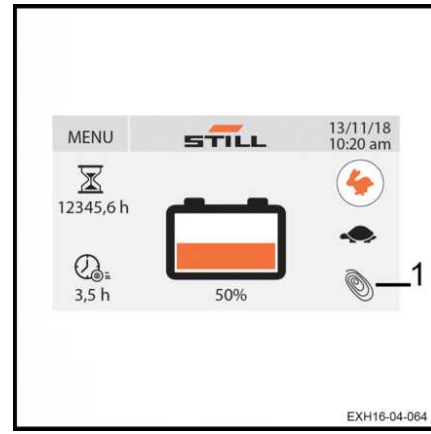
Press Menu to access the operator menu page, where you can set or select the display settings and settings for certain truck functions.

Press the tortoise icon (1). The icon lights up. The performance of the truck is automatically reduced and limited.

Blue-Q icon

Press Menu to access the operator menu page, where you can set or select the display settings and settings for certain truck functions.

Press the Blue-Q icon (1). The icon lights up. The performance of the truck is optimised for maximum battery saving.



Performance menu

In the Performance menu (10), it is possible to reduce the maximum performance as a percentage of the hare* mode (8) to create a custom mode.

Here is a list of editable fields:

- The maximum travel speed of the truck (2) as a percentage.
- The maximum acceleration of the truck (3) as a percentage.
- The maximum lifting speed of the forks (4) as a percentage.
- The maximum lowering speed of the forks (5) as a percentage.

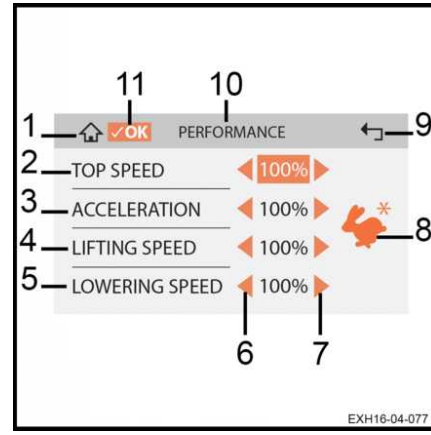
– Proceed as follows to modify the settings:

– Click on the field to be modified (this will turn orange).

– Use the arrows (6) and (7) to increase or decrease the percentage value. The maximum value that can be set is 100%.

– Press the OK key (11) to confirm your choice.

– Press the Back key (9) to return to the previous page without saving your changes. Or press the key (1) to return to the main menu.



Driving safety guidelines

Behaviour when driving

Operators must obey the same rules within the plant as on the road. They must drive at speeds appropriate for the driving conditions.

Therefore, they must drive slowly:

- When cornering
- Through narrow passageways
- Through swing doors
- In low-visibility areas
- When the roadway is uneven

Operators must always maintain a safe braking distance from vehicles or people in front of them. They must always maintain control of the truck. They must avoid sudden stops, making fast U-turns, overtaking other vehicles in potentially hazardous or low-visibility areas.

Driving the truck while sitting on the dashboard is prohibited. The operator must be resting against the seat.

These trucks are designed to be used as a pallet stacker, double pallet stacker and pallet truck. Therefore:

- Never sit on the dashboard to drive the truck
- The truck must not be used as a stepladder
- The truck is not designed to transport people
- Operators must always stay within the truck clearance
- Stay in the safety area (working area defined by the manufacturer)
- Ensure the stability of the truck and do not exceed its capacity

Use of a telephone or radio with the truck is permitted.

However, do not use these devices when driving as they may distract you.

Take a test drive on an open surface.

NOTE

Drivers must wear safety shoes that fit properly to be able to drive and brake in complete safety.

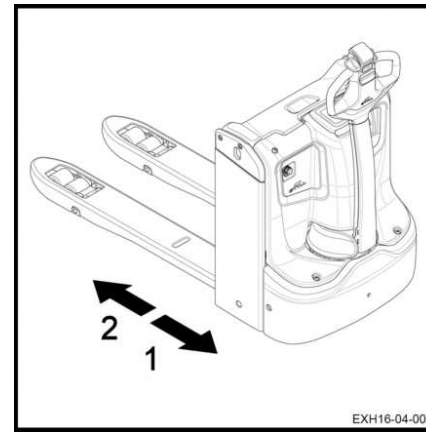
Driving

Defining directions

On a pedestrian-mode pallet truck, the conventional directions are:

- Forward travel (1): tiller direction
- Reverse travel (2): load arms direction

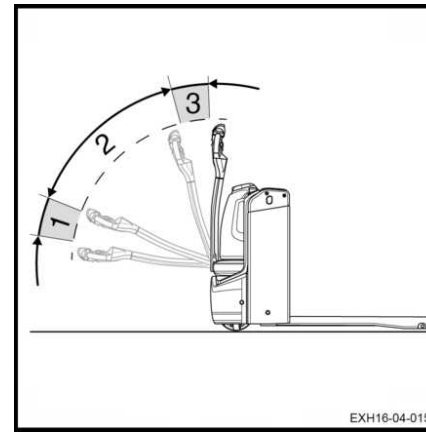
The load is positioned at the rear.



Driving

– Turn the ignition key.

– Lower the tiller into zone (2).



NOTE

The truck is in the driving position in zone (2). In the lower zone (1) or the upper zone (3), the brake is applied and the traction motor is switched off.

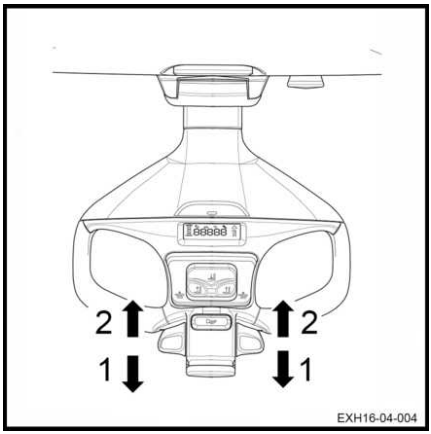
DANGER

Risk of obstructing the use of the tiller

Do not adjust the A4-sized support to a height that is too low. This could hinder the forklift operator when driving the truck.

Forward travel

– Press the lower part (1) of the drive switch with your thumb. ▷



The speed increases with the movement of the drive switch.

When the drive switch is released, the truck brakes electrically.

Reverse travel

– Press the upper part (2) of the drive switch with your thumb.

The speed increases with the movement of the drive switch.

When the drive switch is released, the truck brakes electrically.

⚠ WARNING

Restricted visibility

During reverse travel, visibility may be restricted. Be very careful. Make sure that the path behind is clear before travelling in reverse.

Reversing the direction of travel

– Push the drive switch in direction (1) or (2).
– Release the drive switch.
– Operate it progressively in the opposite direction until the required speed is reached.

The truck brakes and then moves off in the opposite direction.

Steering

A long, centred and balanced tiller, fitted with 2 handles, directly controls the drive wheel.

The length of the tiller is designed for ride-on driving.

⚠ WARNING

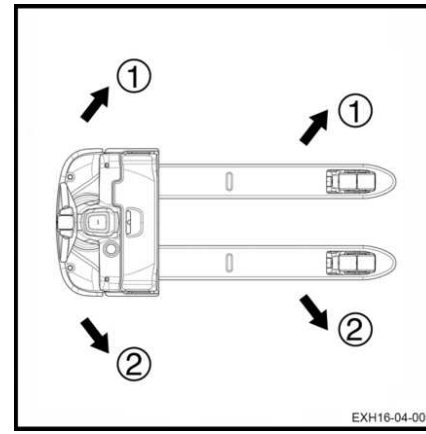
Risk of serious injury and/or serious damage to equipment

Never use the truck with a defective steering system.

In a straight line, the tiller is centred.

To pivot the truck, proceed as follows:

– Turn the tiller clockwise: the truck turns to the left (1) in forward travel.
– Turn the tiller anti-clockwise: the truck turns to the right (2) in forward travel.



⚠ WARNING

Risk of serious injury and/or serious damage to equipment

Always slow down before negotiating a corner. Approaching a tight corner too fast can cause the truck to overturn.

Braking

⚠ WARNING

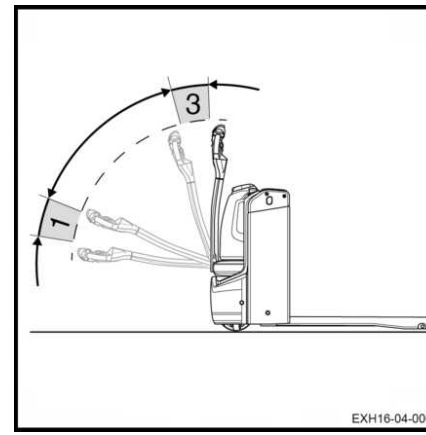
The quality of the floor surface affects the braking distance of the truck.

This should be taken into consideration when driving.

Electromagnetic braking

The electromagnetic brake is activated automatically if one of the following conditions is met:

- The tiller is released. It is then brought back to the braking position (3) by a gas spring.
- The tiller is in braking position (3) or (1)
- The drive switch is in the neutral position
- The power supply is cut off
- The forklift operator presses the emergency off switch



Braking by reversing the drive direction ▷

Braking can be achieved by reversing the drive direction:

– Move the drive switch (1) or (2) in the opposite direction until the truck stops.

Braking by releasing the drive switch

Braking can be achieved by releasing the drive switch:

– While travelling, completely release the drive switch (1) or (2).

The brake is automatically activated. The truck is immobilised.



Horn ▷

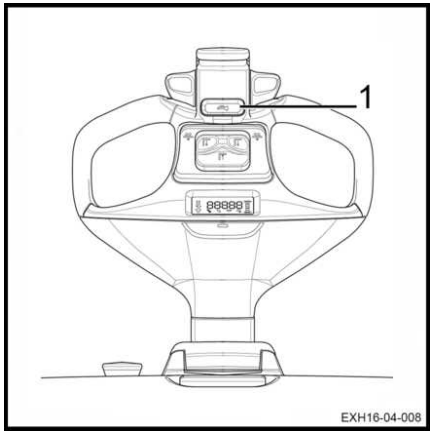
The horn is positioned on the inner side of the tiller.

It is used:

- On routes where there is poor visibility
- At junctions
- In the event of immediate danger

– Press the button (1).

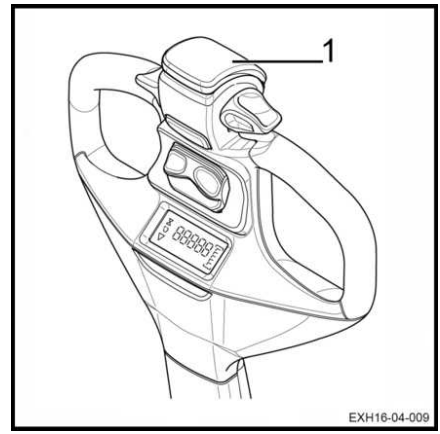
The horn sounds.



Double throw safety switch

To protect the driver from any risk of being trapped between an obstacle and the machine, the end of the tiller is fitted with a safety flap (1). This is the anti-crush safety device.

As soon as the flap is pressed in, the machine stops immediately and moves off slowly in the direction of the fork.

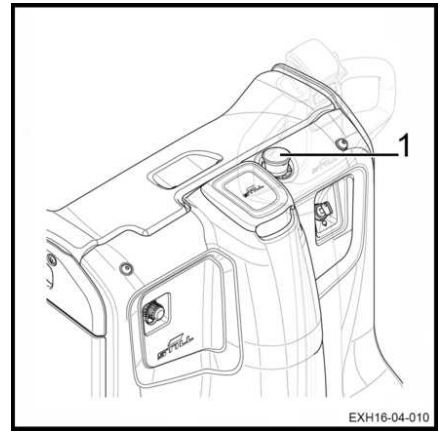


Emergency off switch

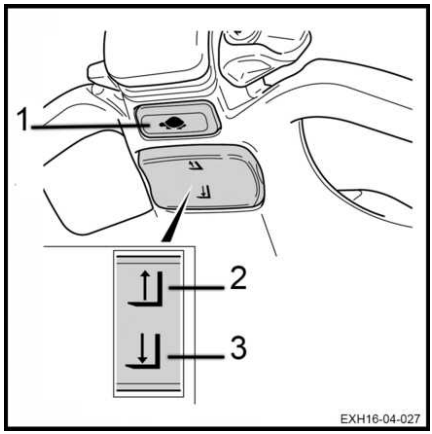
During normal operation, the emergency off switch (1) must be pulled out.

In case of danger:

– Press the button (1) to break the electrical circuit and immobilise the truck.



Tortoise button



This button makes it possible to manoeuvre the truck in confined spaces.

The tiller remains in the vertical position.

– Press the Tortoise button (1) on the tiller. Hold the button down.

– To raise the load arms, press the lift symbol (2) while holding down the Tortoise button (1).

It is not possible to lower the load arms using the lower symbol (3) when the tiller is in the vertical position.

⚠ DANGER

Risk of crushing

The idling function for manoeuvring the truck in confined spaces is automatically cancelled as soon as the tiller is tilted.

Turn the truck slightly before tilting the tiller to prevent it from moving too quickly.

This button is also used to select the truck performance mode.

Simply press the Tortoise button twice in quick succession. For example, it is possible to use maximum performance (Hare icon illuminated) or reduced performance (Tortoise icon illuminated). The icon corresponding to the selected performance level is shown on the truck display.

Using the truck on a ramp

NOTE

Incorrect use of the truck on a ramp is not recommended. It places particular stress on the traction motor, brakes and battery.

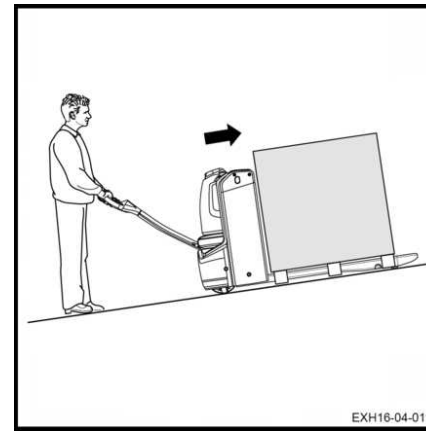
Ramps must always be approached with caution:

- Never attempt a slope with a gradient that is greater than that specified in the truck's datasheet.
- Make sure that the ground is clean and has a non-slip surface and that the route is clear.

Travelling up slopes

Always travel up slopes in reverse (driving in pedestrian mode) or forwards (ride-on models: EXH-SF 16C and EXH-SF 20C with the platform lowered). The load faces uphill.

Without a load, we recommend that you go up a slope forwards.



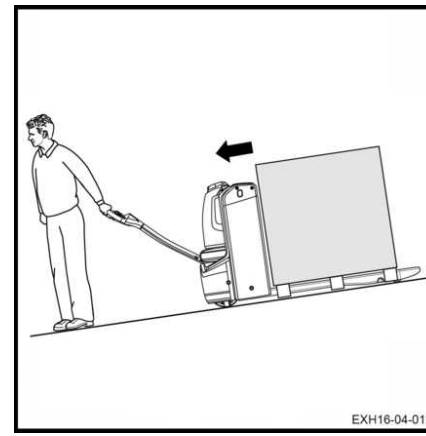
Travelling down slopes

Always travel down slopes forwards (driving in pedestrian mode) or in reverse (ride on models: EXH-SF 16C and EXH-SF 20C with the platform lowered). The load faces uphill.

Without a load, we recommend that you go down a slope forwards.

Avoid maximum speed when travelling downhill.

In all cases, you must travel at a very low speed and brake gradually.



⚠ DANGER

Danger of death and/or risk of serious damage to equipment.

Avoid parking the truck on a ramp. Never make a U-turn or take a short cut on a slope.

On a slope, the forklift operator must drive more slowly.

⚠ WARNING

Risk of serious injury and/or serious damage to equipment

For safety reasons, do not park a laden truck on slopes steeper than 10%.

Starting on a ramp

Proceed as follows:

– Move the drive switch in the required direction.

– Tilt the tiller into the driving position.

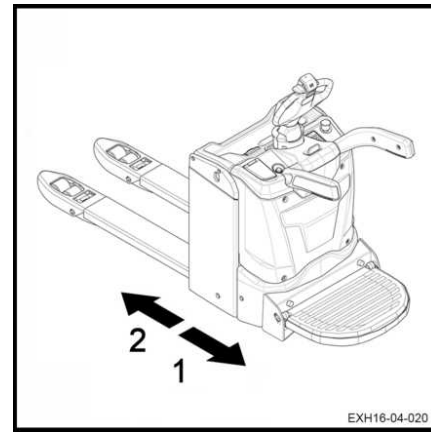
– Release the drive direction switch to apply the parking brake.

Specific features of driving with folding platform trucks

Determining the direction of travel ▷

On a ride-on pallet truck, the conventional directions for the direction of travel are:

- Forward travel (2): Direction of load arms
- Reverse travel (1): Tiller direction



Driving

– Turn the ignition key.

– Lower the tiller into zone (3). ▷

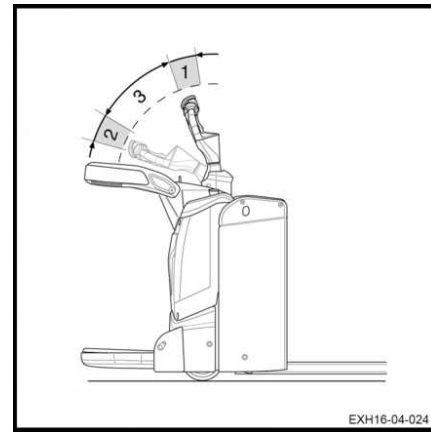
NOTE

The truck is in the driving position in zone (3). In the lower zone (1) or the upper zone (2), the brake is applied and the traction motor is switched off.

⚠ DANGER

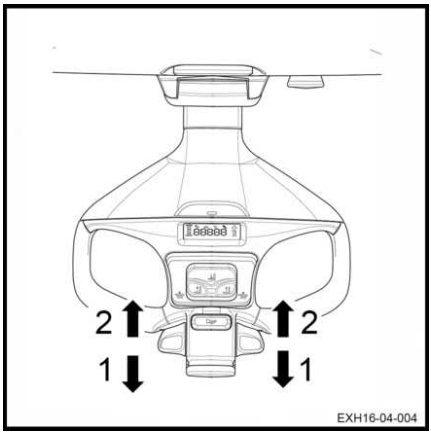
Risk of obstructing the use of the tiller

Do not adjust the A4-sized support to a height that is too low. This could hinder the forklift operator when driving the truck.



Forwards (in ride-on driving)

– Press the upper part (2) of the drive switch with your thumb. ▷



The speed increases with the movement of the drive switch.

When the drive switch is released, the truck brakes electrically.

Reverse (in ride-on driving)

– Press the lower part (1) of the drive switch with your thumb.

The speed increases with the movement of the drive switch.

When the drive switch is released, the truck brakes electrically.

⚠ WARNING

Restricted visibility

During reverse travel, visibility may be restricted. Be very careful. Make sure that the path behind is clear before travelling in reverse.

Reversing the direction of travel

– Push the drive switch in direction (1) or (2).
– Release the drive switch.
– Operate it progressively in the opposite direction until the required speed is reached.

The truck brakes and then moves off in the opposite direction.

Steering

⚠ WARNING

Risk of serious injury and/or serious damage to equipment

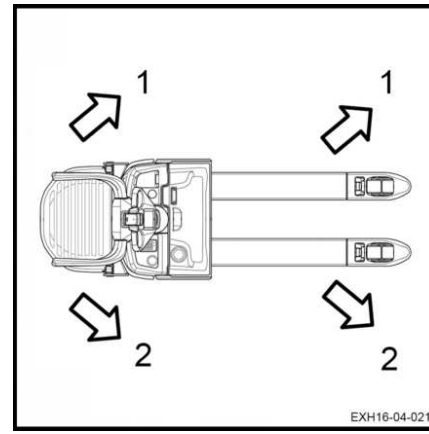
Never use the truck with a defective steering system.

In a straight line, the tiller is centred.

To pivot the truck, proceed as follows:

– Turn the tiller clockwise: the truck turns to the left (1) in forward travel.
– Turn the tiller anti-clockwise: the truck turns to the right (2) in forward travel.

▷



⚠ WARNING

Risk of serious injury and/or serious damage to equipment

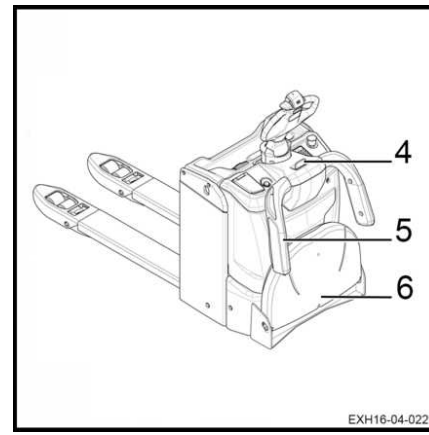
Always slow down before negotiating a corner. Approaching a tight corner too fast can cause the truck to overturn.

Pedestrian driving

You can use this truck in pedestrian mode to facilitate manoeuvres in confined spaces.

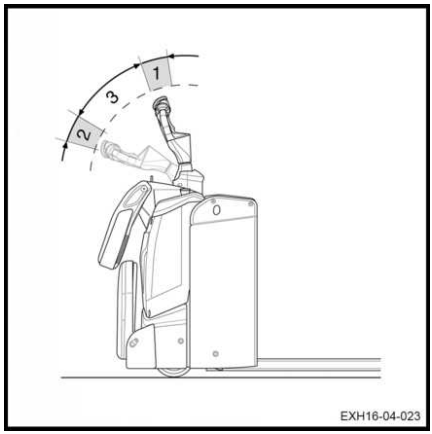
– Raise the platform (6).
– Push on the tab (4) to unlock the side protection guardrails (5).
– Fold down the side protection guardrails (5).

▷



– Tilt the tiller into the driving zone (3). ▷

In zones (1) and (2), the electromagnetic brake is applied and it is not possible to drive the truck.



NOTE

- *Driving in pedestrian mode is possible when the platform is raised and the side protection guardrails are folded down.*
- *The double-throw safety switch is activated.*
- *Maximum speed in pedestrian mode is reduced to 6 km/h.*

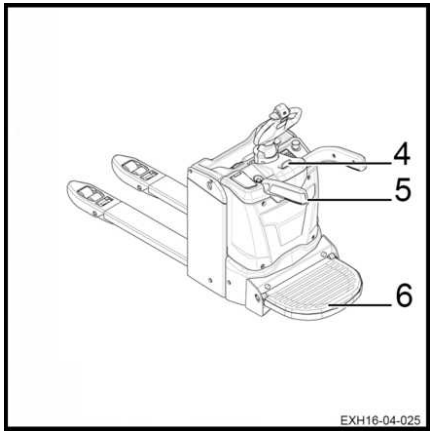
Ride-on driving ▷

⚠ WARNING

Risk of the operator falling

The side protection guardrails (5) prevent the operator from falling while driving.

Do not climb or sit on the side protection guardrails (5).



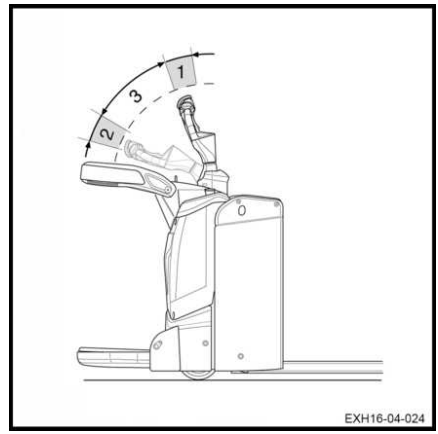
– Lower the platform (6).

– Raise the side protection guardrails (5).

– Lock the side protection guardrails in the raised position.

– Stand on the platform.

– Tilt the tiller into the driving zone (3). The speed in ride on mode is limited to 10 km/h. ▷



In zones (1) and (2), the electromagnetic brake is applied. Then the truck cannot be driven.

⚠ DANGER

Risk of falling

Only one operator can stand on the platform at once. The truck is not designed to transport two people.

NOTE

When the side protection guardrails are folded and the platform is in the lowered position, the speed of the truck is limited to 6 km/h.

⚠ WARNING

Driving safety guidelines

It is prohibited for the operator to push loads sideways with the guardrails.

NOTE

To lower the side protection guardrails (5), the tab (4) must be pressed to unlock them.

The double throw safety switch label on models EXH-SF 16C and EXH-SF 20C

The label is not present on all modes of the truck ▷

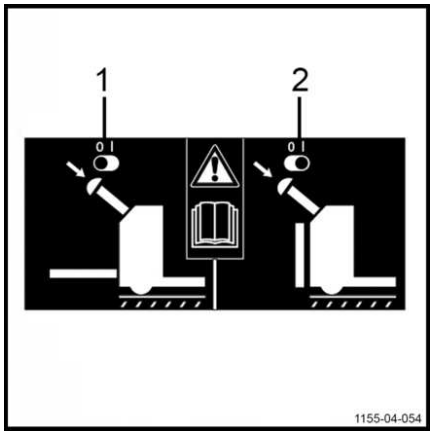
A label is attached to the inside of the tiller on models EXH-SF 16C and EXH-SF 20C. The label indicates when the double throw safety switch can be used.

Truck used in ride on mode

The platform is unfolded. The double throw safety switch cannot be pressed as shown in Figure (1).

Truck used in pedestrian mode

The platform is folded. The double throw safety switch can be pressed as shown in Figure (2). The truck moves off in the fork direction to prevent the operator from becoming trapped when the double throw safety switch is pressed.



The label is not present on all modes of the truck ▷

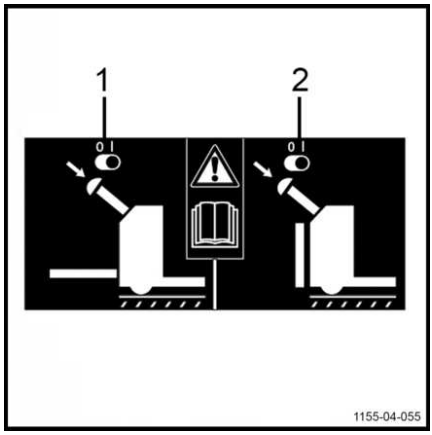
A label is attached to the inside of the tiller on models EXH-SF 16C and EXH-SF 20C. The label indicates when the double throw safety switch can be used.

Truck used in ride on mode

The platform is unfolded. The double throw safety switch can be pressed as shown in Figure (1). The truck moves off in the fork direction to prevent the operator from becoming trapped when the double throw safety switch is pressed.

Truck used in pedestrian mode

The platform is folded. The double throw safety switch can be pressed as shown in Figure (2). The truck moves off in the fork direction to prevent the operator from becoming trapped when the double throw safety switch is pressed.



Operating the FleetManager™ option

Description of the FleetManager option

The FleetManager option allows you to control access to the truck. The option is a fleet management system.

You can access the system:

- Either by using a keypad
- Or by using a reading device for a transponder or an RFID card

The fleet manager sets the access details via the web interface. This affects the transponder cards or PIN codes for the corresponding trucks. It is possible to change the amount of time for which the access authorisation is valid.

Software is also available.

Additional options:

- Shock sensor
- Tools for wireless data management:
  ▸ GSM(2)GPRS(1) module with antenna

The options available on the truck are:

- Access control
- Access control and shock sensor
- Access control and GPRS module
- Access control, shock sensor and GPRS module

(1) GPRS: General Packet Radio Service

(2) GSM: Global System for Mobile Communication

Shock sensor

This sensor allows you to record the shocks received by the truck.

If the truck receives a shock, it is possible to configure a speed reduction.

The fleet manager is the only person who is able to change certain parameters.

NOTE

Replace the sensor if it is faulty.

GSMGPRS module

The module consists of a GSM modem and an antenna.

The module allows you to:

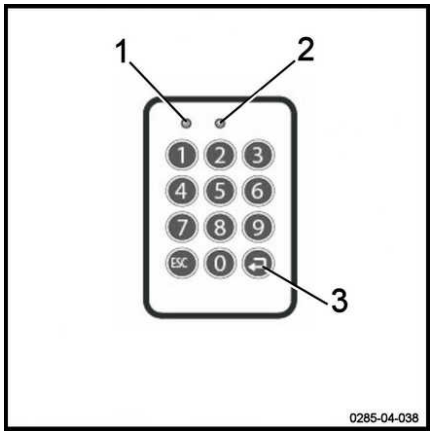
- Access truck information remotely
- Use geolocation

The data is stored on a server.

Data is transmitted by Bluetooth (default) or by GSM module (optional).

Commissioning a truck equipped with the FleetManager™ option

Commissioning a truck equipped with a keypad or an electronic key ▷



– Turn the switch key to start the truck.

– Enter the PIN code on the keypad. The PIN code consists of five to eight digits.

By default, no PIN code is given as a factory setting.

If the PIN code is correct, the LED (1) is not lit. The LED (2) flashes slowly at two-second intervals (green colour).

No acoustic signal sounds.

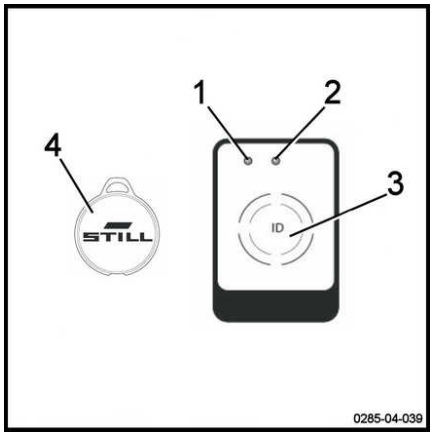
– Press the Enter key (3) to confirm.

The truck is now ready for use.

NOTE

In the configuration, the fleet manager can specify that the operator must enter a preliminary code when logging in. The operator can then assess the state of the truck.

Commissioning a truck equipped with an RFID reading device ▷



– Turn the switch key to start the truck.

– Place the RFID transponder card or the RFID transponder (4) in front of the reading device (3).

If the card is correct, the LED (1) is not lit. The LED (2) flashes slowly at two-second intervals (green colour).

Two acoustic signals sound.

The truck is now ready for use.

FleetManager™ option: Colour code for the LEDs

The LEDs can have different statuses and different colours. Below is the list of the most common messages and their meanings.

Malfunction			Cause	Solution
LED status		Signal transmitter		
LED 1	LED 2			
Lit continuously Red colour	Off	A long acoustic signal sounds	**Reading device variant:** no valid access authorisation	Generate a valid access authorisation using the interface
			Keypad variant: no valid access authorisation for the PIN code entered	
			Keypad variant: PIN code entered incorrect or not confirmed using the Enter key	Re-enter the PIN code
Lit continuously Red colour	Flashes once Green colour	A long acoustic signal sounds	The operator has been granted access authorisation. But the period of validity has expired.	Use the interface to enter a new period of validity
			The date of the truck is incorrect	Update the date of the truck
Flashes quickly Yellow colour	Lit continuously Green colour		Memory is 80% full	Clear the memory
Flashes quickly Red colour	Flashes quickly Red colour	A long acoustic signal sounds upon activation	There are several possible causes: - Reading device or keypad not accessible - GPRS module not accessible - Built-in rechargeable battery flat - Memory full	Contact the After-Sales Service Centre

Malfunction			Cause	Solution
LED status		Signal transmitter		
LED 1	LED 2			
Flashes quickly Red colour	Lit continuously Green colour		A shock has occurred	Reset the shock
Flashes quickly Blue colour	Off		The truck is connected via a Bluetooth link. The operating data is being read. The reading process can take up to five minutes.	The truck is switched on but is not moving. Wait for all of the relevant data to be read. As soon as the LEDs change to a different status, resume work.

Disconnecting a truck equipped with the FleetManager™ option

NOTE

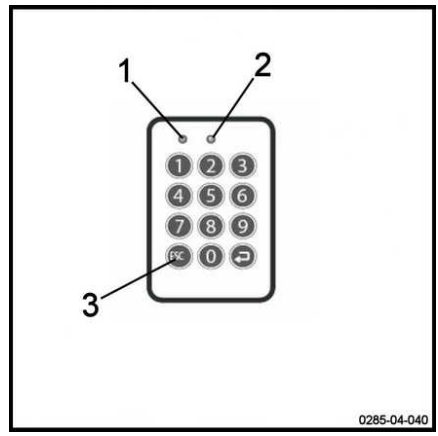
Operators must not log off intentionally while driving.

⚠ WARNING

Access to the truck must be disabled.

Unauthorised users are not allowed to use the truck.

Disconnecting a truck equipped with a keypad or electronic key ▷



– Park the truck in a safe place.

– Press the button (3) to log off. Keep the button pressed in.

No LEDs light up. A long acoustic signal sounds.

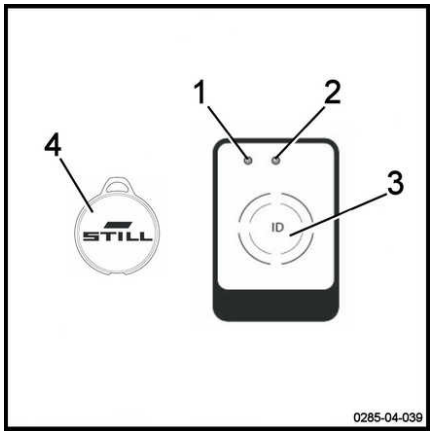
The LED (1) lights up for a second (red colour). The LED (2) is not lit. A long acoustic signal sounds.

The LED (1) is no longer lit. The LED (2) flashes slowly at two-second intervals (green colour). No acoustic signal sounds.

The truck is disabled.

– Turn the switch key to the off position to switch the truck off completely.

Disconnecting a truck equipped with an RFID reading device ▷



– Park the truck in a safe place.

– Briefly place the RFID card or the RFID transponder (4) in front of the reading device (3).

The LED (1) lights up for a second (red colour). The LED (2) is not lit. A long acoustic signal sounds.

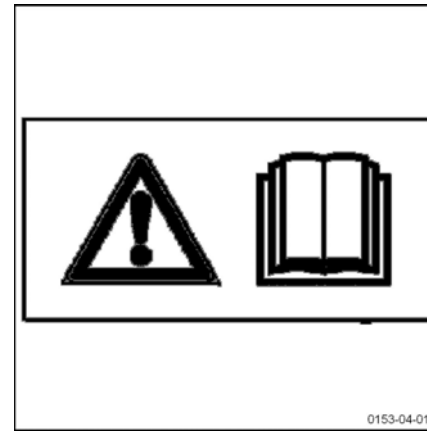
The LED (1) is no longer lit. The LED (2) flashes slowly at two-second intervals (green colour). No acoustic signal sounds.

The truck is disabled.

– Turn the switch key to the off position to switch the truck off completely.

Transporting loads

Load handling safety rules



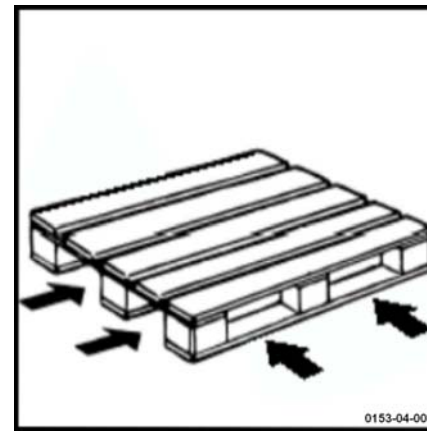
⚠ WARNING

Closely follow the following instructions before picking up loads. Never touch or stand on moving parts of the truck (e.g. lifting device, pushing devices, work installations or devices for picking up loads).

⚠ WARNING

Take care not to trap hands or feet when operating the truck.

Grabbing a loading unit



Watch out for the following elements:

- the load must be well-balanced and centred correctly between the fork arms
- the fork arms must be sufficiently slid underneath the load to guarantee stability.

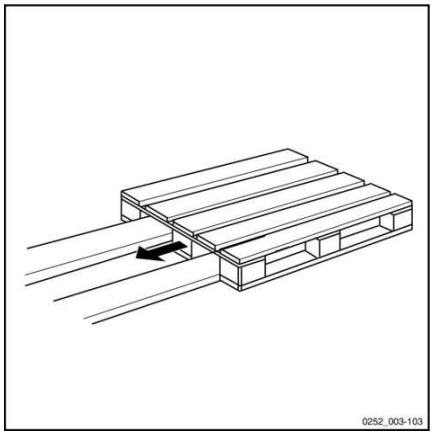
The load must not protrude too far over the fork arms, nor should the fork arms protrude too far out from the load.

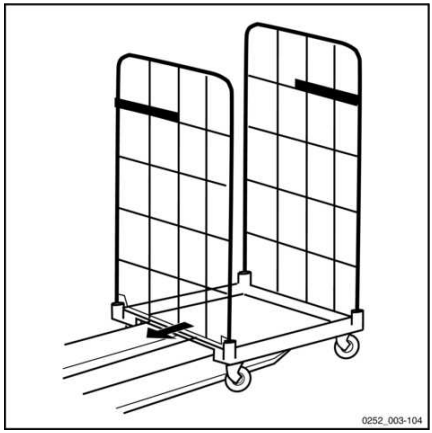
Transporting pallets or other containers ▷

As a general rule, loading units must be transported one by one (e.g. pallets). Transporting several loading units at a time is only authorised:

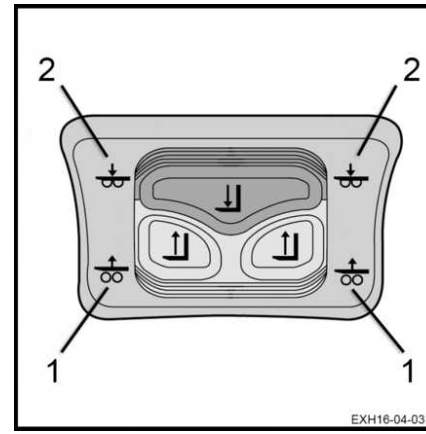
- when the safety preconditions are fulfilled.
- by order of the monitoring agent.

The forklift operator must ensure that the loading unit is properly packaged. He must only move loading units that have been carefully prepared and that meet the safety requirements.





Lifting and lowering the load arms ▷



NOTE

Keep your hands on the tiller when raising or lowering the load arms.

Lifting the load arms:

– Press the lift control (1).

The load arms are raised.

Lowering the load arms:

– Press the lowering control (2).

The load arms are lowered.

Load handling

⚠ WARNING

Risk of crushing feet

Safety shoes must be worn.

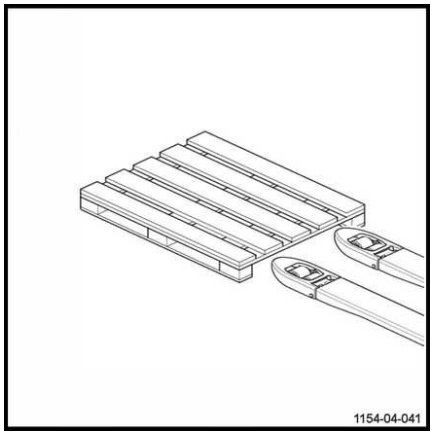
⚠ WARNING

Arrangement of loads

Do not touch nearby loads or loads positioned at the side or in front of the load being handled.

Arrange the loads with a small space between them to prevent them hooking onto one another.

Before picking up a load



- Ensure that the load weight does not exceed the capacity of the truck.
- Also ensure that the load is stable and balanced to avoid dropping any part of the load.
- Check that the width of the load is compatible with the width of the load arms.
- Check that the load is not damaged.

⚠ DANGER

Risk of tipping

It is essential to slow down when approaching a corner or on wet ground.

Picking up a load from the ground

Proceed as follows:

- Approach the load carefully.
- Lower the load arms so that they can be easily inserted into the pallet.
- Insert the load arms under the load.
- For a load that is shorter than the load arms, position it so that the load overhangs the end of the load arms by a few centimetres. This will prevent the load hooking onto the one in front.
- Raise the load arms a few centimetres to lift the load.
- Withdraw the load slowly in a straight line.

Transporting a load

Observe the following recommendations:

- Drive forwards for optimum visibility
- Travel up or down slopes with the load uphill. Do not travel across the slope or make a U-turn
- Reverse travel is used for setting down the load. Adjust your speed
- Do not drive with an unstable load
- If visibility is poor, let someone guide you
- Raise the forks slightly in order to pass obstacles
- Be careful of low passageways, low doorways, scaffolding, pipes etc.
- Check that the width of the load is not greater than the width of the aisle



Setting a load down on the ground

Proceed as follows:

– Drive the machine to the required location.

– Carefully move the load into the unloading area.

– Lower the load until the load arms are free.

– Withdraw the truck in a straight line.

– Raise the load arms again several centimetres.

⚠ CAUTION

Risk of accident

Before you set down the load, ensure that no one is around the truck or the load.

Autolift option

NOTE

Training on how to use this option is required before use.

⚠ WARNING

Risk of accident

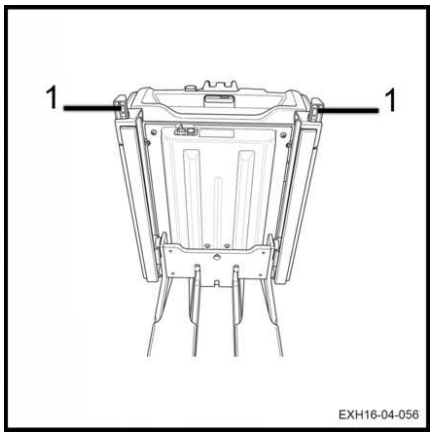
Ensure that there is nobody in the work area.

Description of the Autolift option ▷

The Autolift option enables automatic lifting and automatic lowering of the load arms. The load arms are adjusted to the ideal height depending on the load added or removed from the pallet.

The truck is equipped with sensors (1) that enable the load on the load arms to be detected and the height to be adjusted.

Automatic lifting and lowering occurs between 300 mm and 800 mm.



⚠ WARNING

Risk of crushing feet

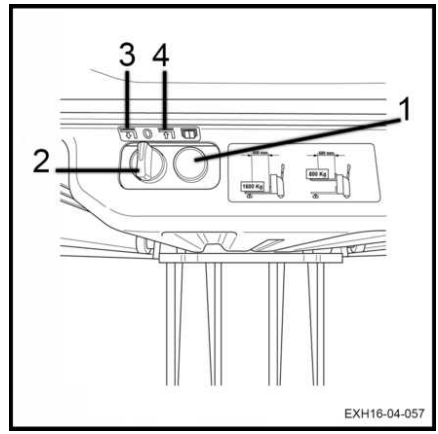
It is advisable to wear safety shoes.

Do not put your feet underneath the load arms.

Using the Autolift option

The unit that controls the Autolift option consists of:

- A green illuminating button (1)
- A turning knob (2) that can be turned to the lifting (3) or lowering (4) position



⚠ WARNING

Risk of crushing fingers

When using the Autolift, nobody should lean on the mast or the sensor guard plate.

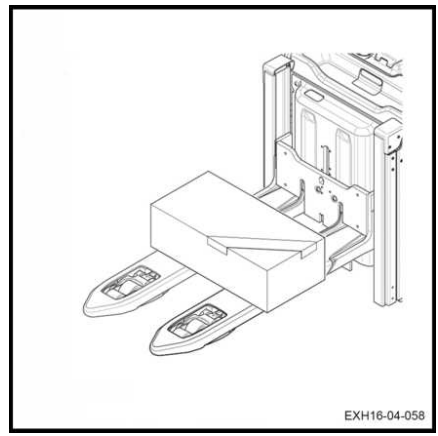
Loading goods

⚠ DANGER

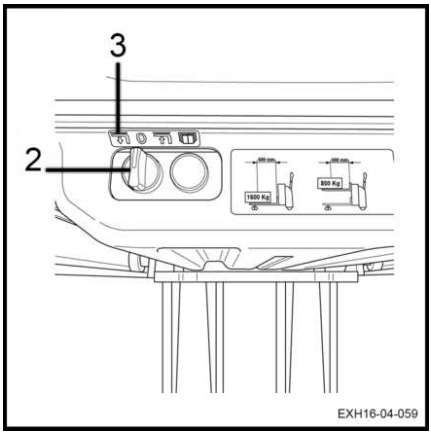
In case of danger, press in the emergency off switch located on the truck.

When loading goods, the load must be centred on the load arms in order for the sensors to detect it accurately.

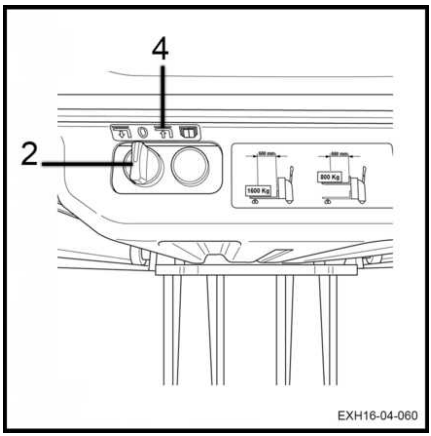
To load the load arms, proceed as follows:



– Turn the Autolift turning knob (2) to the **Lifting** position. (3) ▷
– Press the green illuminating button (1).
– The load arms are raised to 800 mm. A beeper sounds before activation. The green illuminating button lights up when the load arms are moving.
– The green lamp signal will turn off when the load arms stop moving.



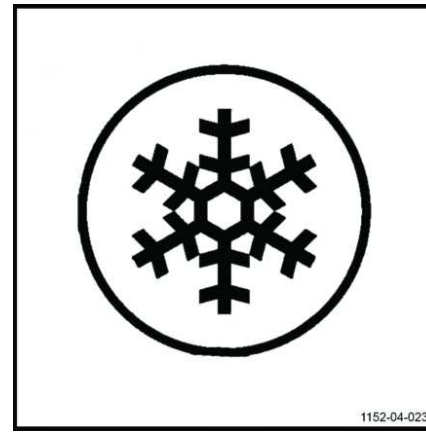
– Turn the Autolift turning knob (2) to the **Lowering** position (4). ▷
– Use the entire surface for the load. The load height must not exceed a maximum of 500 mm.
– The Autolift function will automatically adjust the height of the load arms. The forklift operator can load again until the load arms are lowered to 300 mm.



Unloading goods

– Turn the Autolift turning knob (2) to the **Lifting** position (3).
– Press the green illuminating button (1).
– A beep sounds before activation. The green button is illuminated.
– Remove the goods on the load arms. The rest of the goods must be distributed evenly so that the sensors work correctly.
– The Autolift function will automatically adjust the height of the load arms. The forklift operator can unload again until the load arms are raised to 800 mm.
– The green illuminating button (1) lights up when the load arms are moving. It turns off when the load arms stop moving.

Cold store usage (optional) ▷



⚠ CAUTION

Standard trucks risk being subject to significant damage if used in extreme conditions.

Only trucks with the Cold Store option may be used inside cold storage. Specific oil designed for cold stores must be used.

These trucks are identified by their Cold Store label.

Area of Use

Trucks with the Cold Store option may be used in two different areas:

- **operating range 1**: the truck can operate at a temperature of -5 °C and, for short periods, at a temperature of -10 °C. It must be parked outside of the cold store.
- **operating range 2 (Entry / Exit applications)**: the truck must be used alternately inside and outside of the cold store. It can withstand temperatures between -30 °C and +45 °C. Specific rules should be followed so as not to damage the truck and to avoid the occurrence of streaming (see the following paragraph). The truck is parked outside of the cold store.

Precautions for Use

The difference in temperature between the cold store and the room temperature zone may result in the formation of condensation water.

This water can freeze when the truck goes back into the cold store and jam the moving parts of the truck.

Streaming occurs if the truck remains outside of the cold store for more than ten minutes. Therefore, it is essential to leave the truck outside of the cold store for 30 minutes so that the condensation disappears.

⚠ DANGER

If the condensation freezes in the cold store, it is prohibited to operate the jammed parts.

This could cause permanent damage to the truck.

Parking

The truck must be parked outside of the cold store.

Parking inside the cold store could cause serious damage to the electrical and mechanical equipment (seals, hoses, rubber and synthetic parts).

⚠ CAUTION

Do not leave discharged or unused batteries in the cold store.

They could be permanently damaged.

Before leaving the truck

– Choose a safe and level location.

– Set down the load and fully lower the load arms.

The load arms must touch the ground.

– Switch off the truck.

The automatic braking is activated.

– Remove the switch key.

⚠ DANGER

Risk of injury!

It is prohibited to park the truck with the load lift system in the raised position.

Handling the gel and lead battery

Battery type

Trucks can be fitted with different types of battery. Comply with the information indicated on your battery's type plate, as well as with its features.

⚠ WARNING

The weight and size of the battery influence the stability of the truck.

The new battery must weigh the same as the old one. Do not remove extra weight or change its position.

⚠ CAUTION

Be careful not to damage any wiring when replacing the battery.

Order picking

Maintenance personnel

The battery must be replaced by specially trained personnel. Personnel must follow the manufacturer's instructions for the battery, the charger and the truck.

It is also necessary to follow the battery maintenance instructions.

Fire protection measures



⚠ WARNING

Do not smoke or create a flame when handling batteries. There must be no combustible material or tools that produce sparks within a minimum radius of 2 m around the truck and the battery charger.

The work area must be well ventilated. Fire extinguishers must be provided and located near the work area.

Parking the truck securely

When the battery is being worked on, the truck must be parked safely. The truck can only be restarted when the covers and connectors have been put back in the operating position.

Charging the battery

Precautions for installation and use:

- The electric installation must comply with the standard applicable in your country
- The electric wall socket must be a 2-pole + earth 16-A, 230-V type socket that is correctly connected and protected
- Before charging, check the condition of the connections and cables. If necessary, re-tighten them
- External charging must be carried out in an area where there is no condensation or pollution and there must be sufficient ventilation
- The charger must not be exposed to oil, grease or other similar substances
- Charging must be carried out with the truck stopped

General charging recommendations

It is recommended that you adhere to the following recommendations:

- Start charging when the battery is discharged
- Avoid interrupting charging until it is complete. This will optimise the service life of the battery
- Immobilise the truck near a power socket (220 V - 10/16 A)
- Open the battery compartment cover to allow proper ventilation (risk of gas escaping)

Recommendations for the external charger

Before charging using an external charger:

- If you are unsure about the compatibility of the charger, please contact the After-Sales Service Centre before use.
- When using old chargers, it is essential that the truck is switched off or that the battery connector (if present) is disconnected from the truck.

⚠ WARNING

Serious risk of damage

If the charger is not compatible and/or the instructions are not followed correctly, there is a risk of irreversible damage to the components.

Disconnecting/connecting the battery connector

⚠ WARNING

Major risk of arcing and destruction of contacts

Never connect or disconnect the connector if the truck is switched on.

Regularly check the condition of the contacts of the connectors. Replace them if there are signs of arcing and carbonisation.

Adhere to the direction of polarity "+" and "-". Always connect "+" to "+" and "-" to "-". Do not reverse the connectors.

Each ½ connector has a polarising pin. Ensure that the connectors are present and in good condition. They prevent any risk of reverse polarity.

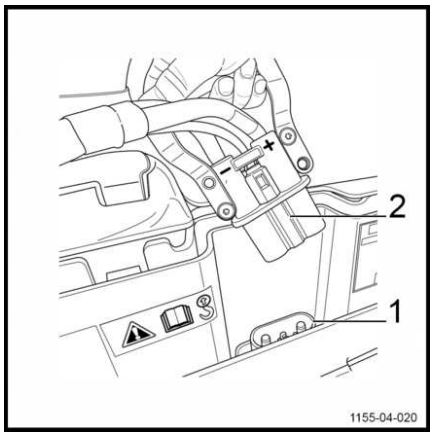
Disconnecting the battery connector ▷

– Immobilise the machine and switch off the ignition.

The fixed socket on the truck (1) is located above the battery and under the battery hood.

– Open the battery hood.

– Pull the handle of the battery connector (2) (if present) to disconnect it from the fixed socket on the truck (1).

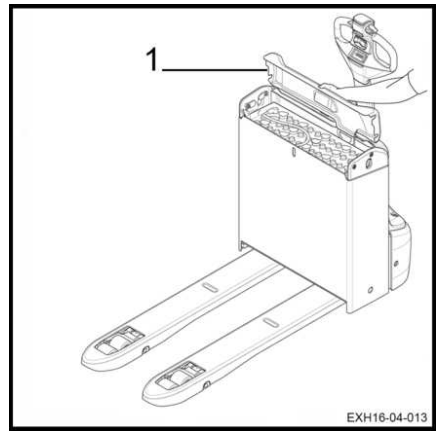


Connecting the battery connector

– Insert the battery connector (2) (if present) into the fixed socket on the truck (1).

– Close the battery hood.

Opening and closing the battery hood ▷



Opening the battery hood

To open the battery hood:

– Immobilise the truck.
– Lower the load arms.
– Switch off the ignition (key or electronic key).
– Press the emergency off switch.
– Lift the hood (1) using the handle designed for this purpose.

Closing the battery hood

To close the battery hood:

– Close the hood (1).

⚠ WARNING

Risk of trapping fingers

When closing the battery hood, correctly position your fingers to avoid any risk of them being trapped.

– Ensure that the battery hood is closed securely.

⚠ CAUTION

Risk of sparks

Never drive with the hood open or incorrectly closed.

Charging the battery using an external charger

⚠ CAUTION

Electrical hazards

Make sure that the charger is compatible with the battery of the truck in terms of voltage and charging current (refer to the instructions for the charger).

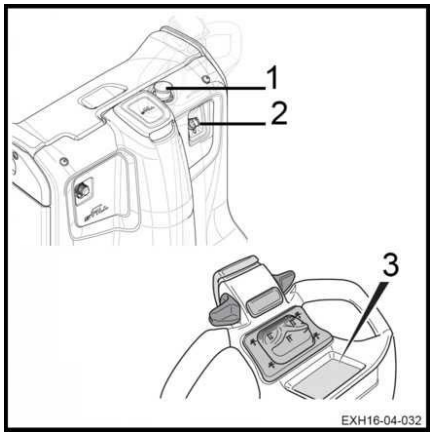
For a gel battery, use a gel battery charger or an adjustable charger on the gel setting.

Ensure the correct "+" and "-" polarity when connecting the battery and charger connectors. Do not reverse the connectors.

Proceed as follows:

- Park the truck close to the charging station.
- Immobilise the machine. Lower the load arms.
- Press the emergency off switch (1). ▷
- Switch off the ignition (2) (key or electronic key).
- Open the battery hood.
- Disconnect the battery connector (if present) from the fixed socket on the truck.
- Connect the battery connector to the charging station.
- Switch the charger on as directed in the specific instructions for the charger.
- When charging is complete and the charger has stopped, unplug the battery connector from the charger.
- Reconnect the battery connector (if present) into the fixed socket on the truck.
- Close the battery hood.
- Pull the emergency off switch (1).
- Switch on the ignition (2) and check the charging status of the truck on the display (3).

The truck is now ready for use.



⚠ WARNING

Risk of sparks

Always connect the battery connector (if present) before switching on the charger and disconnect the connector after switching off the charger.

NOTE

The connectors are fitted with a keying pin. To avoid reversed connections, regularly check its presence and condition.

⚠ WARNING

A battery produces explosive gases during charging.

Make sure that the area is well-ventilated. Make sure that the battery hood remains open for the entire time the battery is charging.

Using the on-board charger

Thanks to the on-board charger, it is no longer necessary to use a charging room. This charger can be connected to a 2P+T 230-V, 160-A socket. It is necessary to ensure that this socket is electrically protected by a type-A differential (RCD).

However, before charging in this way, it is necessary to ensure that the location selected for charging satisfies all of the following safety requirements:

NOTE

The charger is compatible with wet lead batteries, gel lead batteries and lithium-ion batteries.

The charger is designed:

– To be incorporated in the truck.

– To remain permanently connected to the battery.

– To stay connected to the mains during periods when the truck is not being used to ensure the availability of the machine.

Handling the gel and lead battery

⚠ CAUTION

Charging instructions

It is strictly prohibited to use an on-board charger other than the one recommended.

Do not disconnect the battery connector (if present) during charging (flashing green indicator or battery charging icon) except for the lithium-ion battery.

The truck cannot be operated during charging.

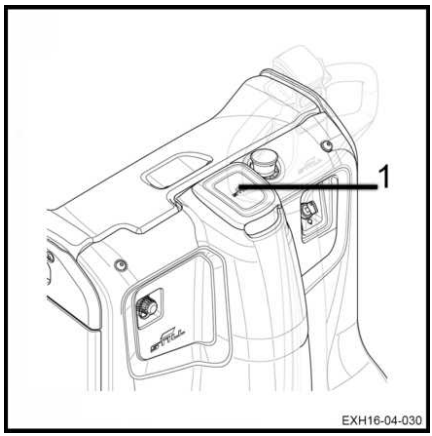
⚠ WARNING

A lead battery produces explosive gases during charging.

– Make sure that the area is well-ventilated.
– Make sure that the battery hood remains open for the entire time the battery is charging.

The on-board charger is intended to recharge the battery.

– Switch off the truck.
– Connect the charger plug to a mains wall socket. The charger plug (1) is located under the centre cover of the truck dashboard.



Charging starts automatically. A green indicator flashes or a battery charging icon is present on the truck display.

– Unplug from the mains wall socket when the battery is fully charged. It is also possible to stop the current charging by unplugging from the mains wall socket (for lithium-ion batteries only).
– Store the charger plug (1) in its compartment under the centre cover of the dashboard.

⚠ CAUTION

Risk of damage to the mains cable resulting in electric shock and/or burns!

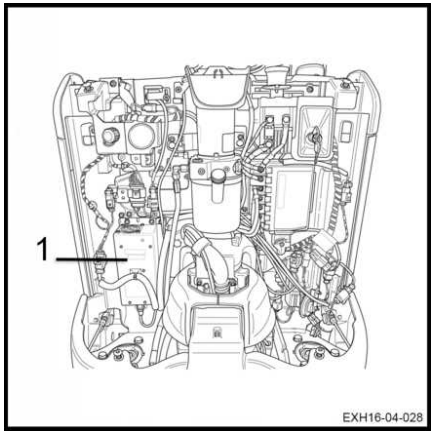
Park the truck close to the mains wall socket. The mains cable of the on-board charger must not be taut when connected and charging.

Ensure that the cable does not make contact with certain parts of the truck (forks, mast, wheels etc.) during charging to prevent damage.

The mains cable must be checked regularly as part of periodic statutory checks and maintenance operations.

Adjusting the on-board charger ▷

- When the truck is delivered with its battery, the charger (1) settings are adjusted in the factory.
- When the truck is delivered without a battery, the adjustment is made according to the configuration chosen during the order.



General information on changing batteries

Removing/refitting the battery

When handling batteries, make sure that the capacity of the equipment used (hoist, slings, hooks, roller frame, trolley) is sufficient for the battery weight.

If you are installing a replacement battery, it must be identical to the original battery in terms of:

– Weight
– Compartment dimensions
– Voltage
– Capacity
– Socket

Refer to the rating plate of the truck for the minimum and maximum acceptable weights.

⚠ CAUTION

Risk of injury

The battery is a heavy and fragile component that must be handled with care.

It is recommended to wear gloves and safety shoes.

⚠ CAUTION

Risk of crushing.

When lowering the forks, make sure that your feet are not underneath the fork carriage.

⚠ CAUTION

Risk of trapping.

During operations to lock and insert the battery, keep your fingers away from moving parts to avoid any risk of them being trapped.

Changing the vertical access battery

To change the battery, proceed as follows:

– Immobilise the truck.
– Lower the load arms.
– Switch off the ignition and remove the key.
– Press the emergency off switch.
– Open the battery hood.
– Disconnect the battery connector (if present).

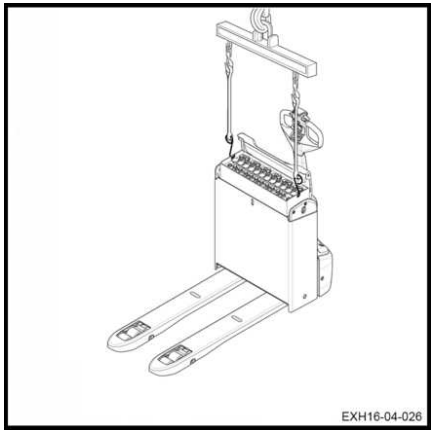
– Attach the slinging hooks to the battery compartment.

NOTE

Using secured hooks is recommended.

– Lift the battery.
– Replace the battery.
– Position the new battery in the chassis.
– Remove the sling hooks.
– Reconnect the battery connector (if present).
– Close the battery hood.
– Return the truck to service.

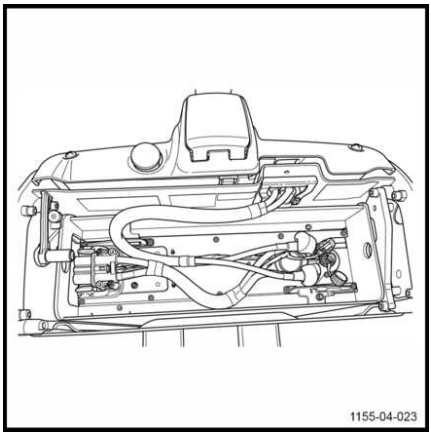
▷



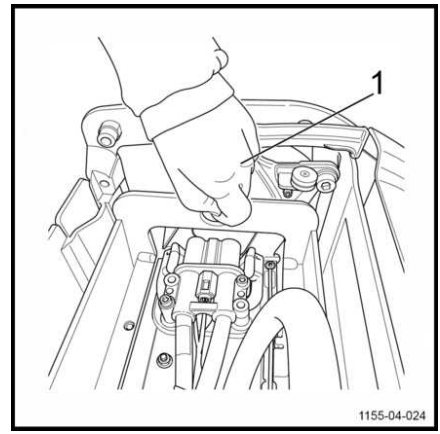
Changing the battery on a truck equipped with a side-access battery

To remove the battery, we recommend that you use a fixed roller frame or a truck with extraction rollers (fitted with rollers) for easier handling of the battery.

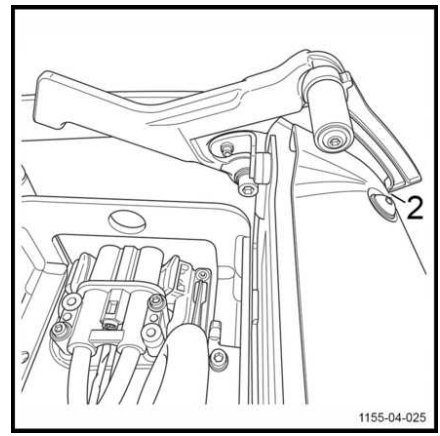
– Immobilise the truck.
– Lower the forks.
– Switch off the ignition and remove the key.
– Press the emergency off switch.
– Open the battery hood.
– Position the truck with extraction rollers or the roller frame in the upright position next to the battery compartment on level ground.
– Disconnect the battery connector (if present).
– Place the connector on the battery cells. ▷



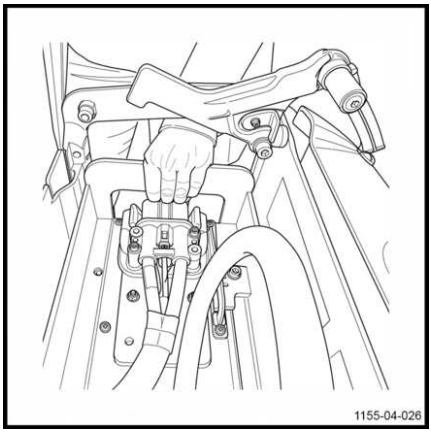
– Lift the locking pin (1) to unlock the battery. ▷



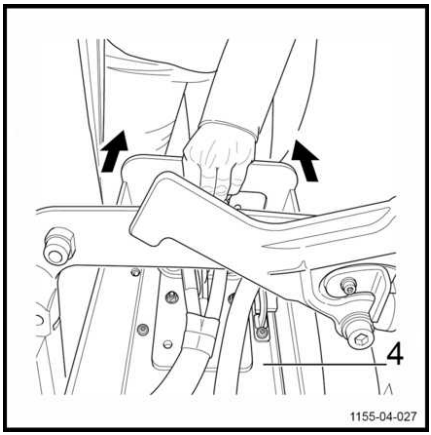
– Place the locking pin on the edge of the chassis as shown in the illustration (2). ▷



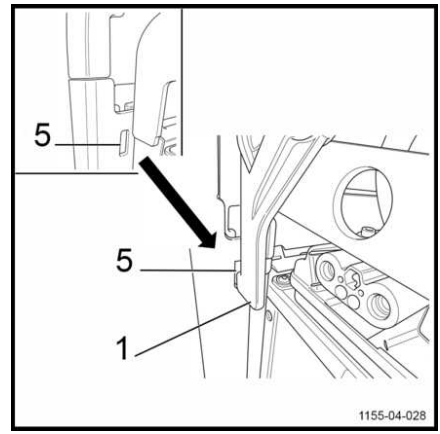
– Take hold of the battery (3). ▷



– Pull the battery (4) onto the roller frame to remove it from its compartment. ▷
– Replace the battery and push it all the way into the compartment.



– Position the locking pin (1) in the opening (5) provided on the chassis.
– Lower the locking pin (1) until you hear a small click.
– Reconnect the battery connector (if present).
– Close the battery hood.
– Return the truck to service.

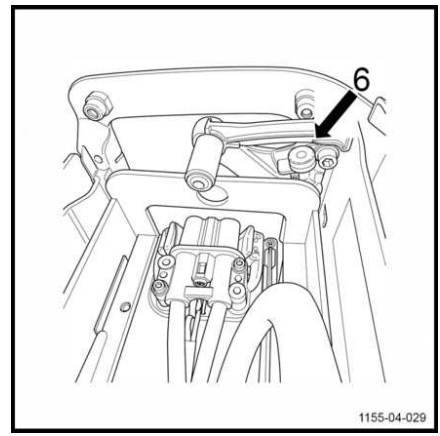


⚠ WARNING

Risk of losing the battery

Before restarting the truck, ensure that the battery is correctly installed and locked, and that the battery hood is fully locked.

Choice of opening side for battery compartment



It is possible to remove the battery from its compartment to the left or right of the truck:

– Reverse the battery mounting assembly (6) on the chassis and the hood.

NOTE

Regularly check that the battery mounting assembly is always correctly positioned on the truck.

This operation should preferably be carried out by the After-Sales Service Centre. If the battery mounting assembly is incorrectly positioned on the chassis and the hood, the locking system of the battery cannot function correctly.

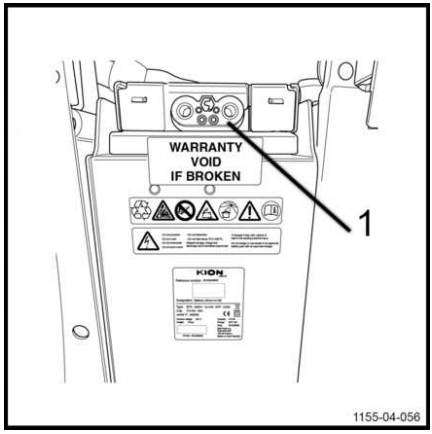
Handling the lithium-ion battery

Specific features of lithium-ion batteries

The specific features of lithium-ion batteries are described in the supplementary information attached to these operating instructions.

Using the side socket to charge the lithium-ion battery ▷

A side socket (1) can be installed on the battery on the side of the truck. The socket allows you to charge the lithium-ion battery without removing the battery connector from the truck (if present).



⚠ CAUTION

Risk of damage to the battery

It is essential not to switch off the lithium-ion battery during charging.

⚠ CAUTION

Risk of damage to the battery

Do not connect two external chargers to charge the battery. The forklift operator must use either the side socket or the truck socket for charging.

Proceed as follows:

– Park the truck close to the charging station.
– Immobilise the machine. Lower the fork arms.
– Switch off the ignition (key or electronic key).
– Disconnect any additional electrical systems before charging. Charging cuts off the electrical supply to the truck and to additional equipment.
– Switch the charger on as directed in the specific instructions for the charger. Charging of the battery is automatically managed by the on-board electronics of the battery.

– Plug the socket of the charging station into the side socket (1) located on the side of the truck.

The side socket (1) is correctly inserted and charging is in progress.

– When charging is complete and the charger has stopped, unplug the charger.

NOTE

It is possible to stop charging before the end of the complete cycle. The operator can resume work more quickly. It is advisable to recharge the battery after each use if possible. The battery charge percentage is indicated on the display screen. The charging time is indicated on the screen of the charger.

– Switch on the ignition (key or electronic key) and check the charging status of the truck on the display.

The truck is now ready for use.

⚠ CAUTION

Risk of damage to the side socket

The side socket is intended only for charging the battery.

If the socket is faulty, please contact the After-Sales Service Centre.

Handling the truck in an emergency

Towing and transporting the truck

Towing the truck

⚠ CAUTION

Risk of the equipment becoming worn or damaged

The brake is applied if there is no power supply to the truck from the battery.

The truck must be moved with the front raised and with caution.

⚠ CAUTION

Risk of the equipment becoming worn or damaged

Do not pull the truck by the tiller.

⚠ CAUTION

Risk of the equipment becoming worn or damaged

Unload the truck before towing it.

Transporting the machine

If the truck has to be transported, please ensure that it is properly chocked and protected against bad weather.

⚠ WARNING

Risk of truck losing stability

Exercise great care when moving a truck that has no battery and is equipped with reinforced stabilisers.

Handling the truck in specific situations

Slinging the truck

⚠ DANGER

Danger of truck falling

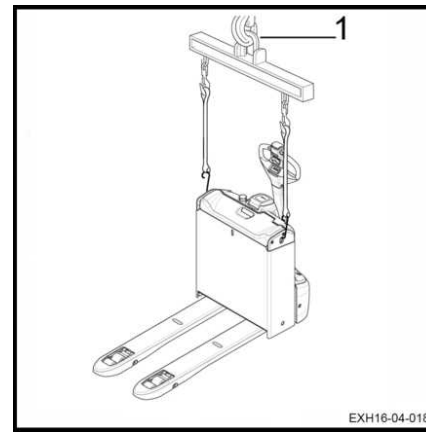
Only use slings and a hoist of sufficient quality. Check the weight of the machine (including battery) in order to choose a suitable device. Refer to the technical features.

⚠ DANGER

Risk of falling.

Make sure no one is under or near the truck when slinging the truck.

Slinging standard trucks EXH 14, EXH 16, EXH–L 16, EXH 18, EXH 20, EXH 20+ and EXH-L 20 ▷



Observe the following instructions:

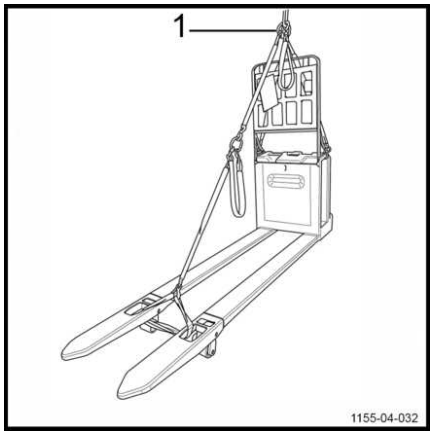
– Shut down the truck and disconnect the battery connector (if present).
– Lower the load arms (the initial lift must be in the lowered position).
– Remove any items that could fall.
– Protect all parts that come into contact with the lifting device.
– Hook the lifting device (1) onto the appropriate locations as shown by the "slinging hooks" label.

NOTE

Do not sling the truck by the tiller. Do not sling the truck by the accessory support.

– Carefully lift the truck.

Slinging trucks with long forks



Observe the following instructions:

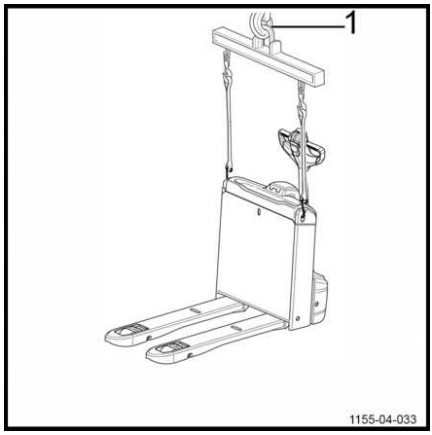
– Lower the load arms (the initial lift must be in the lowered position).
– Switch off the truck and disconnect the battery connector (if present).
– Remove any items that could fall.
– Protect all parts that come into contact with the lifting device.
– Attach the lifting device (1) as illustrated.

NOTE

Do not sling the truck by the tiller. Do not sling the truck by the accessory support.

– Carefully lift the truck.

Slinging the compact truck



Observe the following instructions:

– Lower the load arms (the initial lift must be in the lowered position).
– Switch off the truck and disconnect the battery connector (if present).
– Remove any items that could fall.
– Protect all parts that come into contact with the lifting device.
– Attach the lifting device (1) as illustrated.

NOTE

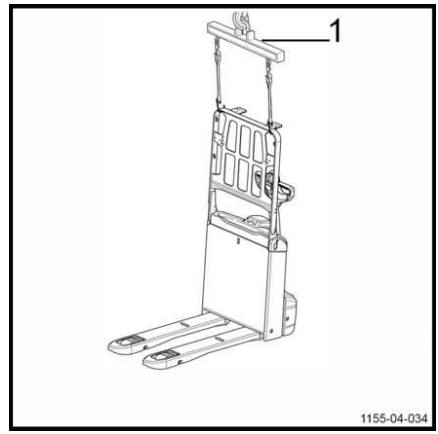
Do not sling the truck by the tiller. Do not sling the truck by the accessory support.

– Carefully lift the truck.

Slinging the truck with a load support

Observe the following instructions:

- Lower the load arms (the initial lift must be in the lowered position).
- Switch off the truck and disconnect the battery connector (if present).
- Remove any items that could fall.
- Protect all parts that come into contact with the lifting device.
- Attach the lifting device (1) as illustrated.



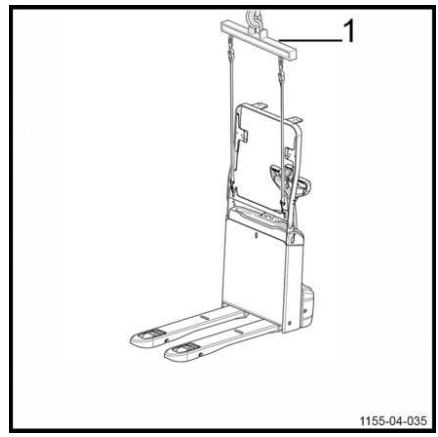
NOTE

Do not sling the truck by the tiller.

Slinging the truck equipped with an accessory support

Observe the following instructions:

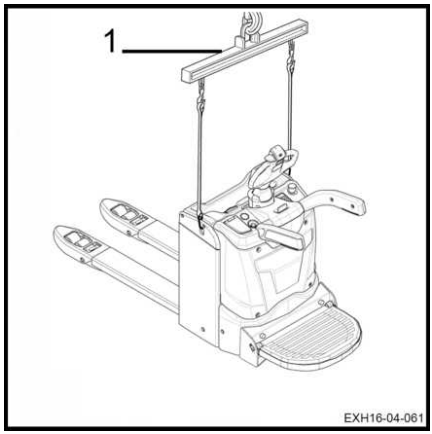
- Lower the load arms (the initial lift must be in the lowered position).
- Switch off the truck and disconnect the battery connector (if present).
- Remove any items that could fall.
- Protect all parts that come into contact with the lifting device.
- Attach the lifting device (1) as illustrated.



NOTE

Do not sling the truck by the tiller.

Slinging trucks EXH-SF 16C and EXH-SF 20C ▷



Observe the following instructions:

– Lower the load arms (the initial lift must be in the lowered position).

– Switch off the truck and disconnect the battery connector (if present).

– Remove any items that could fall.

– Protect all parts that come into contact with the lifting device.

– Attach the lifting device (1).

NOTE

Do not sling the truck by the tiller. Do not sling the truck by the guardrails or the folding platform.

– Carefully lift the truck.

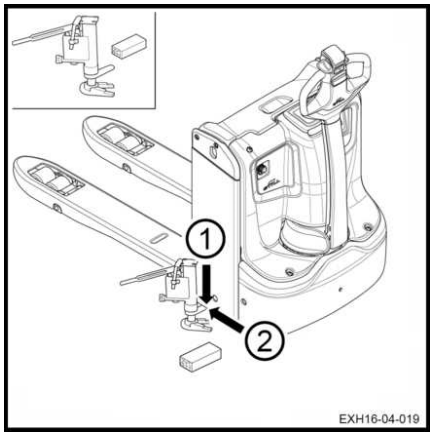
Lifting the truck

⚠ DANGER

Danger of truck tipping over

Truck lifting must be performed carefully. This operation should preferably be carried out by the After-Sales Service Centre.

Maintenance of the load wheels ▷



For some work on the load wheels it is necessary to lift the truck.

– Lift the load arms.

– Switch off the ignition and disconnect the battery connector (if present).

– Use a jack with adequate lifting capacity.

– Place the jack under the battery compartment in the location indicated (1).

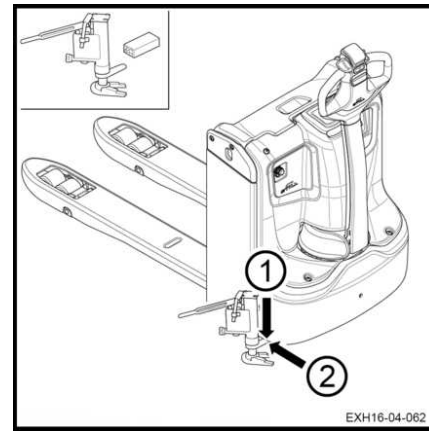
– Place the wedge under the battery compartment in the location indicated (2).

– Raise the rollers only slightly.

NOTE

If the jack is raised higher, several wedges will need to be placed one on top of the other until the jack lift height is reached.

Maintenance of the drive wheel and the technical compartment ▷



For some work on the load wheels it is necessary to lift the truck.

- Lift the load arms.
- Switch off the ignition and disconnect the battery connector (if present).
- Use a jack with adequate lifting capacity.
- Place the jack under the flank of the fixed chassis in the location indicated (1).
- Place the wedge under the flank of the fixed chassis in the location indicated (2).
- Raise the rollers only slightly.

NOTE

If the jack is raised higher, several wedges will need to be placed one on top of the other until the jack lift height is reached.

Transporting the truck

⚠ CAUTION

Always switch off the ignition and disconnect the battery.

Never tie down or sling the truck by the control unit or other points not designed for this.

⚠ CAUTION

Risk of damage to the truck.

Use a hoist and woven **NON METALLIC** slings with an adequate lifting capacity. Refer to the load weight shown on the truck's capacity plate.

The lifting operations must be performed by qualified personnel.

Trucks are generally transported by road or by rail.

The truck must be suitably protected from the effects of the weather during transport and storage.

To load or unload the truck, use an inclined plane or a mobile ramp.

If the truck is out of service or if the battery has been removed, sling the truck. See **Chapter 4 Slinging the truck**.

⚠ DANGER

Danger of death.

Do not stand within the hoist's operating radius or below the lifted truck.

Transporting the machine

If the truck has to be transported, please ensure that it is properly chocked and protected against bad weather.

⚠ WARNING

Risk of truck losing stability

Exercise great care when moving a truck that has no battery and is equipped with reinforced stabilisers.

Transporting the truck in the lift

The truck must only be taken in lifts with an adequate loading capacity that are designed for this purpose, and for which authorisation has been received from the operator. Inside the lift, the truck must be immobilised so that no part is in contact with the wall of the lift cage.

A minimum safety distance of 100 mm from the walls of the lift must always be observed.

Anyone transported with the truck must only enter the lift after the truck has been correctly immobilised and they must exit the lift first.

Driving on loading bridges

Before crossing a loading bridge, the operator must make sure it is properly attached and secured and its load capacity is sufficient. Cross the loading bridge slowly and carefully. The driver must be sure that the vehicle to be entered is secured sufficiently against movement and that it can support the load of the forklift truck.

The lorry driver and lift truck operator must coordinate the departure time of the lorry.

5

Maintenance

General maintenance information

General

The following instructions contain all the information required for maintenance of your truck. Carry out the various maintenance work in compliance with the maintenance plan. This will ensure that your truck is reliable and in good working order and that the warranty remains valid.

Maintenance plan

One of the display functions indicates the truck's hours of use. Refer to it and consult the truck's maintenance plan.

The maintenance plan is followed by advice to facilitate work.

Maintenance intervals must be reduced if the truck is used under harsh conditions (extreme heat or cold, large quantities of dust).

Grade and quantity of lubricants and other consumables

Only lubricants and other consumables specified in these operating instructions are authorised for use in maintenance work.

Lubricants and other consumables required for truck maintenance are listed in the maintenance specifications table.

Never mix different grades of grease or oil. If it is absolutely necessary to change brands, make sure to flush thoroughly beforehand.

Before changing any filters or working on the hydraulic system, thoroughly clean the surface and the areas around the part.

All containers used to pour oil must be clean.

Servicing and maintenance personnel training and qualification

Truck maintenance must only be carried out by qualified and authorised personnel.

The annual inspection for prevention of accidents at work must be carried out by a person qualified to do so. The person carrying out this inspection must provide their expertise and opinion without being influenced by economic factors or company internal issues. Safety is the only critical deciding factor.

The person responsible for carrying out the inspection must have sufficient knowledge and experience to be able to assess the condition of the truck and the efficiency of the protective installations in accordance with the technical regulations and principles established for checking industrial trucks.

Battery maintenance staff

Batteries must only be recharged, maintained and changed by specially trained personnel. Personnel must follow the manufacturer's instructions of the battery, the battery charger and the truck.

It is essential to follow the battery maintenance instructions and the battery charger operating instructions.

Maintenance operations that do not require special training

Simple maintenance operations such as checking the hydraulic fluid level or checking the battery electrolyte level can be carried out by persons with no special training.

A specific qualification is not necessary.

Refer to the maintenance section of this manual for further information.

Ordering spare parts and consumables

Spare parts are provided by our spare parts service department. You will find the information required to place an order in the spare parts and fitting catalogue.

Only use spare parts recommended by the manufacturer.

Unauthorised spare parts may increase the risk of accidents due to faults relating to quality or incorrect choices. Anyone who uses non-compliant spare parts must assume full responsibility in the event of an accident.

Safety guidelines for maintenance

Servicing and maintenance measures

To avoid accidents during servicing and maintenance operations, take all necessary safety measures. For example:

– Ensure that there is no risk of the truck moving or starting up unexpectedly. For this reason, remove the battery connector.

Working on the electrical equipment

Operations on the truck's electrical system must only be carried out when there is no voltage supply.

Operating checks, testing and adjustment work on parts supplied with voltage must only be carried out by personnel:

- who have received detailed instructions
- who have been authorised to perform this work
- who have taken the necessary precautionary measures.

Rings, metal bracelets etc., must be removed before carrying out any operations on electric components.

Remove the electric equipment (which comprises electric components such as the traction controller) before carrying out any welding operations. This precaution prevents this electric equipment from being damaged.

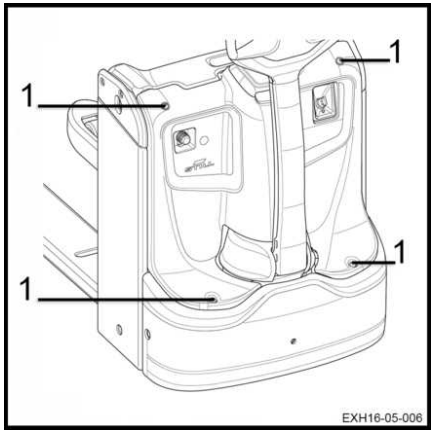
Operations on the electric system require the consent of the manufacturer.

Safety devices

After any repair or maintenance work, it is necessary:

- to refit all safety devices
- to check these for correct operation.

Easily accessing the technical compartment of EXH 14, EXH 16, EXH-L 16, EXH 18, EXH 20 and EXH-L 20 trucks ▷



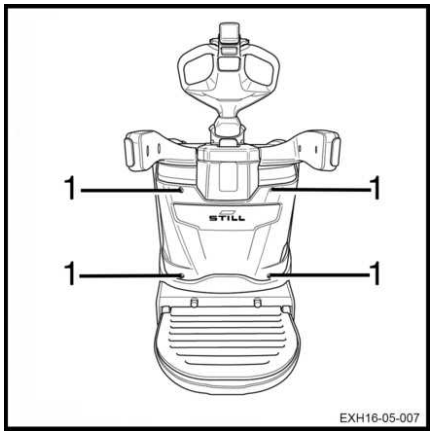
In order to perform maintenance on various truck components, it is necessary to access the technical compartment.

– Switch off the ignition (switch key or electronic key).
– Press the emergency off switch.
– Open the battery compartment.
– Disconnect the battery connector (if present).
– Remove the four mounting screws (1) from the front hood.
– Lift the cover and remove it.

The technical compartment can be accessed. After the operation, the cover must be repositioned.

– Put the front hood in position.
– Tighten the four mounting screws (1).
– Reconnect the battery connector (if present).
– Return the truck to service.

Easily accessing the technical compartment of EXH-SF 16C and EXH-SF 20C trucks ▷



In order to perform maintenance on various truck components, it is necessary to access the technical compartment.

– Switch off the ignition (switch key or electronic key).
– Press the emergency off switch.
– Raise the side protection guardrails and lower the platform.
– Open the battery compartment.
– Disconnect the battery connector (if present).
– Remove the four mounting screws (1) from the front hood.
– Lift the cover and remove it.

The technical compartment can be accessed. After the operation, the cover must be repositioned.

– Put the front hood in position.
– Tighten the four mounting screws (1).
– Reconnect the battery connector (if present).
– Return the truck to service.

Technical data for inspection and maintenance

Assembly	Consumables/lubricants	Capacities/adjustment values
Hydraulic system	Hydraulic oil	0.45 litres (minimum volume: 0.35 litres)
Transmission gear	Transmission gear oil	0.8 litres
Traction motor 1.1 kW for EXH 14, 1.3 kW for EXH 16, EXH-L 16, EXH-SF 16C, EXH 18, EXH 20, EXH-L 20 and EXH-SF 20C	Fuse 1F1	Power: 300 A, quantity: 1
Pump motor 1 kW for EXH 14, EXH 16 and EXH 18 1.2 kW for EXH-L 16, EXH-SF 16C, EXH 20, EXH-L 20 and EXH-SF 20C	Fuse 1F1	Power: 300 A, quantity: 1
Control fuse	Fuse 1F3	Control: 7.5 A, quantity: 1
Control fuse	Fuse 1F4	Control: 5 A, quantity: 1
Battery	Distilled water	As required
Joints	Lithium soap grease	As required

Recommended lubricants

⚠ DANGER

Toxic products.

Oils and other consumables are toxic products. It is advisable to handle and use them with the utmost care.

Hydraulic oil

Recommended oil for standard use:

ISO-L-HM 46 as per ISO 6743-4 or ISO VG46-HLP as per DIN 51524-2

Recommended oil for heavy-duty use:

ISO-L-HM 68 as per ISO 6743-4 or ISO VG68-HLP as per DIN 51524-2

Recommended oil for the cold store version:

ISO-L-HM 32 as per ISO 6743-4 or ISO VG32-HLP as per DIN 51524-2

NOTE

If in doubt, please ask your local dealer for advice. You should also consult your local dealer if a representative of an oil company offers you an oil product that is not specified in these operating instructions. Only the oils listed above are approved by the manufacturer. Using oil mixtures or hydraulic fluids that are not recommended can cause damage that may be expensive to rectify.

Transmission gear oil

Recommended oil:

Fuchs Titan Supergear 80W90 API GL4/GL5

Aerosol can for chains

Standard chain spray.

Multi-purpose grease

Lithium soap grease, extreme pressure with anti-wear additive - Standard DIN 51825 - KPF 2K - 30, KPF 2K - 20, KPF 2N - 30.

ENVIRONMENT NOTE

Used oil must be stored safely until it is disposed of in compliance with environmental protection measures. No one should have access to the used oil. Do not dispose of used oil in drains or allow it to penetrate soil.

ENVIRONMENT NOTE

Do not allow the product to disperse into the environment. Packaging that has contained this product is treated as waste. Contaminated packaging must be completely emptied and may then be recovered following a thorough clean.

Regular service plan for EXH 14, EXH 16, EXH-SF 16C, EXH 18, EXH 20 and EXH-SF 20C trucks

Comment on maintenance operations
Servicing work requires specialist knowledge. Special tools may also be required. Contact the After-Sales Service.

Preparatory tasks
Clean the truck
Error code history: read out and delete
Indicator: check the time and date
Enter the next maintenance interval

Regular maintenance, to be carried out at least every 12 months
Drivetrain
Transmission gear: check for leaks
Drive axle: perform a visual check of the mounting
Chassis, bodywork and fittings
Battery hood: check
Changing the battery: check the battery lock (side access)
Steering and wheels
Wheels: check for damage, foreign bodies and wear
Truck
Parking brake: check the operation
Electrical equipment
Battery: check the condition
Traction battery: check the cables and sockets
On-board charger: clean
On-board charger: check the operation
Electrical components: clean
Hydraulic system
Hydraulic system: check the oil level
Hydraulic system: check for leaks
Load lift system
Initial lift: check the sensors
Mobile chassis: check
Initial lift: check the linkage

Regular service plan for EXH-L 16 and EXH-L 20 trucks

Note on maintenance operations
Servicing work requires specialist knowledge. Special tools may also be required. Contact the After-Sales Service.

Preparatory tasks
Clean the truck
Error code history: read out and delete
Lift control: adjust
Accelerator: adjust
Indicator: check the time and date
Enter the next maintenance interval

Regular maintenance, to be carried out at least every 12 months
Drivetrain
Transmission gear: check for leaks
Traction motor: clean the cooling fins
Chassis, bodywork and fittings
Load wheels: lubricate the bearings
Changing the battery: check the battery lock (side access)
Steering and wheels
Wheels: check for damage, foreign bodies and wear
Truck
Mechanical stabilisers: check the height adjustment
Accelerator: adjust
Electrical equipment
Battery: check the condition
Traction battery: check the cables and sockets
On-board charger: clean
On-board charger: check the operation
Electrical components: clean
Height switch: check
Automatic lifting function: clean the sensors
Hydraulic system
Hydraulic system: check the oil level
Hydraulic system: check for leaks
Load lift system
Mast: grease

Lifting chain: clean, adjust and lubricate
Initial lift: lubricate

1000-hour service plan for EXH 14, EXH 16, EXH-SF 16C, EXH 18, EXH 20 and EXH-SF 20C trucks

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 1000, 2000, 4000, 5000, 7000 and 8000 hours
Preparation
Clean the truck
Check the error codes using the diagnostic tool
Check the time and date on the display
Enter the next maintenance interval
Drivetrain
Traction motor: perform a visual check of the mounting
Traction motor: clean the cooling fins
Transmission gear: perform a visual check of the mounting
Transmission gear: check the leak tightness
Drive axle: perform a visual check of the mounting
Chassis, bodywork and fittings
Battery compartment: check that the battery is correctly secured
Battery replacement via side access: check the lock
Battery replacement via side access: check the roller frames
Side guide rollers: check
Linkage and joints: check
Load backrest: check the condition and mounting
Mechanical stabilisers: check the height adjustment
Mechanical stabilisers: perform a visual check for wear
Steering and wheels
Load wheels (lubricated version): lubricate the axles and the bearing
Wheels: check for damage, foreign bodies and wear
Support wheel (drive): check for wear
Steering: perform a visual check of the mounting of the tiller
Steering: perform a visual check of the tiller and of the mounting of the steering centre
Truck
Electric brake: check for wear
Parking brake: check the operation
Electrical equipment
Battery: check the condition
Traction battery: check the cables and sockets
On-board charger: clean
On-board charger: check the operation
Electrical connections: check the condition, routing and mounting

Electrical components: clean
Hydraulic system
Pump-motor unit: check the mounting
Hydraulic system: check the oil level
Hydraulic system: check for leaks
Load lift system
Mobile chassis: check
Initial lift: check the linkage
Initial lift: check the sensors
Initial lift: adjust the clearance of the sliding pads on the guide rollers
Initial lift: check the pins and the mounting of the push rods

1000-hour service plan for EXH-L 16 and EXH-L 20 trucks

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 1000, 2000, 4000, 5000, 7000 and 8000 hours
Preparation
Clean the truck
Error code history: read out and delete
Lift control: adjust
Accelerator: adjust
Indicator: check the time and date
Enter the next maintenance interval
Drivetrain
Traction motor: perform a visual check of the mounting
Traction motor: clean the cooling fins
Transmission gear: perform a visual check of the mounting
Transmission gear: check the leak tightness
Chassis, bodywork and fittings
Battery hood: check
Battery replacement via side access: check the mountings, side stops and lock
Battery replacement via side access: check the roller frames
Battery replacement via side access: lubricate the roller frames
Load wheels: lubricate the bearings
Mechanical stabilisers: check the height adjustment
Accelerator: check
Steering and wheels
Wheels: check for damage, foreign bodies and wear
Steering: perform a visual check of the mounting of the tiller
Truck
Electric brake: check for wear
Electrical equipment
Battery: check the condition
Traction battery: check the cables and sockets
On-board charger: clean
On-board charger: check the operation
Electrical connections: check the condition, routing and mounting
Electrical components: clean
Height switch: check
Automatic lifting function: clean the sensors
Hydraulic system
Pump-motor unit: check the mounting

Hydraulic system: check the oil level
Hydraulic system: check for leaks
Load lift system
Mast: grease
Mast: check the mountings
Lift cylinders, chains, rollers and stops: check the condition, installation and operation
Chain: clean, adjust and lubricate
Fork carriage: check
Mobile chassis: check
Initial lift: lubricate
Initial lift: check the linkage

3000-hour service plan for EXH 14, EXH 16, EXH-SF 16C, EXH 18, EXH 20 and EXH-SF 20C trucks

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 3000, 6000 and 9000 hours
Note
Carry out all 1000-hour maintenance work
Hydraulics
Drain the hydraulic oil
Hydraulic system: clean and replace (if necessary) the pressure filter
Hydraulic system: clean and replace (if necessary) the breather
Hydraulic system: clean and replace (if necessary) the suction filter

3000-hour service plan for EXH-L 16 and EXH-L 20 trucks

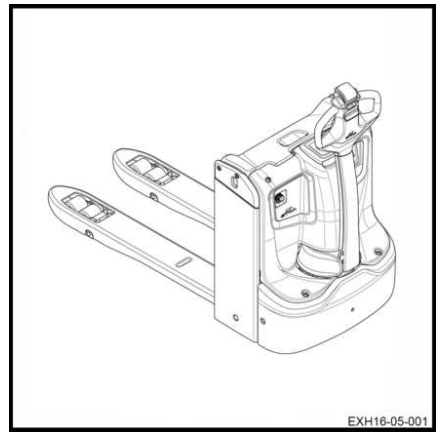
Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 3000, 6000 and 9000 hours
Note
Carry out all 1000-hour maintenance work
Chassis, bodywork and fittings
Automatic stabilisers: check operation (no leaks)
Hydraulics
Drain the hydraulic oil
Hydraulic system: clean and replace (if necessary) the breather
Hydraulic system: clean and replace (if necessary) the suction filter

10,000-hour service plan

Depending on the application, environmental conditions and driving style, the following procedures should be carried out every 10,000 hours
Note
Carry out all 1000-hour maintenance work
Carry out all 3000-hour maintenance work
Motor
Drain the transmission gear oil

Chassis, bodywork and fittings

Cleaning the truck ▷



Disconnect the battery before cleaning the truck.

Be very careful using steam jets or cleaning products with a strong degreasing effect. They dilute the grease inside the sealed-for-life bearings. Relubrication is then impossible.

These cleaning methods damage the bearings.

⚠ WARNING

Use of compressed air

It is advisable to wear protection goggles and a mask.

If using compressed air, first remove stubborn dirt with a cold cleaning agent.

Before carrying out lubrication operations, thoroughly clean:

- The oil filling openings and the areas around them
- The grease nipples

Dry the truck after cleaning.

If, despite taking all of these precautions, water enters the motors, the truck must be returned to service. This operation prevents rust forming (it dries out by its own heat). The motors can also be dried using compressed air.

NOTE

A truck that is cleaned frequently will also require more frequent lubrication.

General information on battery maintenance

⚠ DANGER

Risk of injury

Before carrying out any work on the electric installation, turn the truck power supply off. Disconnect the battery connector (if present).

Precautions to be taken during battery maintenance

The plugs on the battery cells must always be dry and clean.

Neutralise any spilt battery acid immediately.

The battery terminals and lugs must be clean, lightly covered with grease for terminals and securely tightened.

Charging the battery

During the charging process, the surface of the battery cells must be clear to ensure sufficient ventilation.

Do not place metal objects on the battery.

The battery cover must remain open during charging. See the chapter entitled **Battery charging using an external charger.**

Battery type

Lead or gel batteries are used. It is advisable to choose a compatible charger.

Before charging, ensure that the charger is suitable for the type of battery.

⚠ CAUTION

Gel batteries are subject to specific charging, maintenance and treatment instructions. A non-compatible charger may result in a battery failure.

Observe the manufacturer's recommendations.

NOTE

- *The discharge indicators used to check the battery must also be suitable for the type of battery*
- *Contact the relevant After-Sales Service Centre*

Charging the battery

– Park the truck in an area without condensation or pollution and with sufficient ventilation.

– Stop the truck.

– Press the emergency off switch.

– Open the battery hood.

– Follow the instructions.

⚠ CAUTION

Do not expose the charger to water, rain, oils, grease or any similar substances.

The charger becomes hot during the operation.

⚠ CAUTION

Risk of injury

Do not obstruct the ventilation. Allow the charger to cool down for 10 minutes after charging is complete before touching it. Do not use the charger out of the truck.

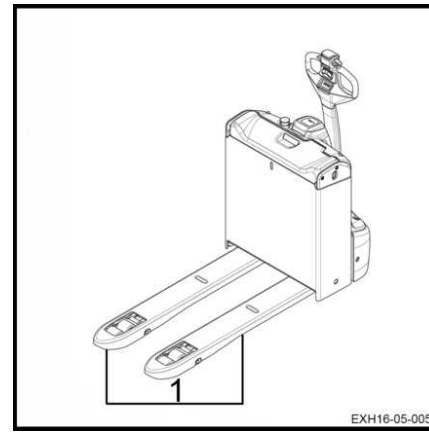
Checking the condition of the load arms ▷

– Check that the load arms (1) show no signs of deformation, splits, heavy wear or cracks.

⚠ CAUTION

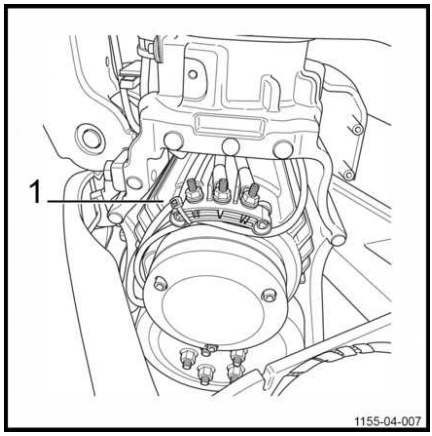
Truck damage

If the carriage is damaged, have it changed by the After-Sales Service Centre.



Drivetrain

Cleaning the traction motor cooling fins ▷



The traction motor is difficult to access.

– Immobilise the truck.
– Lower the forks.
– Switch off the ignition and remove the key.
– Press the emergency off switch.
– Open the battery hood.
– Disconnect the battery connector (if present).
– Open the front hood of the technical compartment.
– Blow the motor (1) with compressed air.

⚠ WARNING

It is advisable to wear protection goggles and a mask.

– Check that there are no signs of heat build-up in the connections of the power cables.
– Refit the front hood of the technical compartment.
– Reconnect the battery connector (if present).
– Return the truck to service.

Steering and wheels

Checking the condition of the wheels ▷

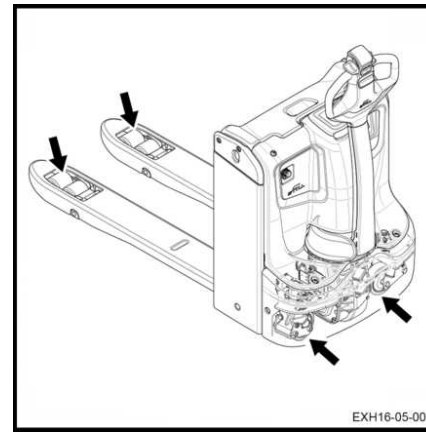
– Raise the truck until the wheels are off the ground.

– Check that the wheels rotate freely and remove any objects that may prevent them from turning or may obstruct them.

⚠ CAUTION

Risk of damaging the wheels

In order to avoid any risk of damaging the wheel bearings and tyres, any wires or plastic strips that may wind around the wheel hubs and mountings must be removed.



Stabiliser maintenance

Trucks are equipped with two stabilisers. They ensure the dynamic stability of the truck. Different types of stabilisers are available as options.

Stabilisers do not require any specific maintenance or adjustment work. Wheel wear (drive wheel and stabiliser wheel) is automatically compensated.

However, it is necessary to check the condition of the stabilisers:

- No significant damage to the superstructure.
- The damper cylinder pins must not be twisted.
- No oil leakage must be present on the damper cylinder. This cylinder must be inside the spiral spring.
- No damage to the rollers. The wheels must rotate freely
- No locking at the level of the upper bearing.
- Ensure that the wheel nuts are correctly tightened.
- Ensure that there is no oil leakage under the truck when it is fitted with hydraulic stabilisers.

⚠ WARNING

Risk of loss of dynamic stability

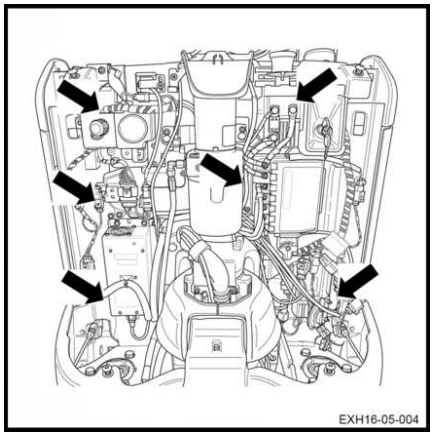
The dynamic behaviour of the device must be monitored, particularly when turning. The behaviour of the truck must be the same when cornering, whether turning to the left or right. If there is a difference in behaviour, please contact the After-Sales Service Centre. Only the technician can replace the two stabilisers if deemed necessary.

NOTE

It is necessary to monitor the wear of the wheels in order to preserve the traction of the truck.

Electrical equipment

Cleaning and blowing air through the electrical components



⚠ CAUTION

Electrical hazards

Always disconnect the battery connector (if present) before working on an electrical component.

– Press the emergency off switch.
– Disconnect the battery connector (if present).
– Open the technical compartment.
– Blow the electrical components with compressed air.

⚠ WARNING

Use of compressed air

It is advisable to wear protection goggles and a mask.

– Check the condition of the pin contacts of the harness connectors.

Checking the battery acid level and electrolyte density ▷



⚠ WARNING

The electrolyte (diluted sulphuric acid) is poisonous and caustic!

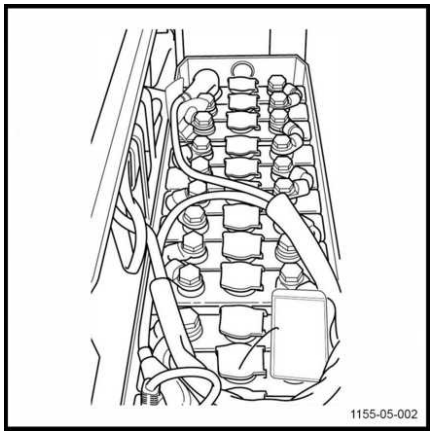
- Always wear suitable protective equipment (industrial goggles, safety gloves) when working on a battery.
- Never wear a watch or jewellery when handling battery acid.
- Do not allow any acid to get onto the clothing or skin or into the eyes. If this does happen, rinse immediately with plenty of clean water.
- Immediately rinse away any spilled battery acid with plenty of water.
- In case of injury, seek medical advice immediately.
- Always follow the safety information provided by the battery manufacturer.
- Comply with the regulations in force.

- Check the battery acid level and electrolyte density according to the battery manufacturer's recommendations.
- The cell covers of the battery must be kept dry and clean.
- Any spillage of battery acid must be neutralised immediately.

ENVIRONMENT NOTE

Dispose of any used battery acid in accordance with the regulations.

Checking the condition of cables, terminals and the battery connector



- Check that the cable insulation is undamaged.
- Check that there are no signs of heat build-up in the connections.
- Check that the "+" and "-" output terminals are not sulphated (presence of white salt).
- Check the condition of the battery connector contacts (if present) and check that the keying pin is present.

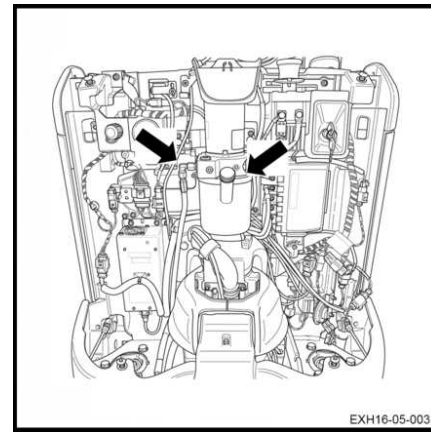
⚠ CAUTION

Risk of damaging the equipment

The points mentioned above can cause serious incidents. In the event of an incident, contact our After-Sales Service Centre as quickly as possible.

Hydraulic systems

Checking the hydraulic system for leaks



- Switch off the truck and disconnect the battery connector (if present).
- Remove the hood of the technical compartment.
- Inspect the hydraulic system: pipes, hoses and connections between the pump unit and the cylinders.
- Check cylinders for leaks.
- Check that the hoses are attached correctly and show no signs of friction wear.
- Check the external pipes and hoses on the technical compartment.
- Refit the hood of the technical compartment.
- Return the truck to service.

⚠ CAUTION

Risk of damaging the truck

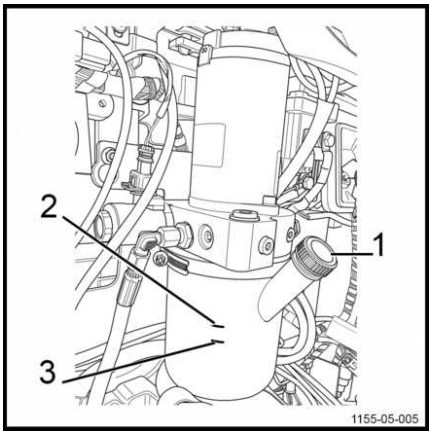
In the event of leakage, please contact the After-Sales Service Centre.

Checking the hydraulic oil level

To check the hydraulic oil level, proceed as follows:

- Immobilise the truck.
- Lower the load arms.
- Switch off the ignition and remove the key.
- Press the emergency off switch.
- Disconnect the battery connector (if present).

– Remove the hood of the technical compartment. ▷



To ensure correct operation of the truck functions, the oil level must be between the minimum mark (3) and maximum mark (2) on the tank.

– Remove the plug (1). If necessary, top up via the opening.

– Refit the plug (1) afterwards.

⚠ CAUTION

Risk of damage to hydraulic components

Only use hydraulic oil that complies with the manufacturer's specifications (see table of recommended lubricants).

– Refit the hood of the technical compartment.

– Reconnect the battery connector (if present).

– Return the truck to service.

Storage and decommissioning

Storage of truck

Precautions should be taken if the truck must not be used for a reasonably long period. The operations depend on the length of time it is unused.

Long-term truck storage

The following work must be carried out on the truck to prevent corrosion if it needs to be stored for a long period of time. If the truck is to be stored for more than two months, it must be positioned in a clean and dry area. The area must be well-ventilated with no risk of freezing.

The following operations must be performed:

– Clean the truck thoroughly.

– Check the hydraulic oil level and refill if necessary.

– Lower the forks onto a suitable support (e.g. a pallet) until the chains are slack.

– Coat any unpainted metal parts with a thin layer of oil or grease.

– Grease all hinges and joints.

– Check battery condition and electrolyte density. Maintain the battery in accordance with the manufacturer's requirements. (Follow the instructions).

– Spray contacts with an aerosol product designed for contacts.

– Raise and chock the truck: the wheels must not touch the ground in order to prevent irreversible deformation of the tyres.

– Cover the truck with a cotton cover to protect it from dust.

⚠ CAUTION

We recommend that you do not use a plastic sheet as this encourages condensation to form.

Consult the service department for further measures to take if the truck must be stored for a longer period of time.

Recommissioning after storage

If the truck has been stored for more than six months, it must be checked carefully before being recommissioned. This check is similar to the workplace accident prevention inspection. It is therefore necessary to check all points and systems that are important for truck safety.

Carry out the following operations:

– Clean the truck thoroughly.

– Grease all hinges and joints.

– Check the condition and density of electrolyte, and, if necessary, recharge the battery.

– Check that there are no traces of condensation water in the hydraulic oil. Drain if necessary.

– Carry out the same maintenance work as for the first time it was commissioned.

– Commission the truck.

– In particular, check the following during start-up:

- traction, control and steering.
- brakes (service brake and parking brake).
- lifting device.

Permanent Putting Out of Commission (Destruction)

When scrapping the truck, it is necessary to:

– Remove the various parts of the truck (covers, battery, chains, motors etc.)

– Sort out the components depending on their type: pipes, rubber components, lubricants, aluminium, iron etc.

– Before scrapping the truck, notify the competent authorities of your country in writing.

– After receiving the authorisation from the competent authorities, remove any components according to national standards.

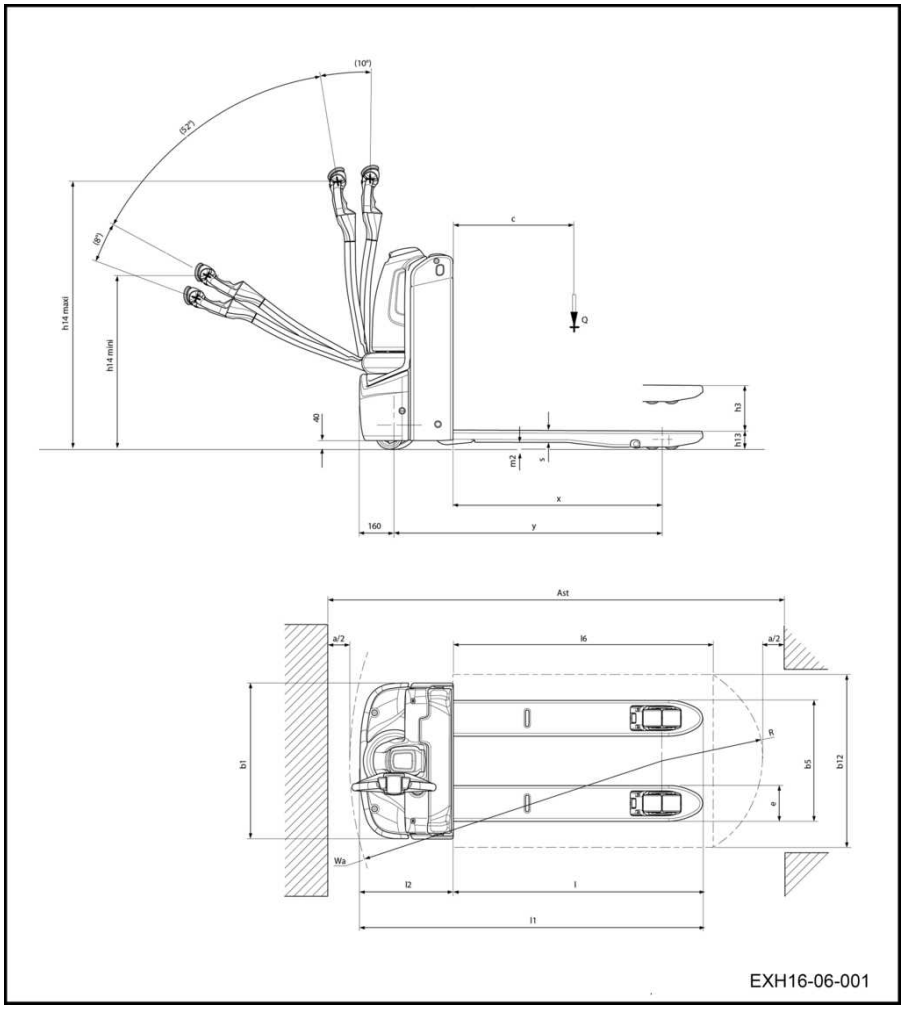
NOTE

The client is solely responsible for any irregularities he has committed during or after the scrapping of the truck's components and the removal of components.

6

Technical specifications

Datasheet for the EXH14 model



DESCRIPTION			
1.1	Manufacturer		Still
1.2	Model type		EXH14
1.3	Drive type: battery, diesel, petrol, LPG, mains power		Battery
1.4	Driving mode: manual, pedestrian, standing, seated, order picking		Standing/ pedestrian
1.5	Nominal capacity	Q (kg)	1400
1.6	Centre of gravity	C (mm)	600
1.8	Distance from load wheel axle to load mating face (±5 mm) (2)	X	893/965
1.9	Wheelbase (±5 mm) (2)	Y	1160/1232

WEIGHT			EXH14
2.1	Kerb weight (±10%) with battery	kg	329
2.2	Load per laden axle, drive side/load side (±10%), load = 2000 kg	kg	609/1120
2.3	Load per unladen axle, drive side/load side (±10%)	kg	256/73

WHEELS				EXH14
3.1	Tyre: polyurethane, rubber, drive side/load side			Polyur-ethane
3.2	Drive wheel dimensions (width at the ground)	Ø x W (mm)		Ø230 x l75
3.3	Wheel dimensions, load side	Ø x W (mm)		Ø85 x W105 (bogies: Ø85 x W80)
3.4	Additional wheels (dimensions)	Ø x W (mm)		2 x Ø125 x W40
3.5	Number of wheels at drive side/load side (X = drive wheel)			1X + 2/2 (1X + 2/4)
3.6	Track width, drive side (±5 mm)	b10 (mm)		482
3.7	Track width, load side (±5 mm)	b11 (mm)	52/54/56/68	355/375/395 /515

DIMENSIONS			EXH14
4.4	Lift (±5 mm)	h3 (mm)	125
4.9	Height of tiller in driving position minimum/maximum (±5 mm)	h14 (mm)	810/1205
4.15	Height at fork ends in the lowered position (0/+5 mm)	h13 (mm)	86
4.19	Total length (+5 mm)	L1 (mm)	1579
4.20	Length to the load mating face (±5 mm)	L2 (mm)	429

4.21	Total width (±5 mm)	b1 (mm)	720
4.22	Load arm dimensions	s/e/L (mm)	55/165/1150
4.25	External clearance of the fork arms (± 5 mm)	s/e/L (mm)	520/540/560 /680
4.32	Ground clearance, at the centre of the wheelbase (±2 mm)	m2 (mm)	32
4.33	Load dimension b12 x L6	b12 x L6	800 x 1200
4.34	Aisle width with predetermined load (8)	Ast (mm)	2069
4.34. 2	Aisle width with a pallet 800 x 1200 crosswise (8)	Ast (mm)	2165
4.35	Turning radius (minimum) Initial lift, raised/lowered (2)	Wa (mm)	1365/1437

PERFORMANCE			EXH14
5.1	Travel speed, laden/unladen (±5%)	km/h	6/6
5.2	Lifting speed, laden/unladen (±10%)	m/s	0.035/0.047
5.3	Lowering speed, laden/unladen (±10%)	m/s	0.064/0.027
5.8	Maximum gradient, laden/unladen (10)	%	13 / 20
5.9	Acceleration time (10 m), laden/unladen	s	7/6.6
5.10	Service brake		Electric

DRIVE SYSTEM				EXH14
6.1	Traction motor, hourly output	kW		1.1
6.2	Lift motor at 15% utilisation	kW		1
6.4	Battery voltage and capacity (discharge in 5 hours)	V/Ah	Gel/lead battery	24/62 or 125
6.5	Battery weight (±10%)	(kg)	Gel/lead battery	14/23
6.6	Energy consumption according to standardised VDI cycle	kWh/h		0.272
6.62	CO2 equivalent emission for electricity grid energy	kg/h		0.147
6.7	Turnover output	T/h		77
6.8	Energy consumption at turnover output	kWh/h		129

MISCELLANEOUS			EXH14
8.1	Speed monitor (AC controller)		KWPC
10.7	Noise level at forklift operator's ears (±2.5)	dB (A)	57

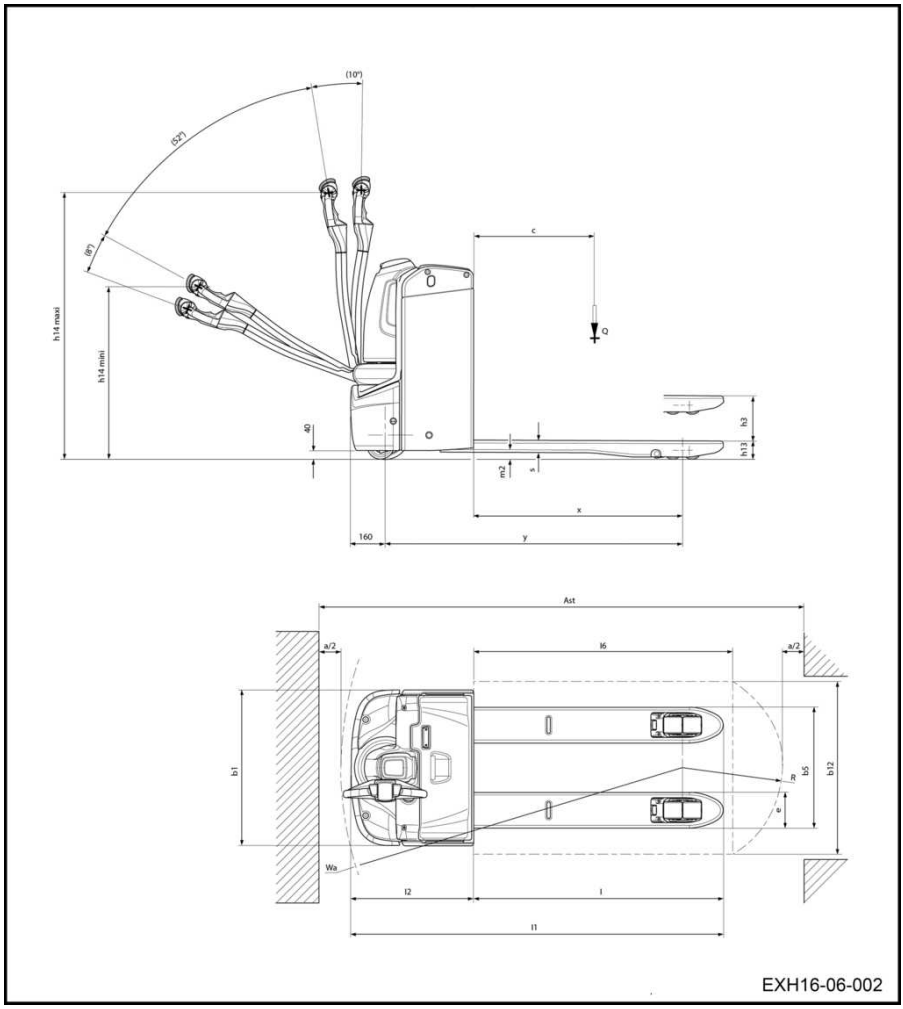
2) Forks raised/lowered

5) With initial lift in brackets

8) Including a clearance of 200 mm (minimum) in the working aisle

10) Unladen: mechanical crossover with new wheel, avoid maximum speed when lowering

Datasheet for EXH16, EXH18 and EXH20 models



DESCRIPTION						
1.1	Manufacturer			Still		
1.2	Model type			EXH16	EXH18	EXH20
1.3	Drive type: battery, diesel, petrol, LPG, mains power			Battery		
1.4	Driving mode: manual, pedestrian, standing, seated, order picking			Standing/pedestrian		
1.5	Nominal capacity	Q (kg)		1600	1800	2000
1.6	Centre of gravity	C (mm)		600		
1.8	Distance from load wheel axle to load support face (±5 mm)	X		893/965		
1.9	Wheelbase (±5 mm)	Y	Com-pact	1160/1232	-	-
			BS	1230/1302		-
			2 PzS	1300 / 1372		

WEIGHT				EXH16	EXH18	EXH20
2.1	Kerb weight (±10%) with battery	kg	Compact	329	-	-
			BS	412		-
			2 PzS	501		
2.2	Load per laden axle, drive side/load side (±10%), load = 2000 kg	kg		672/1340	718/1494	858/1643
2.3	Load per unladen axle, drive side/load side (±10%)	kg		317/95		390/111

WHEELS				EXH16	EXH18	EXH20
3.1	Tyre: polyurethane, rubber, drive side/load side			Polyurethane		
3.2	Drive wheel dimensions (width at the ground)	Ø x W (mm)		Ø230 x l75		
3.3	Dimensions of wheels, load side (4)	Ø x W (mm)		Ø85 x W85 (bogies: Ø85 x W80)		
3.4	Additional wheels (dimensions)	Ø x W (mm)		2 x Ø125 x W40		
3.5	Number of wheels at drive side/load side (x = drive wheel) (4)			1X + 2/2 (1X + 2/4)		
3.6	Track width, drive side (±5 mm)	mm		482		
3.7	Track width, load side (±5 mm)	mm	52/54/56/68	355/375/395/515		

DIMENSIONS				EXH16	EXH18	EXH20
4.4	Lift (±5 mm)	h3 (mm)		125		

4.9	Height of tiller in driving position minimum/maximum (±5 mm)	h14 (mm)		810/1205		
4.15	Height at fork ends in the lowered position (0/+5 mm)	h13 (mm)		86		
4.19	Total length (+5 mm)	L1 (mm)	Com-pact	1579	-	-
			BS	1649		-
			2 PzS	1719		
4.20	Length to the load mating face (±5 mm)	L2 (mm)	Com-pact	429	-	-
			BS	499		-
			2 PzS	569		
4.21	Total width (±5 mm)	b1 (mm)		720		
4.22	Load arm dimensions	s/e/L (mm)		55/165/1150		
4.25	External clearance of the fork arms (± 5 mm)	s/e/L (mm)		520/540/560/680		
4.32	Ground clearance, at the centre of the wheelbase (±2 mm) (5)	m2 (mm)		32		
4.33	Load dimension b12 x L6	b12 x L6		800 x 1200		
4.34	Aisle width with predetermined load (2) (3)	Ast (mm)	Com-pact	2069	-	-
			BS	2142		-
			2 PzS	2211		
4.34.2	Aisle width with a pallet 800 x 1200 crosswise (3)	Ast (mm)	Com-pact	2165	-	-
			BS	2238		-
			2 PzS	2310		
4.35	Turning radius (minimum) Initial lift, raised/lowered (1)	Wa (mm)	Com-pact	1365/1437	-	-
			BS	1438/1510		-
			2 PzS	1510/1582		

PERFORMANCE			EXH16	EXH18	EXH20
5.1	Travel speed, laden/unladen (±5%)	km/h	6/6		
5.2	Lifting speed, laden/unladen (±10%)	m/s	0.035/0.046	0.031/0.046	0.033/0.042
5.3	Lowering speed, laden/unladen (±10%)	m/s	0.07/0.028	0.073/0.028	0.069/0.035
5.8	Maximum gradient, laden/unladen	%	10/20	9/20	

5.9	Acceleration time (10 m), laden/unladen	s	7.1/6.6	6.9/6.4	7.1/6.4
5.10	Service brake		electromagnetic		

DRIVE SYSTEM					EXH16	EXH18	EXH20
6.1	Traction motor, hourly output	kW			1.1	1.3	
6.2	Lift motor at 15% utilisation	kW			1		1.2
6.4	Battery voltage and capacity (discharge in 5 hours)	V/Ah	Gel/lead battery	Compact	24/62 or 125	-	-
				BS	24 / 150		-
				2 PzS	24/250		
6.5	Battery weight (±10%)	(kg)	Gel/lead battery	Compact	22	-	-
				BS	140		-
				2 PzS	210		
6.6	Energy consumption according to standardised VDI cycle	kWh/h			0.272	0.259	0.3
6.62	CO2 equivalent emission for electricity grid energy	kg/h			0.147	0.14	0.162
6.7	Turnover output	T/h			88	101	110
6.8	Energy consumption at turnover output	kWh/h			148	163	176

MISCELLANEOUS			EXH16	EXH18	EXH20
8.1	Speed monitor (AC controller)		KWPC		
10.7	Noise level at forklift operator's ears (±2.5)	dB (A)	63		

1) Forks raised/lowered

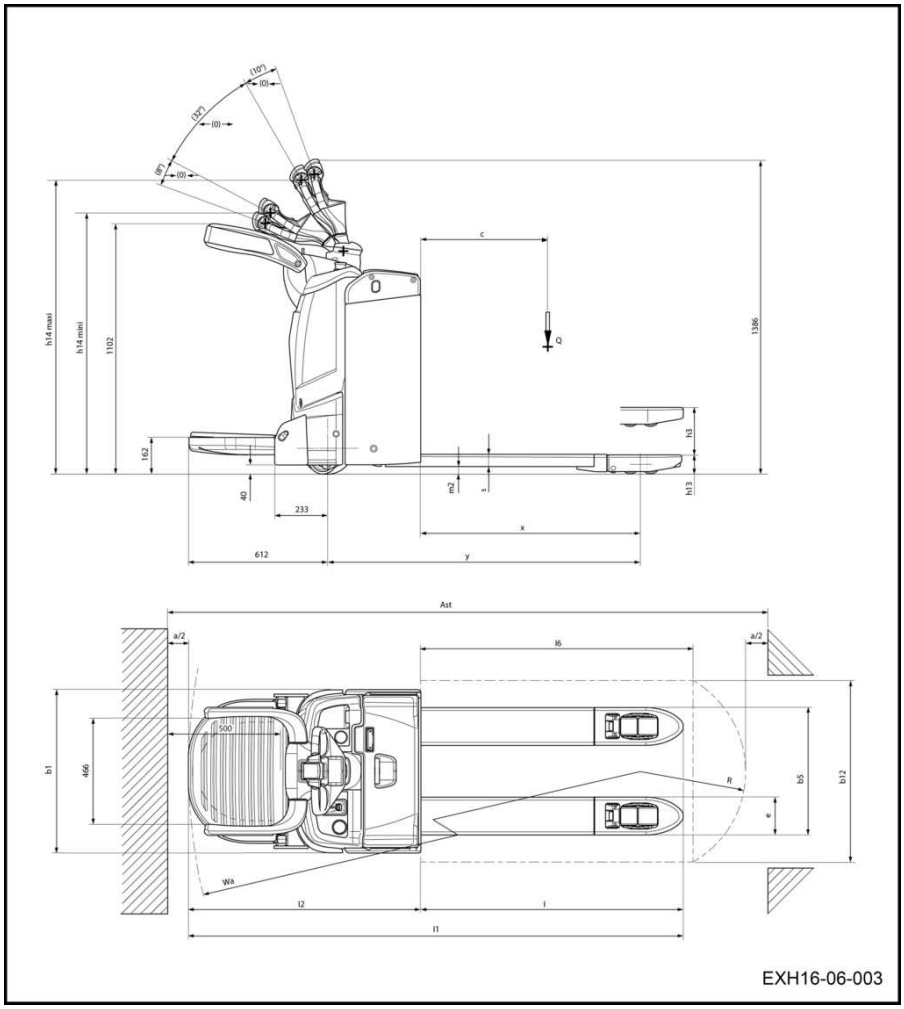
2) Ast = Wa + R + Safety distance a:
a=200 mm

3) With Creep Speed option. Tiller in vertical position.

4) With bogies in brackets

5) Minimum/maximum

Datasheet for the EXH-SF 16C and EXH-SF 20C models



DESCRIPTION					
1.1	Manufacturer			Still	
1.2	Model type			EXH-SF 16C	EXH-SF 20C
1.3	Drive type: battery, diesel, petrol, LPG, mains power			Battery	
1.4	Driving mode: manual, pedestrian, standing, seated, order picking			Pedestrian/ride-on	
1.5	Nominal capacity	Q (kg)		1600	2000
1.6	Centre of gravity	C (mm)		600	
1.8	Distance from load wheel axle to load support face (±5 mm) (1), (2)	X		896/965	
1.9	Wheelbase (±5 mm) (1), (2)	Y	BS	1230/1302	
			2 PzS	1305/1377	

WEIGHT				EXH-SF 16C	EXH-SF 20C
2.1	Kerb weight (±10%) with battery	kg	BS	563	
			2 PzS	614	
2.2	Load per laden axle, drive side/load side (±10%), load = 2000 kg	kg		1376/858	1695/939
2.3	Load per unladen axle, drive side/load side (±10%)	kg		130/484	

WHEELS				EXH-SF 16C	EXH-SF 20C
3.1	Tyre: polyurethane, rubber, drive side/ load side			Polyurethane	
3.2	Drive wheel dimensions (width at the ground)	Ø x W (mm)		Ø230 x l75	
3.3	Wheel dimensions, load side	Ø x W (mm)		Ø85 x W105 (bogies: Ø85 x W80)	
3.4	Additional wheels (dimensions)	Ø x W (mm)		2 x Ø125 x W40	
3.5	Number of wheels at drive side/load side (X = drive wheel)			1X + 2/2 (1X + 2/4)	
3.6	Track width, drive side (±5 mm) (1)	mm		482	
3.7	Track width, load side (±5 mm) (1)	mm	52/54/56/68	355/375/395/515	

DIMENSIONS				EXH-SF 16C	EXH-SF 20C
4.4	Lift (±5 mm) (6)	h3 (mm)		125	

4.9	Height of tiller in driving position minimum/maximum (±5 mm) (1)	h14 (mm)		1188/1322
4.15	Height at fork ends in the lowered position (0/+5 mm) (7)	h13 (mm)		86
4.19	Total length (±5 mm) (1)	L1 (mm)	BS	2109
			2 PzS	2179
4.20	Length to the load support face (±5 mm) (1)	L2 (mm)	BS	952
			2 PzS	1022
4.21	Total width (±5 mm) (1)	b1 (mm)		720
4.22	Load arm dimensions	s/e/L (mm)		55 x 165 x 1150
4.25	External clearance of the fork arms (±5 mm) (1)	s/e/L (mm)		520/540/560/680
4.32	Ground clearance, at the centre of the wheelbase (±2 mm) (5)	m2 (mm)		32
4.33	Load dimension b12 x L6	b12 x L6		800 x 1200
4.34	Aisle width with a pallet 800 x 1200 crosswise (8)	Ast (mm)	BS	2550
			2 PzS	2622
4.34.2	Aisle width with a pallet 800 x 1200 along the forks (8)	Ast (mm)	BS	2646
			2 PzS	2718
4.35	Turning radius (minimum) Initial lift, raised/lowered (2)	Wa (mm)	BS	1843/1915
			2 PzS	1918/1990

PERFORMANCE DATA			EXH-SF 16C	EXH-SF 20C
5.1	Travel speed, laden/unladen (±5%) (9)	km/h	8.5/8.5	
5.2	Lifting speed, laden/unladen (±10%) (9)	cm/s	3.7/4.2	3.3/4.2
5.3	Lowering speed, laden/unladen (±10%) (9)	cm/s	7/6.5	7/6.9
5.8	Maximum gradient, laden/unladen	%	15/20	13/20
5.9	Acceleration time (10 m), laden/unladen	s		
5.10	Service brake		Electric	

DRIVE SYSTEM				EXH-SF 16C	EXH-SF 20C
6.1	Traction motor, hourly output	kW		1.3	1.3
6.2	Lift motor at 15% utilisation	kW		1.2	1.2
6.3	Battery in accordance with DIN 43531/35/36 A, B, C, no			2 PzS side access	
6.4	Battery voltage and capacity (discharge in 5 hours)	V/Ah or kWh	BS	24/150	
			2 PzS	24/250	
6.5	Battery weight (±10%)	(kg)	BS	140	

			2 PzS	210	
6.6	Energy consumption according to standardised VDI cycle	kWh/h		0.251	0.289
6.62	CO2 equivalent emission for electricity grid energy	kg/h		0.135	0.156
6.7	Turnover output	T/h		110	140
6.8	Consumption according to VDI cycle	kWh/h		163	176

MISCELLANEOUS			EXH-SF 16C	EXH-SF 20C
8.1	Speed monitor (AC controller)		KWPC	
10.7	Noise level at forklift operator's ears (±2.5)	dB (A)	65	

1) (±5 mm)

2) Forks raised/lowered

5) Numbers in brackets with initial lift

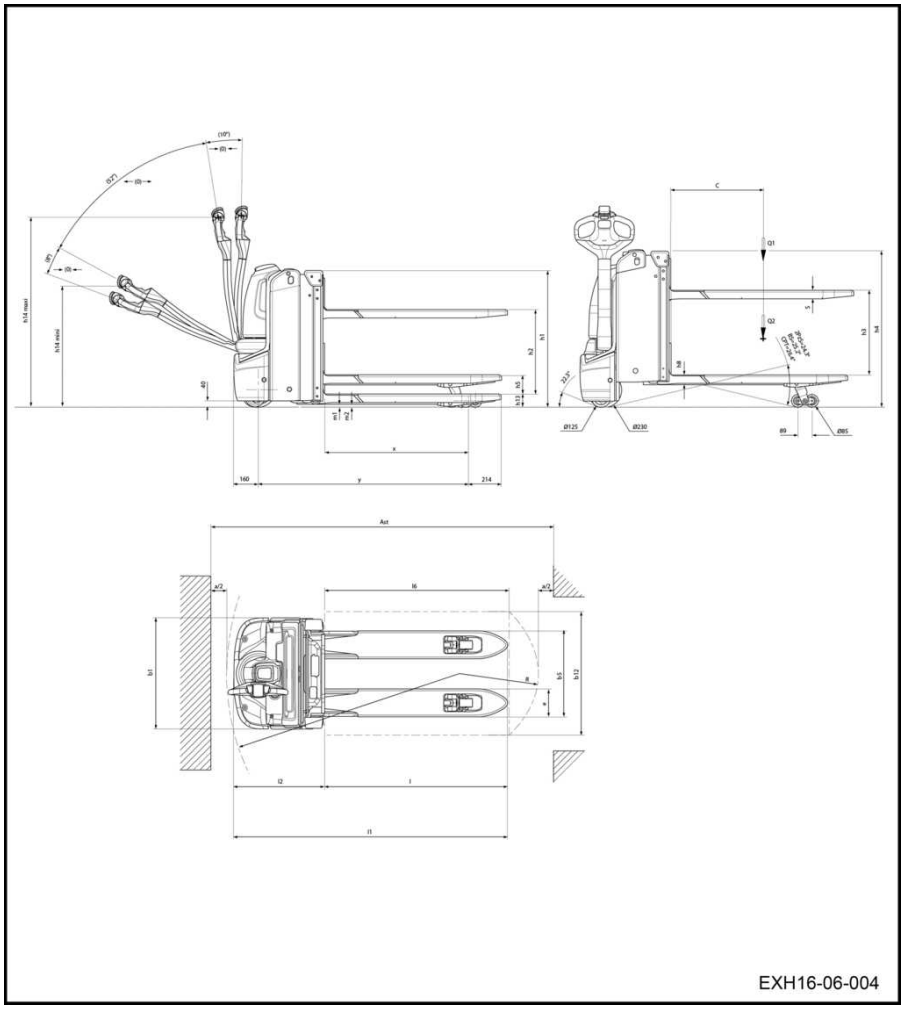
6) (±5 mm)

7) (±5 mm)

8) Including a clearance of 200 mm (min.) in the working aisle

9) (±5%)

Datasheet for models EXH-L 16 and EXH-L 20



NAME					
1.1	Manufacturer			Still	
1.2	Model type			EXH-L 16	EXH-L 20
1.2.a	Series			1155 - 00	
1.3	Drive type: battery, diesel, petrol, LPG, mains power			Battery	
1.4	Driving mode: manual, pedestrian, standing, seated, order picking			Standing/pedestrian	
1.5	Nominal capacity/nominal load	Q (t) / iL / pL + iL		1.6 / 0.8 + 0	2 / 0.8 + 0
1.6	Centre of gravity	C (mm)		600	
1.8	Distance from load wheel axle to load support face (±5 mm) (1), (2)	X		873 / 936	
1.9	Wheelbase (±5 mm) (1), (2)	Y	Compact	1306 / 1369	
			BS	1356 / 1419	
			2 PzS	1411 / 1474	

WEIGHT				EXH-L 16	EXH-L 20
2.1	Kerb weight (±10%) with battery	kg	Compact	527	
			BS	613	
			2 PzS	659	
2.2	Load per laden axle, front / rear (±10%) load = 2000 kg	kg		1475 / 652	1759 / 768
2.3	Load per unladen axle, front / rear (±10%)	kg		150 / 377	

WHEELS				EXH-L 16	EXH-L 20
3.1	Tyre: polyurethane, rubber, drive side/ load side			Polyurethane	
3.2	Drive wheel dimensions (width at the ground)	Ø x W (mm)		Ø230 x l75	
3.3	Dimensions of wheels, load side (4)	Ø x W (mm)		Ø85 x L105 (bogies: Ø85 x L60)	
3.4	Additional wheels (dimensions)	Ø x W (mm)		2 x Ø125 x W40	
3.5	Number of wheels at drive side/load side (x = drive wheel) (4)			1X + 2/2 (1X + 2/4)	
3.6	Track width, drive side (±5 mm)	mm		482	
3.7	Track width, load side (±5 mm)	mm	520 / 535 / 560	338 / 353 / 378	

DIMENSIONS				EXH-L 16	EXH-L 20
4.2	Height, mast lowered	h1 (mm)		891	
4.3	Free lift	h2 (mm)		550	
4.4	Lift (±5 mm)	h3 (mm)		550	
4.5	Height, mast deployed	h4 (mm)		1016	
4.6	Height, mast deployed	h5 (mm)		125	
4.9	Height of tiller in driving position minimum/maximum (±5 mm)	h14 (mm)		810/1205	
4.10	Fork height	h8 (mm)		60	
4.15	Fork height in the lowered position (0/+5 mm)	h13 (mm)		86	
4.19	Total length (+5 mm)	L1 (mm)	Com-pact	1782	
			BS	1832	
			2 PzS	1887	
4.20	Length to the load mating face (±5 mm)	L2 (mm)	Com-pact	592	
			BS	642	
			2 PzS	697	
4.21	Total width (±5 mm)	b1 (mm)		720	
4.22	Load arm dimensions	s/e/L (mm)		60/182/1190	
4.24	Truck fork width			514 / 529 / 554	
4.25	External clearance of the fork arms (± 5 mm)	s/e/L (mm)		520 / 535 / 560	
4.31	Ground clearance, laden, under mast (±2 mm) (5)	m1 (mm)		20 / 145	
4.32	Ground clearance, at the centre of the wheelbase (±2 mm) (5)	m2 (mm)		20 / 145	
4.33	Load dimension b12 x L6	b12 x L6		1200 x 800	
4.34	Aisle width with predetermined load (2) (3)	Ast (mm)	Com-pact	2316	
			BS	2375	
			2 PzS	2425	
4.34 .1	Aisle width with a 800 x 1200 load crosswise (3)	Ast (mm)	Com-pact	2325	
			BS	2384	
			2 PzS	2434	
4.34 .2	Aisle width with a pallet 800 x 1200 crosswise (3)	Ast (mm)	Com-pact	2228	

			BS	2287
			2 PzS	2337
4.35	Turning radius (minimum) Initial lift, raised/lowered (1)	Wa (mm)	Com-pact	1512 / 1575
			BS	1571 / 1634
			2 PzS	1621 / 1684

PERFORMANCE			EXH-L 16	EXH-L 20
5.1	Travel speed, laden/unladen (±5%)	km/h	6/6	
5.1.1	Travel speed, laden/unladen (±5%) in reverse	km/h	6/6	
5.2	Lifting speed, laden/unladen (±10%)	cm/s	9.4 / 18.2	
5.3	Lowering speed, laden/unladen (±10%)	cm/s	35.2 / 13.3	
5.8	Maximum gradient, laden/unladen (10)	%	10/20	
5.9	Acceleration time (10 m), laden/unladen	s	7.2/6.8	7.3/7
5.10	Service brake		electromagnetic	

DRIVE SYSTEM					EXH-L 16	EXH-L 20
6.1	Traction motor, hourly output	kW			1.3	
6.2	Lift motor at 15% utilisation	kW			1.2	
6.3	Battery according to DIN 43531 / 35 / 36 A, B, C, no				DIN type 43 535	
6.4	Battery voltage and capacity (discharge in 5 hours)	V/Ah	Gel/lead battery	Compact	24/62 or 125	
				BS	24 / 150	
				2 PzS	24/250	
6.5	Battery weight (±10%) (5)	(kg)	Gel/lead battery	Compact	14 / 23	
				BS	133 / 170	
				2 PzS	162 / 240	
6.6	Energy consumption according to standardised VDI cycle	kWh/h			0.194	0.222
6.62	CO2 equivalent emission for electricity grid energy	kg/h			0.105	0.120
6.7	Turnover output	T/h			96	118
6.8	Energy consumption at turnover output	kWh/h			167	197

MISCELLANEOUS			EXH-L 16	EXH-L 20
8.1	Speed monitor (AC controller)		KWPC	
10.7	Noise level at forklift operator's ears (±2.5)	dB (A)	60	

1) Load arms lifted/lowered

2) Ast = Wa + R + a

Safety distance a = 200 mm;

R 4.34 = 604 mm, R 4.34.1 = 613 mm ; R 4.34.2 = 516 mm

3) With Creep Speed option: tiller in vertical position

4) With bogies in brackets

5) Minimum/maximum

10) Unladen: mechanical crossover with new wheel, avoid maximum speed when lowering

Mast table for EXH-L 16 and EXH-L 20 trucks

Mast type	675 E (simplex)
h1 (mm)	891
h1 (mm)	891
h2 (mm)	550
h3 (mm)	550
h4 (mm)	1016

Eco-design requirements for electric motors and variable speed drives

All motors in this industrial truck are exempt from Regulation (EU) 2019/1781 because these motors do not meet the description given in Article 2 "Scope", Item (1) (a) and because of the provisions in Article 2 (2) (h) "Motors in cordless or battery-operated equipment" and Article 2 (2) (o) "Motors designed specifically for the traction of electric vehicles".

All variable speed drives in this industrial truck are exempt from Regulation (EU) 2019/1781 because these variable speed drives do not meet the description given in Article 2 "Scope", Item (1) (b).

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